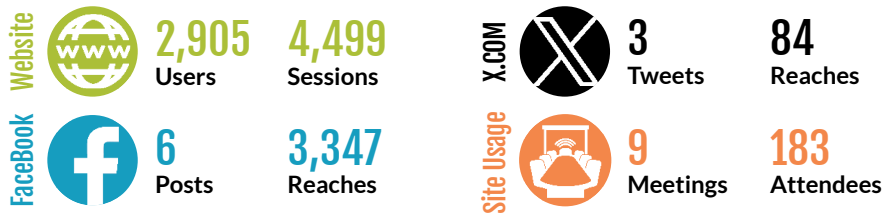




ADMINISTRATION

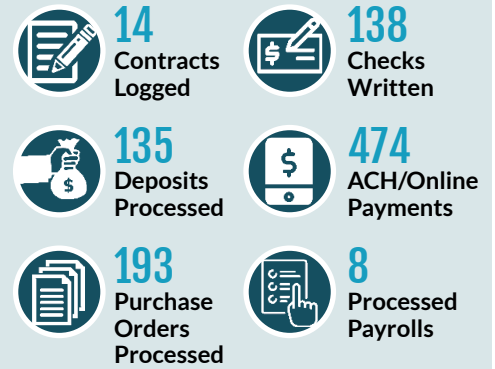
- Assistant Executive Director Sherry Griffin (formerly Long) was presented with the Development District Association of Appalachia (DDAA)'s Don Myers Humanitarian Award.
- Communications will be starting a complete redesign of the WPCOG website with anticipated launch by late 2nd quarter

OUTREACH & FACILITIES USAGE



Anthony Starr | Sherry Long | David Pugh | Lucas Bentley | Lori Dixon | Elizabeth Hilliard
| Tasmin Mack | Jason Toney

FINANCE



Andrea Roper | Ashley Adkins | April Bolick | Susan Matheson
| Brianna Wert | Makayla Pannell | Tamara Turner

AREA AGENCY ON AGING

AAA OUTREACH

| | |
|---|-----------|
| Community Presentations | 5 |
| Information and Options Counseling contacts | 1 |
| Caregivers Served | 7 |
| Requests for Information | 84 |
| Attended FCSP Programs | 60 |

OMBUDSMAN PROGRAM

| | |
|----------------------|-----------|
| Facility Visits | 20 |
| New Investigations | 8 |
| Cases Closed | 4 |
| Technical Assistance | 19 |
| Facility Trainings | 2 |

PROJECT C.A.R.E.

| | |
|------------------------|-----------|
| Assessments | 5 |
| Reassessments | 5 |
| Home Visits | 5 |
| Vouchers Issued | 4 |
| Agency Outreach Calls | 3 |
| People Reach/ Outreach | 60 |

HOME & COMMUNITY CARE BLOCK GRANT

| | | |
|--|---------------|---|
| | 11,868 | Meals Served |
| | 2,935 | Hours of In-Home Aide Service |
| | 3 | Housing & Home Improvement Projects |
| | 747 | Medical/General Transportation Trips Provided |
| | 387 | Adult Day Care/Health Days of Service |
| | 63 | Hours of Legal Assistance Provided |

| | | | | |
|--|---|-----------|------------------------|--------------|
| AMERICAN RESCUE PLAN ACT (ARPA) | People Assisted Through Community Health Worker | 51 | Meals Served | 1,361 |
| | | | Chore Clients Assisted | 37 |

Tina Miller | Sarah Stamey | Christina Franklin | Michael Layza | Ashelin McCoy | Mary Mitchell | Karen Phoenix

COMMUNITY & ECONOMIC DEVELOPMENT



- URP 2022 Program completed in February; Total of 34 houses in Alexander, Burke and Caldwell Assisted; \$253,280 received from NC Housing Finance Agency for this program
- URP for Caldwell – Staff currently has 2 (two) roofs out to bid and 2 HVACs out to bid
- URP for Alexander/Catawba Counties – 5 houses under contract and 2 out to bid, 2 recently completed
- Essential Single-Family Rehabilitation (ESFR) Caldwell: 2 under construction; 5 houses under construction, 2 out to do PreCon meeting, and 2 completed
- ESFR Alexander, Catawba, and Iredell Counties – 5 under contract homes out to bid; 1 completed in Catawba County
- Community Development Block Grant (CDBG) Rhodhiss: 1 house completed 3 homes under construction, 1 PreCon meeting completed, 2 PreCon to be done, 3 to be inspected
- CDBG Scattered Site Houses (SSH) - Catawba County (SSH) – 4 under contract and Newton (SSH) – 2 under contract
- NCHAF ARPA Mortgage Relief Funding for Nov/Dec: 12 homeowners received \$28,324.79 to bring their mortgages current and prevent foreclosure. The WPCOG was able to utilize over \$2.3 million in funds from the NCHAF grant program for the region.
- Assisted 4 clients with loan modifications, 1 trial modification, 3 mortgage reinstatements and 1 continuance to stop a scheduled foreclosure sale

HOMELESSNESS RESPONSE TEAM ACTIVITIES

- Conducted **3,172** outreach contacts
- **9** community presentations on homelessness issues
- Placed **2** clients in housing
- Facilitated detox entry for **2** individuals.
- Issued **7** housing vouchers.
- Dedicated **152** hours to client intake procedures.

Ben Willis | Rick Oxford | Chasity Houck | James Anders II | Jennifer Cannon | Kyle Case | Jeffery Currie | Lisa Helton | Joel Herman | Mary Kendrick | Chae Moore | Stephen Pflieger | Laurie Powell | Ric Smith | Paul Teague

COMMUNITY & REGIONAL PLANNING

PLANNING

| | |
|---|----|
| Major, Minor, & Exempt Subdivisions (Plat) | 14 |
| Major Subdivision (plan review) | 1 |
| Site Plan Review (commercial or industrial) | 11 |
| Zoning permits | 30 |
| Zoning violations letters | 5 |
| Text amendments | 2 |
| Rezoning | 0 |
| Annexations | 0 |
| Appeals | 0 |
| Variances | 0 |
| Special Use Permits | 0 |
| Other | 5 |
| Town Council Meetings | 5 |
| Planning Board Meetings | 3 |
| Board of Adjustment Meetings | 0 |
| Other Municipal Meetings | 10 |
| Zoning Compliance Letters | 5 |

- Working with NC Forestry service to finalize grants for three school systems and three local governments
- Caldwell BOC group was awarded 25K for a trail assessment study that will connect Hickory, Caldwell Co, Granite Falls, and Rhodhiss
- Working to complete the Valdese Strategic Action Plan

TRANSPORTATION



| | |
|----------------------------|----|
| Workshop/ Training | 0 |
| Transportation Meetings | 31 |
| Walking audits completed | 0 |
| Passenger sampling Burke | 4 |
| Passenger sampling Catawba | 20 |

- Coordinating with Hickory on the safety plan
- In process - Greenway ADA Bus stop Inventory
- In process - Title VI/EJ MTP Update
- Greenway Board of Directors - Comprehensive Operation Analysis support
- Hired new transportation planner

CODE COMPLIANCE



| | |
|-------------------------|-----|
| New violations | 143 |
| Nuisance | 91 |
| AJN Vehicles | 43 |
| Minimum Residential | 6 |
| Minimum Non-residential | 3 |
| Violations Resolved | 142 |
| Town Reports (monthly) | 12 |
| Information Requests | 6 |

DATA CENTER

60
Data Requests

14
Presentations & Meetings

- In progress – United Arts Council Surveys and Tapestry Mapping project
- Data Center Expansion Efforts – working to update the webpage with the services associated and the primary contact.

- Drone - 18 flights with 34.5 acres flown

GIS

100
Maps

3,315
Geocoded Points

9
Support Requests

- In process – Caldwell Waterline Mapping
- In process – Caldwell Stormwater Mapping and Conover Stormwater Mapping

NATURAL RESOURCES

| | | | |
|------------------------|----|-------------------------------|---|
| Stormwater Plan Review | 0 | Public Education Events (PEO) | 0 |
| IDDE Issues Reported | 6 | # of people PEO | 0 |
| SCM Inspections | 0 | Public Participation Events | 0 |
| Facility Inspections | 0 | # of people PP | 0 |
| Outfall Inspections | 25 | Workshops/conferences | 4 |

- forming Stormwater outreach committee
- Construction has begun on the Abington Creek stream restoration project

Alison Adams | Johnny Wear | Averi Ritchie | Curt Willis | Duncan Cavanaugh | Kelly Christensen | Taylor Dellinger | Casey Fullbright | Dallas Goodnight | Haleigh Hopkins | Teresa Kinney | Dustin Millsaps | Daniel Odom | Chad Powell | Trey Schweitzer | Katelyn Smith | Andrew Webb | Rachel Wooster | Kevin Wyatt | Ashley Young

REGIONAL HOUSING AUTHORITY

| | | | |
|-----------------------|--------------|--------------------------------|---------------------|
| Units Leased | 1,387 | Current Waiting List | 594 |
| Client Meetings | 110 | Congratulations Letters Mailed | 130 |
| Inspections Completed | 237 | Paid on Tenant Behalf | \$683,233.34 |
| Voucher Issued | 38 | Average HAP Amount Per Tenant | \$492.60 |
| Vouchers Pending | 120 | | |

RHA BY THE NUMBERS

| | | | |
|-------------------------|------------|---|--------------|
| Annual Recertifications | 103 | Active Participants Pending Transfer to New Units | 15 |
| Hard to House Families | 19 | Total Homeless Admits | 2 |
| New Landlords | 2 | Total Occupants | 2,675 |
| New Admissions | 14 | | |

Stephanie B. Hanvey | Elizabeth Moncrief | Lisa Acuff | Jennifer Cater | Kim Duncan | Grace Garnett | Kelley Hayward | Viveca Huffman | By Khang | Kaleigh Reinhardt | Doug Woodall

WORKFORCE DEVELOPMENT BOARD

JOBSEEKER SERVICES

| | | | |
|--|------------------------------|--|---|
| Scholarships Issued (Job seekers currently receiving training scholarships) | Trainings (Paid internships) | Newly Registered Unemployed (People not working that newly registered in NCWorks.gov) | 1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time) |
| 14 | 0 | 140 | 212 |

EMPLOYER SERVICES

| | |
|------------------------------------|--------------|
| Employers Served at Career Centers | 178 |
| Staff assisted Recruitment Events | 2 |
| Job openings | 7,341 |

JOB OPENINGS BY COUNTY

| | |
|-----------|--------------|
| Alexander | 262 |
| Burke | 1,428 |
| Caldwell | 1,164 |
| Catawba | 4,487 |

SCHOLARSHIP & TRAINING

| | | |
|----------------|----------|------------|
| Health Science | 6 | 60% |
| Transportation | 3 | 30% |
| Public Safety | 1 | 10% |

Charity Patterson Hamber | Donna Gilbert | Elizabeth Hilliard