

WPCOG MONTHLY IMPACT REPORT

APRIL 2020

Please note that April's numbers reflect a Governor declared State of Emergency and Stay-at-home orders, which were in affect from March 30 - May 8, 2020 (Phase 1). Phase 2, which began May 8, 2020, will also affect May's Impact Numbers.

ADMINISTRATION FINANCE & IT

Anthony Starr
Ashley Adkins
Ashley Bolick
Judy Caldwell
Lori Dixon
Kim Eckard
Sherry Farris
Sandy Jones
Scott Miller
Andrea Roper
Jason Toney

Finance 1 Contract Logged 450 ACH/Online Payments 80 Deposits Processed 61 Purchase Orders Processed 146 Checks Written 6 Processed Payrolls for 68 Employees	IT Support 101 Total Tickets 81 End-User Support 8 Mgt. Tasks 12 Facilities & Maint.	Outreach & Facilities Usage	
		Website 3,421 Users 10,714 Pageviews	Facebook 65 Posts 37,318 Reaches
		Twitter 112 Tweets 25,792 Reaches	Site Usage 0 Events 0 Attendees
Admin <ul style="list-style-type: none"> Completed the recruitment and hiring process for Assistant Finance Director Position Staff are finishing the annual insurance renewal process and preparing for the open enrollment period Staff are preparing the office and ordering PPE for the eventual re-opening of the WPCOG office building to the public 			

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Sarah Stamey

AAA OUTREACH 			OMBUDSMAN PROGRAM ACTIVITY 					
0 Community Presentations	0 Health Promotion Classes	48 In-Home Respite Hours	0 Facility Visits	0 Facility Trainings	6 New Investigations	5 Cases Closed	31 Technical Assistance	
PROJECT C.A.R.E. ACTIVITY 								
42 Information & Referral Contacts	1 Caregiver Directed Voucher	6 Caregiver Supplemental Supplies Ordered	1 Assessments	2 Reassessments	0 Home Visits	7 Vouchers Issued	0 Agency Outreach Visits	35 People Reached/ Outreach

Home & Community Care Block Grant

17,683 Meals Served	3,524 Hours of In-Home Aide Service	11 Housing/Home Improvement Projects	1,769 Medical/General Transportation Trips Provided	120 Hours of Legal Assistance Provided	580 Adult Day Care/Health Days of Service
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COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Jennifer Cannon
Lisa Helton
Joel Herman
Rick Oxford
Laurie Powell
Erin Schotte
Paul Teague
Helen Whisnant

14 Homeowner Foreclosure Preventions	2 First-Time Homebuyers	2 Housing Rehab(s) Completed	GRANTS/ACTIVITIES <ul style="list-style-type: none"> Alexander County received \$226,165 from the Appalachian Regional Commission (ARC). Burke County was awarded \$1,500,000 from the Appalachian Regional Commission. Drexel received \$647,100 from the Dept. of Commerce's Industrial Development Fund. Catawba County received \$100,000 from the NC Housing Finance Agency. Hickory received \$75,000 from the NC Dept of Commerce Building Reuse Program. WPCOG was awarded \$200,000 from the NC Housing Finance Agency. <p>Staff submitted 6 Appalachian Regional Commission pre-applications requesting \$757,097. Applications submitted include:</p> <ul style="list-style-type: none"> \$300,000 Hickory Sewer Project at the Airport Industrial Park \$30,000 Hildebran Wayfinding Signage Project \$100,000 VEDIC COVID-19 Business Response Project \$139,647 WPCOG Simulated Heavy Equipment Operator Training \$87,450 Lenoir Downtown Directional Signage Project \$100,000 WPCOG Caldwell County Storm water Project
Alexander -3 Burke - 0 Caldwell - 1 Catawba - 7 Lincoln - 0 Iredell - 1 Wilkes - 2	Alexander - 0 Burke - 1 Caldwell - 0 Catawba - 1	Alexander -0 Burke - 2 Caldwell - 0 Catawba - 0	

COMMUNITY & REGIONAL PLANNING

Alison Adams
 Duncan Cavanaugh
 Jack Cline
 Taylor Dellinger
 Patrick DeMauro
 Brian Horton
 Todd Justice
 Ashley Kale
 Teresa Kinney
 Dustin Millsaps
 Hunter Nestor
 Averi Ritchie
 Trey Schweitzer
 Todd Stroupe
 Johnny Wear

Planning	8 Completed Minor Subdivisions	20 Issued Zoning Permits	1 Zoning Map Amendment	0 Zoning Text Amendments
ADA Compliance	<ul style="list-style-type: none"> Completed ADA charts for Conover and Granite Falls transition plans and design work Continued progress on ADA Transition Plans for Conover and Granite Falls 			
Transportation	6 Conditional Use Permits	4 Zoning Enforcement Letters	3 Planning Board Meetings	4 Council & Commission Meetings
Greenway Passenger Sampling Trips	<ul style="list-style-type: none"> Finished Rutherford College Action Plan for Adoption Finished base information for Lenoir's automated route design and rollout cart distribution & education initiatives Produced 30 minute video of Caldwell County Comp Plan for broadcast on Caldwell Co. Government Television Channel Established potential blueway, bike and pedestrian facility locations for Alexander County Recreation Plan Drafted survey questions for the Granite Falls Comp Plan 			

Greenway Passenger Sampling Trips	3 Workshop/Training	4 Trans. Meetings Attended	<ul style="list-style-type: none"> Assisted Hildebran in determining projects for both SPOT submittal and LAPP application Confirmed Conover, Hudson, Maiden, and Morganton support for SPOT submittals 	
15 Burke 13 Catawba				

GIS/Data Center	66 Data Requests	8 Presentations & Meetings	<ul style="list-style-type: none"> Update Building Permit totals for Morganton, Burke and Caldwell County Completed Hickory Schools AP Course analysis for City of Hickory Completed I-40 traffic analysis for BDI Generated maps for Tuesday & Thursday routes and trash cart distribution for Lenoir Solid Waste Automated Collection Study Generated extra scenario maps for Oak Hill Elementary School analysis Generated additional C-19 PPE Manufacturer and Request maps for Carolina Textile District 	
76 Hickory GIS Support Hrs.	40 Maps/Spatial Data	2,742 Addresses Mapped		

Environmental Planning	2 Stormwater Permits Issued	1 Project finalized/closed out	3 Stormwater Outreach Handouts Completed	Code Enforcement	283 Total Open Violations	159 Nuisance Violations	47 Abandoned or Junked Vehicles	21 Abandoned Mobile Homes	47 Residential 9 Non-Residential	11 Violations Resolved
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REGIONAL HOUSING AUTHORITY

Stephanie Hanvey
 Ashley Dale
 Kim Duncan
 Kala Guido
 By Khang
 Elizabeth Moncrief
 JoAnn Parlier
 Sharday Black
 Jared Nava-Salgado

1,098 Units Leased	0 In Office Client Meetings	26 Inspections Completed	36 Vouchers Issued	182 Total Vouchers Pending
50 Congratulation Letters	2,149 Waiting List	\$438,952 Paid on Tenant's Behalf	\$399.05 Average Housing Assistance Payment	

ENVISION CENTER (EVC) UPDATE

- An Appalachian Regional Commission grant provided funding to help the RHA to begin employment and career coaching with low income families in our region.
 - Jared Nava-Salgado was hired late March as EnVision Center (EVC) Career Coach/Housing Specialist.
 - 50 offer letters have been sent to waiting list persons. Offer letters describe the grant and give waiting list persons the opportunity to work with the EVC Career Coach.
 - 6 waiting list families have responded to their offer letters and are creating career goals with EVC Career Coach
- The Career Coach assessment and a Request for Proposals for Project Based Vouchers can be found online at www.wpcog.org/envision-center.

WORKFORCE DEVELOPMENT BOARD

Wendy Johnson
 Leslie Farris
 Donna Gilbert
 Elizabeth Hilliard
 April Lail
 Matthew Xiong

JOBSEEKER SERVICES	238 New Register Unemployed	EMPLOYER SERVICES	57 Employers Served at NCWorks Career Centers	SCHOLARSHIP & TRAINING INDUSTRY	100% Human Services
0 Scholarships Issued	People not working that newly registered in NCWorks.gov	0 Staff assisted Recruitment Events at a Career Center or Employer Site			
1 Paid Internships	947 1x NCWorks Registrants	5,073 Job openings in Alexander, Burke, Caldwell & Catawba Counties			
1 Trainings	People that registered in NCWorks.gov for the first time				

