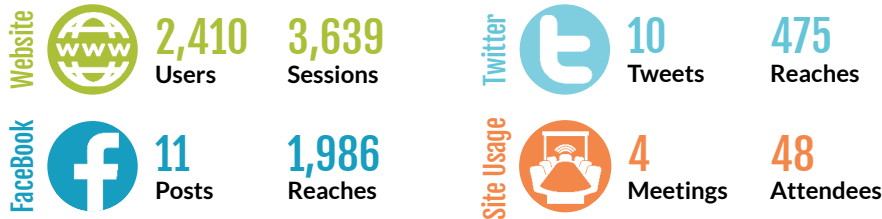




**ADMINISTRATION**

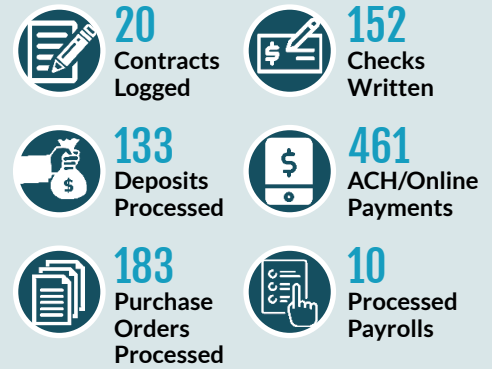
- The WPCOG continued the search process for the Granite Falls Town Manager position, which is due to be complete in 2024.
- Work continues for the design of the WPCOG office expansion.

**OUTREACH & FACILITIES USAGE**



Anthony Starr | Sherry Long | David Pugh | Lucas Bentley | Lori Dixon | Elizabeth Hilliard  
| Tasmin Mack | Jason Toney

**FINANCE**



Andrea Roper | Ashley Adkins | April Bolick | Susan Matheson  
| Brianna Wert | Makayla Pannell | Tamara Turner

**AREA AGENCY ON AGING**

	<b>AAA OUTREACH</b>		<b>OMBUDSMAN PROGRAM</b>		<b>PROJECT C.A.R.E.</b>		<b>HOME &amp; COMMUNITY CARE BLOCK GRANT</b>	
Community Presentations	<b>1</b>	Facility Visits	<b>27</b>	Assessments	<b>2</b>	Meals Served	<b>12,799</b>	
Information and Options Counseling contacts	<b>13</b>	New Investigations	<b>8</b>	Reassessments	<b>3</b>	Hours of In-Home Aide Service	<b>2,688</b>	
Caregivers Served	<b>7</b>	Cases Closed	<b>7</b>	Home Visits	<b>7</b>	Housing & Home Improvement Projects	<b>7</b>	
Requests for Information	<b>55</b>	Technical Assistance	<b>14</b>	Vouchers Issued	<b>6</b>	Medical/General Transportation Trips Provided	<b>786</b>	
Attended FCSP Programs	<b>32</b>	Facility Trainings	<b>1</b>	Agency Outreach Calls	<b>3</b>	Adult Day Care/Health Days of Service	<b>265</b>	
<b>AMERICAN RESCUE PLAN ACT (ARPA)</b>	People Assisted Through Community Health Worker	<b>37</b>	Meals Served	<b>1,679</b>	Chore Clients Assisted	<b>29</b>	Hours of Legal Assistance Provided	<b>15</b>

Tina Miller | Sarah Stamey | Christina Franklin | Michael Layza | Ashelin McCoy | Mary Mitchell | Karen Phoenix

**COMMUNITY & ECONOMIC DEVELOPMENT**



**Community & Economic Development Activities**

- Completed 2 roofs in Burke County and 1 roof in Caldwell with URP funds; completed two HVAC, 1 in Burke and 1 in Caldwell
- Caldwell ESFR Program: 2 under construction.
- Burke ESFR Program: 6 under construction, 1 out to bid, 2 inspected to bid out.
- Rhodhiss CDBG Rehab Program: 3 under construction, opened bids on 3, and 3 to be inspected.
- Newton SSH 2 houses under contract, 2 completed
- Catawba County SSH 1 house under contract, 3 houses ready to sign contracts
- Essential Single Family Rehab 5 houses under contract in Alexander, Catawba, and Iredell Counties, 2 out to bid
- Urgent Repair funds houses in Alexander/Catawba Counties - under contract-5, completed-2
- WPCOG staff assisted Morganton and Newton with two NC Commerce Building Reuse Grants totaling \$250,000 that will create 35 new, full-time jobs.

Ben Willis | Rick Oxford | Chasity Houck | James Anders II | Jennifer Cannon | Kyle Case | Jeffery Currie | Lisa Helton | Joel Herman | Mary Kendrick | Chae Moore | Stephen Pflieger | Laurie Powell | Ric Smith | Paul Teague

# COMMUNITY & REGIONAL PLANNING

## PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	8
Major Subdivision (plan review)	0
Site Plan Review (commercial or industrial)	7
Zoning permits	30
Zoning violations letters	12
Text amendments	2
Rezoning	1
Annexations	0
Appeals	0
Variances	0
Special Use Permits	0
Other	0
Town Council Meetings	5
Planning Board Meetings	2
Board of Adjustment Meetings	0
Other Municipal Meetings	5
Zoning Compliance Letters	9

- Taylorsville Steering Committee approved recommendations for Land Use Plan
- Town of Catawba Steering Committee approved Draft Comprehensive Plan
- Completed Connelly Springs Land Use Plan
- Executed State Disaster Assistance Agreement with NCEM for Cedar Rock

## TRANSPORTATION



Workshop/ Training	5
Transportation Meetings	15
Walking audits completed	1
Passenger sampling Burke	7
Passenger sampling Catawba	17

- Continued work on the scope of work for the Regional Comprehensive Safety Plan and met with Hickory regarding coordination
- Completed a walk audit along L.R. Blvd
- Provided comments to NCDOT regarding data for the Prioritization 7.0 submittals

## CODE COMPLIANCE



New violations	122
Nuisance	102
AJN Vehicles	16
Minimum Residential	3
Minimum Non-residential	0
Violations Resolved	53
Town Reports (monthly)	11
Information Requests	3

## DATA CENTER

**48**  
Data Requests

**17**  
Presentations & Meetings

- Completed work on Draft Winter 2023 Economic Indicators Newsletter
- Gave school growth model presentation for Hickory School Board
- Completed Lenoir-Rhyne Blvd Bus Stop analysis for NCDOT

- Completed Catawba County-Schools-Early Head Start Report

## GIS

**38**  
Maps

**2,674**  
Geocoded Points

**5**  
Support Requests

- Completed November work order archive for Maiden
- Completed Survey 123 app for ADA bus stop inspections
- Completed Claremont update to utility GIS water layer
- Provided an estimate for Maiden to map the utilities of their new 250-unit development
- Provided an estimate to map Icard Water Co's water assets

## NATURAL RESOURCES

Stormwater Plan Review	2	Public Education Events (PEO)	1
IDDE Issues Reported	6	# of people PEO	75
SCM Inspections	0	Public Participation Events	0
Facility Inspections	0	# of people PP	0
Outfall Inspections	0	Workshops/conferences	2

- IDDE: Complaints in Hudson, Valdese and Newton booth; 40 informational handouts were distributed
- PEO: Merry Maiden Downtown Christmas event 75 visited
- Final contract for Hunting Creek 205j

Alison Adams | Johnny Wear | Averi Ritchie | Curt Willis | Duncan Cavanaugh | Kelly Christensen | Taylor Dellinger | Casey Fullbright | Dallas Goodnight | Haleigh Hopkins | Teresa Kinney | Dustin Millsaps | Daniel Odom | Chad Powell | Trey Schweitzer | Katelyn Smith | Andrew Webb | Rachel Wooster | Kevin Wyatt | Ashley Young

## REGIONAL HOUSING AUTHORITY

Units Leased	1,386	Current Waiting List	803
Client Meetings	101	Congratulations Letters Mailed	100
Inspections Completed	168	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Voucher Issued	36	\$642,653.52	\$464.00
Vouchers Pending	103		

### RHA BY THE NUMBERS

Annual Recertifications	140	Active Participants Pending Transfer to New Units	17
Hard to House Families	16	Total Homeless Admits	4
New Landlords	2	Total Occupants	2,664
New Admissions	19		

Stephanie B. Hanvey | Elizabeth Moncrief | Lisa Acuff | Jennifer Cater | Kim Duncan | Grace Garnett | Kelley Hayward | Viveca Huffman | By Khang | Kaleigh Reinhardt | Doug Woodall

## WORKFORCE DEVELOPMENT BOARD

### JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	3	Trainings (Paid internships)	2	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	78	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)	127
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### EMPLOYER SERVICES

Employers Served at Career Centers	121
Staff assisted Recruitment Events	2
Job openings	7,502

### JOB OPENINGS BY COUNTY

Alexander	269
Burke	1,500
Caldwell	1,158
Catawba	4,575

### SCHOLARSHIP & TRAINING

Agriculture	1	20%
Business	1	20%
Manufacturing	1	20%
Health Science	2	40%

Charity Patterson Hamber | Donna Gilbert | Elizabeth Hilliard