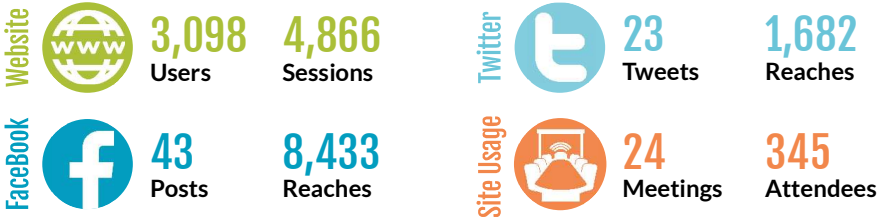




**ADMINISTRATION**

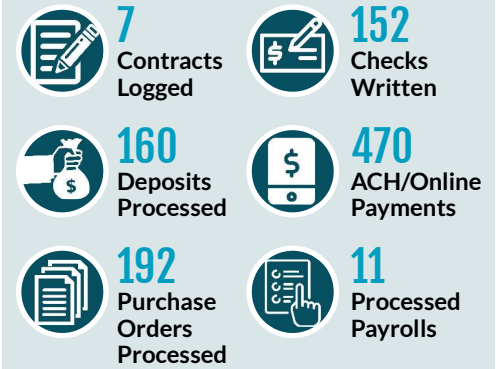
- The Executive Director continues to serve on the NADO Board of Directors and he attended its summer board retreat.
- The WPCOG hosted a visit by the Federal Co-Chair of the Appalachian Regional Commission, Gail Manchin on June 6. She visited the Industrial Commons building in Morganton and the Manufacturing Solutions Center II building in Conover.

**OUTREACH & FACILITIES USAGE**



Anthony Starr | Sherry Long | David Pugh | Lucas Bentley | Lori Dixon | Tasmin Mack | Jason Toney

**FINANCE**



Andrea Roper | Ashley Adkins | April Bolick | Susan McMatheson | Brianna Wert | Makayla Pannell

**AREA AGENCY ON AGING**

<b>AAA OUTREACH</b>	<b>OMBUDSMAN PROGRAM</b>	<b>PROJECT C.A.R.E.</b>	<b>HOME &amp; COMMUNITY CARE BLOCK GRANT</b>
Community Presentations: <b>4</b>	Facility Visits: <b>14</b>	Assessments: <b>9</b>	Meals Served: <b>9,546</b>
Registered Caregiver Directed Vouchers: <b>0</b>	New Investigations: <b>7</b>	Reassessments: <b>1</b>	Housing/Home Improvement Projects: <b>0</b>
Health Promotions Classes: <b>4</b>	Cases Closed: <b>11</b>	Home Visits: <b>12</b>	Hours of Legal Assistance Provided: <b>101</b>
In-Home Respite Hours: <b>0</b>	Technical Assistance: <b>17</b>	Vouchers Issued: <b>6</b>	Hours of In-Home Aide Service: <b>3,148</b>
Attended FCSP Programs: <b>53</b>	Facility Trainings: <b>0</b>	Agency Outreach Calls: <b>5</b>	Adult Day Care/Health Days of Service: <b>265</b>
D Care Research Contacts: <b>0</b>		People Reach/Outreach: <b>102</b>	Medical/General Transportation Trips Provided: <b>231</b>

Tina Miller | Sarah Stamey | Christina Franklin | Michael Layza | Ashelin McCoy | Mary Mitchell | Karen Phoenix

**COMMUNITY & ECONOMIC DEVELOPMENT**



**Community & Economic Development Activities**

- Rural Transformation Grants awarded from NC Commerce:
- Town of Hudson "HUB Station Improvements Project" \$250,000

- Town of Hildebran "Hildebran Auditorium Renovations Project" \$349,500
- Morganton General Store & Swede's Café completed their upfit for the café and created a new low/mod income job for the City of Morganton's Small Business Loan Program.
- Completed sidewalk project on Caldwell Street with City of Morganton CDBG Program funds.
- Completed 3 roofs in Burke County with Gateway funds
- Caldwell ESFR Program: 7 under construction
- Burke ESFR Program: 4 under construction, 1 out to bid and 5 to inspect

- Rhodhiss CDBG Rehab Program: 2 under construction, 2 out to bid, 3 inspected and 3 to be inspected
- Conover CDBG SSH houses under contract-5
- City of Newton SSH houses under contract-1, out to bid-2
- Catawba County SSH houses under contract-1, out to bid-1
- Essential Single Family Rehab houses under contract in Alexander, Catawba and Iredell Counties-3, out to bid-1
- Urgent Repair funds houses under contract in Alexander/Catawba Counties- out to bid-2

Ben Willis | Jennifer Cannon | Jeffery Currie | Lisa Helton | Joel Herman | Chasity Houck | Rick Oxford | Stephen Pflieger | Laurie Powell | Erin Schotte | Paul Teague

# COMMUNITY & REGIONAL PLANNING

## PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	9
Major Subdivision (plan review)	0
Site Plan Review (commercial or industrial)	3
Zoning permits	37
Zoning violations letters	12
Text amendments	2
Rezoning	7
Annexations	0
Appeals	0
Variances	0
Special Use Permits	0
Other	24
Town Council Meetings	4
Planning Board Meetings	2
Board of Adjustment Meetings	0
Other Municipal Meetings	22
Zoning Compliance Letters	5

- Began Connelly Springs' Land Use Plan and the Conover Small Area Plan
- Began work collecting layers need for the project Foothills Regional Council CEDS
- LIDAR purchase and training
- Submitted environmental enhancement grant for Clarke Creek 9-Element Watershed Plan

## TRANSPORTATION



Workshop/ Training	7
Transportation Meetings	43
Walking audits completed	0
Passenger sampling Burke	8
Passenger sampling Catawba	21

- Began public involvement policy update
- Scored LAPP Applications
- Updated the amended Unified Planning Work Programs for FYs '23 & '24
- Submitted Safety Improvement Plan Scope to NCDOT
- Prepared/Presented Public Comments on the MTP/CTP to TCC/TAC committees

## CODE COMPLIANCE



New violations	144
Nuisance	89
AJN Vehicles	29
Minimum Residential	20
Minimum Non-residential	1
Violations Resolved	144
Town Reports (monthly)	11
Information Requests	1

## DATA CENTER

**36**  
Data Requests

**10**  
Presentations & Meetings

- Completed work on 2023-24 Passenger Sampling Methodology Report
- Completed May Greenway Reports
- Completed demographic and school enrollment data updates for STEM West

- Updated Caldwell County and Catawba County building permit information

## GIS

**34**  
Maps

**2,481**  
Geocoded Points

**7**  
Support Requests

- Updated 9 Claremont Comp Plan maps
- Updated Burke River Trail viewer, Rhodhiss zoning map, Senior ICMA Advisors Map, and Sawmill's zoning map
- Completed Town of Catawba land use layer

## NATURAL RESOURCES

Stormwater Plan Review	2	Public Education Events (PEO)	0
IDDE Issues Reported	4	# of people PEO	0
SCM Inspections	1	Public Participation Events	0
Facility Inspections	10	# of people PP	0
Outfall Inspections	0	Workshops/conferences	0

- Continued work on the Hudson GoldenLEAF grant application; Hudson to repair multiple stormwater issues
- Completed the 7 River Trail of Burke County Trail Feasibility studies

Alison Adams | Johnny Wear | Taylor Dellinger | Averi Ritchie | Robert Block | Duncan Cavanaugh | Dallas Goodnight | Haleigh Hopkins | Teresa Kinney | Dustin Millsaps | Daniel Odom | Chad Powell | Trey Schweitzer | Andrew Webb | Curt Willis | Rachel Wooster | Ashley Young

## REGIONAL HOUSING AUTHORITY

Units Leased	1,359	Current Waiting List	2,418
Client Meetings	116	Congratulations Letters Mailed	50
Inspections Completed	216	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Voucher Issued	42	\$628,798	\$462.69
Vouchers Pending	193		

### RHA BY THE NUMBERS

Annual Recertifications	78
Hard to House Families	22
New Landlords	5
New Admissions	24
Active Participants Pending Transfer to New Units	13

Stephanie Hanvey  
Elizabeth Moncrief  
Lisa Acuff  
Jennifer Cater  
Kim Duncan  
Kelley Hayward  
Viveca Huffman  
By Khang  
Kaleigh Reinhardt  
Doug Woodall

## WORKFORCE DEVELOPMENT BOARD

### JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	15	Trainings (Paid internships)	6	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	125	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)	180
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### EMPLOYER SERVICES

Employers Served at Career Centers	221
Staff assisted Recruitment Events	8
Job openings (Alexander, Burke, Caldwell, and Catawba)	9,952

### SCHOLARSHIP & TRAINING

Human Services	1	5%
Technology	1	5%
Business	3	14%
Health Science	6	28%
Transportation	10	48%

Charity Patterson Hamber | Donna Gilbert | Elizabeth Hilliard | Matthew Xiong