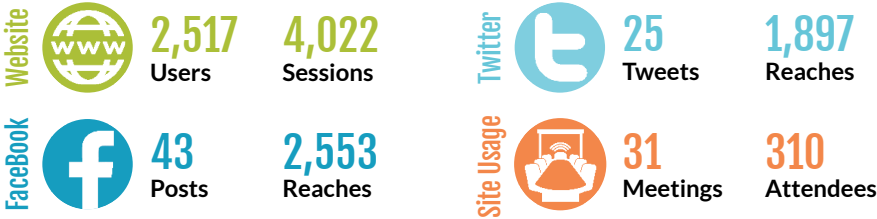




**ADMINISTRATION**

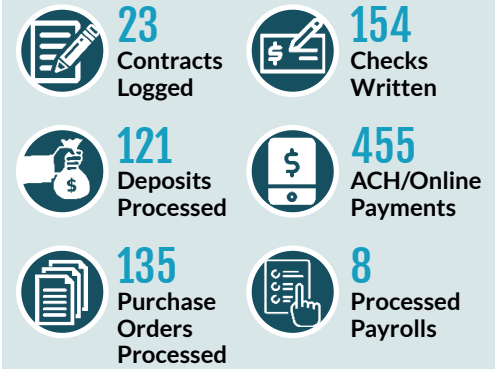
- Work continued for the search for a new county manager for Alexander County and staff began assisting Drexel for selecting a new town clerk.
- The WPCOG is currently recruiting for a financial manager position.
- We plan to begin offering a referral bonus of \$500 to staff who successfully recruit and recommend people for WPCOG vacant positions.

**OUTREACH & FACILITIES USAGE**



Anthony Starr | Sherry Long | David Pugh | Lucas Bentley | Lori Dixon | Tasmin Mack | Jason Toney

**FINANCE**



Andrea Roper | Ashley Adkins | Makayla Pannell | Brianna Wert

**AREA AGENCY ON AGING**

<b>AAA OUTREACH</b>	<b>OMBUDSMAN PROGRAM</b>	<b>PROJECT C.A.R.E.</b>	<b>HOME &amp; COMMUNITY CARE BLOCK GRANT</b>
Community Presentations: <b>4</b>	Facility Visits: <b>7</b>	Assessments: <b>11</b>	Meals Served: <b>16,607</b>
Registered Caregiver Directed Vouchers: <b>3</b>	New Investigations: <b>1</b>	Reassessments: <b>9</b>	Housing/Home Improvement Projects: <b>3</b>
Orders of Supplemental Supplies: <b>4</b>	Cases Closed: <b>4</b>	Home Visits: <b>13</b>	Hours of Legal Assistance Provided: <b>70</b>
In-Home Respite Hours: <b>72</b>	Technical Assistance: <b>23</b>	Vouchers Issued: <b>20</b>	Hours of In-Home Aide Service: <b>2,226</b>
Attended FCSP Programs: <b>81</b>	Facility Trainings: <b>0</b>	Agency Outreach Calls: <b>9</b>	Adult Day Care/Health Days of Service: <b>424</b>
D Care Research Contacts: <b>17</b>		People Reach/Outreach: <b>129</b>	Medical/General Transportation Trips Provided: <b>747</b>

Tina Miller | Sarah Stamey | Christina Franklin | Michael Layza | Mary Mitchell | Karen Phoenix | Anita Roberts

**COMMUNITY & ECONOMIC DEVELOPMENT**



**Essential Single Family Rehab (ESFR)**

- Alexander, Catawba and Iredell Counties - 3 houses under contract; 1 house out to bid

**Urgent Repair (URP) 2021 Completed**

- Alexander & Catawba Counties - 5 houses under contract; 1 out to bid
- Caldwell - 6 houses out to bid

**Other Programs/Projects**

- Gateway Rehab funds - 5 houses under construction
- Conover CDBG SSH - 5 houses under contract
- Catawba County SSHG - 1 house under contract; 1 houses out to bid
- Newton SSHG - 1 house under contract; 2 houses out to bid
- Rhodhiss CDBG SSH - 3 under construction; 8 houses out to bid

**Economic Development**

- Community & Economic Development successfully closed out two NC Commerce Building Reuse Grant projects in Catawba County. The grants provided \$815,000 to offset expansion/renovation costs and helped create 130 new, full-time jobs

Ben Willis | Jennifer Cannon | Jeffery Currie | Lisa Helton | Joel Herman | Rick Oxford | Stephen Pflieger | Laurie Powell | Erin Schotte | Paul Teague

# COMMUNITY & REGIONAL PLANNING

## PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	10
Major Subdivision (plan review)	1
Site Plan Review (commercial or industrial)	4
Zoning permits	56
Zoning violations letters	6
Text amendments	3
Rezoning	2
Annexations	1
Appeals	2
Variances	0
Special Use Permits	0
Other	21
Town Council Meetings	9
Planning Board Meetings	5
Board of Adjustment Meetings	1
Other Municipal Meetings	11
Zoning Compliance Letters	2

- Hildebran Council adopted the Comprehensive Land Use Plan
- Town of Catawba subcommittee held a Comprehensive Plan Meeting
- Maiden sub-committee approved the draft of their Comprehensive Land Use Plan
- Rhodhiss zoning code draft is complete

## TRANSPORTATION



Workshop/ Training	3
Transportation Meetings	31
Walking audits completed	0
Passenger sampling Burke	7
Passenger sampling Catawba	22

- LAPP discussion to determine staffing and funding options
- Reviewed and finalized MTP chapters
- Attended the Conover SRC meeting to review two sites for ADA compliance,
- Completed 3 draft 3D models for Sawmills ADA Plan and met to discuss.

## CODE COMPLIANCE



New violations	121
Nuisance	98
AJN Vehicles	11
Minimum Residential	8
Minimum Non-residential	4
Violations Resolved	73
Town Reports (monthly)	9
Information Requests	4

## DATA CENTER



38  
Data Requests



6  
Presentations & Meetings

- Completed analysis of Burke County site-built single-family permits
- Completed analysis of 2022 Census Bureau population analysis
- Complete educational attainment analysis for Catawba County Chamber

- Began the 2023-24 Passenger Sampling Methodology Report

## GIS



24  
Maps



3,322  
Geocoded Points



32  
Support Requests

- Produced 4 comp plan maps for public meetings
- Collected water distribution system features for Caldwell
- Mapped sidewalks, greenways, and walking paths around App State's Hickory Campus

## NATURAL RESOURCES

Stormwater Plan Review	2	Public Education Events (PEO)	1
IDDE Issues Reported	1	# of people PEO	402
SCM Inspections	2	Public Participation Events	0
Facility Inspections	3	# of people PP	0
Outfall Inspections	20	Workshops/conferences	2

- Held Air Quality Conference - 45 people registered
- Reports for Abingdon Creek Stream Restoration Project
- Held mapping meetings on Burke Trail Feasibility Study
- Storm Water Finance Workshop

Alison Adams | Johnny Wear | Taylor Dellinger | Averi Ritchie | Scott Berson | Robert Block | Duncan Cavanaugh | Dallas Goodnight | Haleigh Hopkins | Teresa Kinney | Dustin Millsaps | Jess Odette | Daniel Odom | Katerina Pascht | Chad Powell | Trey Schweitzer | Andrew Webb | Curt Willis | Rachel Wooster | Ashley Young

## REGIONAL HOUSING AUTHORITY

Units Leased	1,371	Current Waiting List	2,532
Client Meetings	134	Congratulations Letters Mailed	75
Inspections Completed	167		
Voucher Issued	55	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Vouchers Pending	170	\$621,240	\$462.92

### RHA BY THE NUMBERS

Annual Recertifications	107
Hard to House Families	12
New Landlords	2
New Admissions	15
Active Participants Pending Transfer to New Units	24

Stephanie Harvey  
Elizabeth Moncrief  
Lisa Acuff  
Jennifer Cater  
Kim Duncan  
Kelley Hayward  
Chasity Houck  
Viveca Huffman  
By Khang  
Kaleigh Reinhardt  
Doug Woodall

## WORKFORCE DEVELOPMENT BOARD

### JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	6	Trainings (Paid internships)	0	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	108	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)	157
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### EMPLOYER SERVICES

Employers Served at Career Centers	254
Staff assisted Recruitment Events	10
Job openings (Alexander, Burke, Caldwell, and Catawba)	10,451

### SCHOLARSHIP & TRAINING

Construction	2	33%
Human Services	1	17%
Transportation	3	50%

Charity Patterson Hamber | Donna Gilbert | Elizabeth Hilliard | Matthew Xiong