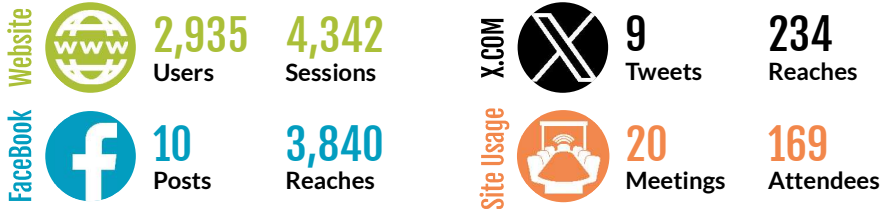




**ADMINISTRATION**

- The WPCOG is working with the City of Claremont regarding its police chief position search. The Granite Falls Town Manager search is complete and the new town manager is Daniel Cobb
- The building expansion project is currently in the design phase with the architect. We expect to bid the project in the summer.

**OUTREACH & FACILITIES USAGE**



Anthony Starr | Sherry Long | David Pugh | Lucas Bentley | Lori Dixon | Elizabeth Hilliard  
| Tasmin Mack | Jason Toney

**FINANCE**



Andrea Roper | Ashley Adkins | April Bolick | Susan Matheson  
| Brianna Wert | Makayla Pannell | Tamara Turner

**AREA AGENCY ON AGING**

**AAA  
OUTREACH**

Community Presentations	2
Information and Options Counseling contacts	1
Caregivers Served	2
Requests for Information	80
Attended FCSP Programs	60







**OMBUDSMAN  
PROGRAM**

Facility Visits	37
New Investigations	10
Cases Closed	9
Technical Assistance	14
Facility Trainings	0

**PROJECT  
C.A.R.E.**

Assessments	14
Reassessments	3
Home Visits	7
Vouchers Issued	12
Agency Outreach Calls	4
People Reach/ Outreach	65

**HOME & COMMUNITY CARE BLOCK GRANT**

 <b>10,103</b>	Meals Served
 <b>4,262</b>	Hours of In-Home Aide Service
 <b>9</b>	Housing & Home Improvement Projects
 <b>691</b>	Medical/General Transportation Trips Provided
 <b>351</b>	Adult Day Care/Health Days of Service
 <b>114</b>	Hours of Legal Assistance Provided

<b>AMERICAN RESCUE PLAN ACT (ARPA)</b>	People Assisted Through Community Health Worker	<b>62</b>	Meals Served	<b>2,455</b>
			Chore Clients Assisted	<b>54</b>

Tina Miller | Sarah Stamey | Christina Franklin | Michael Layza | Ashelin McCoy | Mary Mitchell | Karen Phoenix

**COMMUNITY & ECONOMIC DEVELOPMENT**



- Urgent Repair Program (URP) for Caldwell - 1 roof completed and 1 HVAC out to bud
- URP Burke - 1 roof under construction, 2 HVAC out to bid
- Urgent Repair Program for Alexander/Catawba Counties - 6 houses under contract and 1 out to bid
- Essential Single-Family Rehabilitation (ESFR) Alexander, Catawba and Iredell- 6 under contract and 2 out to bid.
- ESFR Burke: 7 houses under construction and in Caldwell 2 under construction
- Community Development Block Grant (CDBG) Rhodhiss: 3 homes under construction, 2 PreCon meetings to be done, 4 to be inspected

- CDBG Scattered Site Houses (SSH) - Catawba County (SSH) -2 under contract and Newton (SSH) - 2 under contract
- Foreclosure Prevention 6 total households assisted, with 4 of them received loan modifications. 1 (Alexander), 2 (Catawba), 2 (Caldwell), 1 (Lincoln)
- Assisted 4 clients with loan modifications, 1 trial modification, 3 mortgage reinstatements and 1 continuance to stop a scheduled foreclosure sale
- First-Time Homebuyer loans administered - 3 Total. 1 (Burke), 1 (Caldwell), 1(Alexander)

**HOMELESSNESS RESPONSE TEAM ACTIVITIES**

- Conducted **5,477** outreach contacts
- Issued **10** housing vouchers.
- Placed **2** clients in housing
- Facilitated detox entry for **2** individuals.
- Dedicated **236** hours to client intake procedures.

Ben Willis | Rick Oxford | Chasity Houck | James Anders II | Jennifer Cannon | Kyle Case | Jeffery Currie | Lisa Helton | Joel Herman | Mary Kendrick | Chae Moore | Stephen Pflieger | Laurie Powell | Ric Smith | Paul Teague

# COMMUNITY & REGIONAL PLANNING

## PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	14
Major Subdivision (plan review)	1
Site Plan Review (commercial or industrial)	23
Zoning permits	52
Zoning violations letters	9
Text amendments	4
Rezoning	2
Annexations	0
Appeals	1
Variances	0
Special Use Permits	0
Other	12
Town Council Meetings	9
Planning Board Meetings	3
Board of Adjustment Meetings	6
Other Municipal Meetings	11
Zoning Compliance Letters	0

- Received NC Rural Center Contract for digital access; completing mapping component with Burke County to meet these initiatives
- Completed the Taylorsville Comp Plan
- Completed the Valdese Strategic Action Plan
- Working with Caldwell County and the BOC group to start the trail assessment study that will connect Hickory, Caldwell Co, Granite Falls, and Rhodhiss

## TRANSPORTATION



Workshop/ Training	0
Transportation Meetings	27
Walking audits completed	0
Passenger sampling Burke	6
Passenger sampling Catawba	21

- In process - Greenway ADA Bus stop Inventory
- In process - Title VI/EJ MTP Update
- Meeting with Engineers to finalize the side path study for Hildebran and Long View
- Continued discussion about future LAPP projects - Valdese

## DATA CENTER

**54** Data Requests

**16** Presentations & Meetings

**3** Placer AI Requests

- In progress – United Arts Council Surveys and Tapestry Mapping project
- Data Center Expansion Efforts – working to update the webpage with the services associated and the primary contact.
- Drone – provided support to the Caldwell County SWAT team

## GIS

**27** Maps

**4,246** Geocoded Points

**3** Support Requests

- In process – Caldwell Waterline Mapping
- In process – Caldwell Stormwater Mapping and Conover Stormwater Mapping

## CODE COMPLIANCE



New violations	170
Nuisance	113
AJN Vehicles	46
Minimum Residential	2
Minimum Non-residential	3
Violations Resolved	104
Town Reports (monthly)	13
Information Requests	2

## NATURAL RESOURCES

Stormwater Plan Review	0	Public Education Events (PEO)	0
IDDE Issues Reported	7	# of people PEO	0
SCM Inspections	2	Public Participation Events	0
Facility Inspections	0	# of people PP	12
Outfall Inspections	34	Workshops/conferences	0

- Helped lead Lake James Annual Cleanup on 3/16. 30 fliers distributed, 12 volunteers, ~100 lbs. of trash collected.
- Monitoring progress on the Abington Creek stream restoration project

Alison Adams | Johnny Wear | Averi Ritchie | Curt Willis | Duncan Cavanaugh | Kelly Christensen | Taylor Dellinger | Casey Fullbright | Dallas Goodnight | Haleigh Hopkins | Teresa Kinney | Dustin Millsaps | Daniel Odom | Chad Powell | Trey Schweitzer | Katelyn Smith | Andrew Webb | Rachel Wooster | Kevin Wyatt | Ashley Young

# REGIONAL HOUSING AUTHORITY

Units Leased	1,385	Current Waiting List	466
Client Meetings	127	Congratulations Letters Mailed	150
Inspections Completed	222	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Voucher Issued	53	\$701,158.25	\$506.25
Vouchers Pending	130		

## RHA BY THE NUMBERS

Annual Recertifications	101	Active Participants Pending Transfer to New Units	21
Hard to House Families	9	Total Homeless Admits	1
New Landlords	3	Total Occupants	2,673
New Admissions	11		

Stephanie B. Hanvey | Elizabeth Moncrief | Lisa Acuff | Jennifer Cater | Kim Duncan | Grace Garnett | Kelley Hayward | Viveca Huffman | By Khang | Kaleigh Reinhardt | Doug Woodall

# WORKFORCE DEVELOPMENT BOARD

## JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	Trainings (Paid internships)	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)
11	3	105	172

## EMPLOYER SERVICES

Employers Served at Career Centers	142
Staff assisted Recruitment Events	0
Job openings	7,367

## JOB OPENINGS BY COUNTY

Alexander	193
Burke	1,458
Caldwell	1,187
Catawba	4,529

## SCHOLARSHIP & TRAINING

Business	1	7%
Technology	1	7%
Health Science	4	29%
Transportation	8	57%

Charity Patterson Hamber | Donna Gilbert | Elizabeth Hilliard