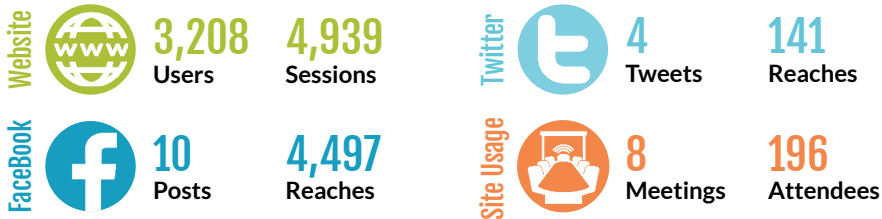




ADMINISTRATION

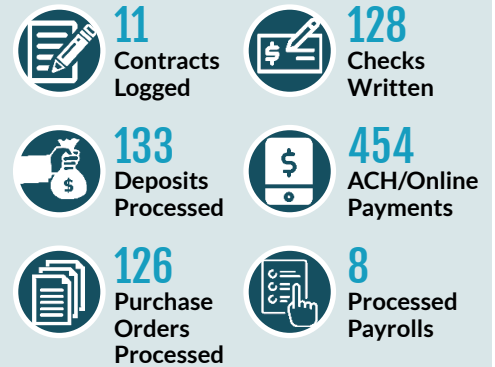
- Staff began assisting Claremont with its search for a new police chief.
- The Executive Committee approved contracting EQV Strategic to seek additional funding for the WPCOG office expansion through the General Assembly.

OUTREACH & FACILITIES USAGE



Anthony Starr | Sherry Long | David Pugh | Lucas Bentley | Lori Dixon | Elizabeth Hilliard
| Tasmin Mack | Jason Toney

FINANCE



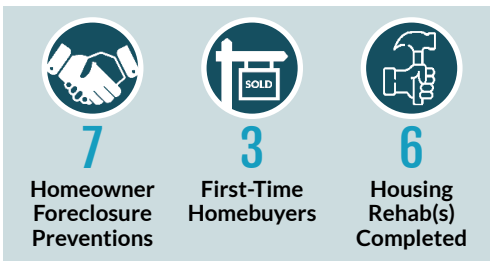
Andrea Roper | Ashley Adkins | April Bolick | Susan Matheson
| Brianna Wert | Makayla Pannell | Tamara Turner

AREA AGENCY ON AGING

AAA OUTREACH	OMBUDSMAN PROGRAM	PROJECT C.A.R.E.	HOME & COMMUNITY CARE BLOCK GRANT
Community Presentations: 4	Facility Visits: 20	Assessments: 15	Meals Served: 12,134
Information and Options Counseling contacts: 13	New Investigations: 7	Reassessments: 2	Hours of In-Home Aide Service: 3,388
Caregivers Served: 4	Cases Closed: 8	Home Visits: 16	Housing & Home Improvement Projects: 5
Requests for Information: 92	Technical Assistance: 33	Vouchers Issued: 15	Medical/General Transportation Trips Provided: 747
Attended FCSP Programs: 28	Facility Trainings: 0	Agency Outreach Calls: 4	Adult Day Care/Health Days of Service: 347
AMERICAN RESCUE PLAN ACT (ARPA)	People Assisted Through Community Health Worker: 33	Meals Served: 990	Hours of Legal Assistance Provided: 0
		Chore Clients Assisted: 18	

Tina Miller | Sarah Stamey | Christina Franklin | Michael Layza | Ashelin McCoy | Mary Mitchell | Karen Phoenix

COMMUNITY & ECONOMIC DEVELOPMENT



Community & Economic Development Activities

- City of Newton SSH 2 houses under contract, 2 completed
- Catawba County SSH 3 houses under contract, 1 house ready to sign a contract, 1 house inspected
- Essential Single Family Rehab 5 houses under contract in Alexander, Catawba and Iredell Counties
- Urgent Repair funds houses in Alexander/Catawba Counties - 3 out to bid
- Caldwell ESFR Program has 2 under construction.
- Burke ESFR Program has 7 under construction, 2 out to bid.
- Rhodiss CDBG Rehab Program has 3 under construction, 3 to do PreCon Meeting, and 3 to be inspected.
- Assisted 7 homeowners (3 from Caldwell, 2 from Alexander, 2 from Burke) with avoiding foreclosure. 4 of these clients, \$18,478.79 was utilized from the NCHAF grant assistance fund to bring mortgages current and make 3 forward mortgage payments. Assisted 3 clients with a mortgage reinstatement, a trial modification and a continuance stopping scheduled foreclosure sale.

Ben Willis | Rick Oxford | Chasity Houck | James Anders II | Jennifer Cannon | Kyle Case | Jeffery Currie | Lisa Helton | Joel Herman | Mary Kendrick | Chae Moore | Stephen Pflieger | Laurie Powell | Ric Smith | Paul Teague

COMMUNITY & REGIONAL PLANNING

PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	13
Major Subdivision (plan review)	3
Site Plan Review (commercial or industrial)	19
Zoning permits	42
Zoning violations letters	13
Text amendments	5
Rezoning	1
Annexations	0
Appeals	0
Variances	0
Special Use Permits	0
Other	9
Town Council Meetings	5
Planning Board Meetings	8
Board of Adjustment Meetings	0
Other Municipal Meetings	19
Zoning Compliance Letters	7

- Applied for 100% full funded 2-year position for a digital navigator position focused on supporting seniors
- Working to complete the Valdese Strategic Action Plan
- Caldwell BOC group was awarded 25K for a trail assessment study that will connect Hickory, Caldwell Co, Granite Falls, and Rhodhiss

TRANSPORTATION



Workshop/ Training	0
Transportation Meetings	20
Walking audits completed	0
Passenger sampling Burke	4
Passenger sampling Catawba	20

- Coordinating with Hickory on the safety plan
- In process - Greenway ADA Bus stop Inventory
- In process - Title VI/EJ MTP Update
- Greenway Board of Directors - Comprehensive Operation Analysis support
- Hired new transportation planner

CODE COMPLIANCE



New violations	170
Nuisance	97
AJN Vehicles	45
Minimum Residential	11
Minimum Non-residential	2
Violations Resolved	103
Town Reports (monthly)	12
Information Requests	3

DATA CENTER

57
Data Requests

12
Presentations & Meetings

- In progress - United Arts Council Surveys and Tapestry Mapping project
- Completed the Economic Indicator Newsletter
- Building permit data completed
- Data Center Expansion Efforts

- working to update the website with the services associated and the primary contact

GIS

58
Maps

8,841
Geocoded Points

5
Support Requests

- In progress - MSC mapping
- In process - Caldwell Waterline Mapping
- In process - Caldwell Stormwater Mapping and Conover
- Stormwater Mapping
- Provided support to Community Development for BRIC grant applications for Sawmills Pump Station

NATURAL RESOURCES

Stormwater Plan Review	3	Public Education Events (PEO)	0
IDDE Issues Reported	21	# of people PEO	0
SCM Inspections	2	Public Participation Events	3
Facility Inspections	0	# of people PP	1
Outfall Inspections	10	Workshops/conferences	7

- In process of forming Stormwater outreach committee
- Construction has begun on the Abington Creek stream restoration project.
- Working on an environmental review of a site in Drexel

Alison Adams | Johnny Wear | Averi Ritchie | Curt Willis | Duncan Cavanaugh | Kelly Christensen | Taylor Dellinger | Casey Fullbright | Dallas Goodnight | Haleigh Hopkins | Teresa Kinney | Dustin Millsaps | Daniel Odom | Chad Powell | Trey Schweitzer | Katelyn Smith | Andrew Webb | Rachel Wooster | Kevin Wyatt | Ashley Young

REGIONAL HOUSING AUTHORITY

Units Leased	1,388	Current Waiting List	685
Client Meetings	101	Congratulations Letters Mailed	100
Inspections Completed	225		
Voucher Issued	41	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Vouchers Pending	99	\$661,242.52	\$477.09

RHA BY THE NUMBERS

Annual Recertifications	109	Active Participants Pending Transfer to New Units	18
Hard to House Families	8	Total Homeless Admits	4
New Landlords	3	Total Occupants	2,661
New Admissions	9		

Stephanie B. Hanvey | Elizabeth Moncrief | Lisa Acuff | Jennifer Cater | Kim Duncan | Grace Garnett | Kelley Hayward | Viveca Huffman | By Khang | Kaleigh Reinhardt | Doug Woodall

WORKFORCE DEVELOPMENT BOARD

JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	16	Trainings (Paid internships)	0	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	150	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)	274
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EMPLOYER SERVICES

Employers Served at Career Centers	160
Staff assisted Recruitment Events	7
Job openings	7,636

JOB OPENINGS BY COUNTY

Alexander	258
Burke	1,544
Caldwell	1,297
Catawba	4,537

SCHOLARSHIP & TRAINING

Education	1	6%
Public Safety	1	6%
Manufacturing	1	6%
Health Science	6	38%
Transportation	7	44%

Charity Patterson Hamber | Donna Gilbert | Elizabeth Hilliard