



**ADMINISTRATION**

<b>3,748</b> Users	<b>5,960</b> Sessions	<b>23</b> Tweets	<b>5,862</b> Reaches
<b>21</b> Posts	<b>27,748</b> Views	<b>16</b> Meetings	<b>242</b> Attendees
<b>1</b> Ongoing	<b>1</b> Completed	<b>STAFF:</b> Anthony Starr   Sherry Long   David Pugh   Lucas Bentley   Elizabeth Hilliard   Tasmin Mack   Jason Toney	

**FINANCE**

<b>7</b> Contracts Logged	<b>203</b> Checks Written
<b>162</b> Deposits Processed	<b>420</b> ACH/Online Payments
<b>67</b> Purchase Orders Processed	<b>9</b> Processed Payrolls

**STAFF:** Andrea Roper | Ashley Adkins | Brianna Wert | Makayla Pannell | Tamara Turner

**AREA AGENCY ON AGING**

<b>AAA OUTREACH</b>	<b>OMBUDSMAN PROGRAM</b>	<b>PROJECT C.A.R.E.</b>
<b>Community Presentations</b> <b>3</b>	<b>Facility Visits</b> <b>34</b>	<b>Assessments</b> <b>11</b>
<b>Information and Options Counseling contacts</b> <b>1</b>	<b>New Investigations</b> <b>5</b>	<b>Reassessments</b> <b>3</b>
<b>Health Promotions Classes</b> <b>13</b>	<b>Cases Closed</b> <b>9</b>	<b>Home Visits</b> <b>10</b>
<b>Requests for Information</b> <b>98</b>	<b>Technical Assistance</b> <b>23</b>	<b>Vouchers Issued</b> <b>11</b>
<b>Attended FCSP Programs</b> <b>156</b>	<b>Facility Trainings</b> <b>0</b>	<b>Agency Outreach Calls</b> <b>4</b>
<b>AMERICAN RESCUE PLAN ACT (ARPA)</b>	<b>Meals Served</b> <b>0</b>	<b>People Reach/Outreach</b> <b>63</b>
<b>People Assisted Through Community Health Worker</b> <b>0</b>	<b>Chore Clients Assisted</b> <b>0</b>	

**STAFF:** Tina Miller | Sarah Evitt | Christina Franklin | Michael Layza | Ashelin McCoy | Mary Mitchell

**HOME & COMMUNITY CARE BLOCK GRANT**

<b>12,185</b>	<b>Meals Served</b>
<b>3,106</b>	<b>Hours of In-Home Aide Service</b>
<b>10</b>	<b>Housing &amp; Home Improvement Projects</b>
<b>702</b>	<b>Medical/General Transportation Trips Provided</b>
<b>98</b>	<b>Adult Day Care/Health Days of Service</b>
<b>0</b>	<b>Hours of Legal Assistance Provided</b>

**COMMUNITY & ECONOMIC DEVELOPMENT**

<b>3</b>	<b>Homeowner Foreclosure Preventions</b>
<b>17</b>	<b>First-Time Homebuyers</b>
<b>29</b>	<b>Housing Rehab</b>
<b>0</b>	<b>Community Development Block Grant</b>

**HOMELESSNESS RESPONSE TEAM ACTIVITIES**

<b>3,671</b>	<b>6</b>	<b>0</b>	<b>354</b>
<b>Individual Correspondence (Email, phone, text)</b>	<b>Clients housed</b>	<b>Housing vouchers issued</b>	<b>Initial intake process hours</b>
<b>2</b>	<b>0</b>	<b>\$0</b>	
<b>Presentations on homelessness</b>	<b>Entered detox and/or transitional housing</b>	<b>Assistance referrals</b> <i>One client received assistance in (Deposit and fees)</i>	

**STAFF:**  
Ben Willis  
Rick Oxford  
Ric Smith  
James Anders II  
Jennifer Cannon  
Kyle Case  
Jeffery Currie  
Lisa Helton  
Joel Herman  
Chasity Houck  
Mary Kendrick  
Chae Moore  
Laurie Powell  
Paul Teague

# COMMUNITY & REGIONAL PLANNING

## PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	10
Major Subdivision (plan review)	1
Site Plan Review (commercial or industrial)	4
Zoning permits	18
Zoning violations letters	30
Text amendments	2
Rezoning	2
Annexations	0
Appeals	1
Variances	0
Special Use Permits	1
Other	0
Town Council Meetings	4
Planning Board Meetings	3
Board of Adjustment Meetings	5
Other Municipal Meetings	0
Zoning Compliance Letters	0

## TRANSPORTATION



Workshop/ Training	0
Transportation Meetings	25
Walking audits completed	0
Passenger sampling Burke	6
Passenger sampling Catawba	21

## CODE COMPLIANCE



New violations	130
Nuisance	88
AJN Vehicles	33
Minimum Residential	9
Minimum Non-residential	1
Violations Resolved	140
Town Reports (monthly)	12
Information Requests	4

## DATA CENTER



55  
Data Requests



7  
Presentations & Meetings



5  
Placer AI Request

## GIS



78  
Maps



9  
Geocoded Points



4  
Support Requests

## NATURAL RESOURCES

Stormwater Plan Review	2	Public Outreach Events	380
IDDE Issues Reported	3	Number of Attendees	0
SCM Inspections	0	Outreach Materials Distributed	0
Facility Inspections	0	Workshops/conferences	0
Outfall Inspections	34		

**STAFF:** Alison Adams | Johnny Wear | Averi Ritchie | Curt Willis | Duncan Cavanaugh | Kelly Christensen | Taylor Dellinger | Casey Fullbright | Haleigh Hopkins | Teresa Kinney | Susan Matheson | Daniel Odom | Chad Powell | Katelyn Smith | Andrew Webb | Kevin Wyatt | Ashley Young

# REGIONAL HOUSING AUTHORITY

Units Leased	1,384	Current Waiting List	2,555
Client Meetings	153	Congratulations Letters Mailed	75
Inspections Completed	259	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Voucher Issued	69	\$760,262	\$539.32
Vouchers Pending	189		

## RHA BY THE NUMBERS

Annual Recertifications	98	Active Participants Pending Transfer to New Units	36
Hard to House Families	15	Total Homeless Admits	4
New Landlords	2	Total Occupants	2,695
New Admissions	18		

**STAFF:** Stephanie B. Hanvey | Elizabeth Moncrief | Lisa Acuff | Jennifer Cater | Lori Dixon | Kim Duncan | Grace Garnett | Kelley Hayward | Viveca Huffman | Kaleigh Reinhardt | Robert Teague | Doug Woodall

# WORKFORCE DEVELOPMENT BOARD

## JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	15	Trainings (Paid internships)	0	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	193	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)	313
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## EMPLOYER SERVICES

Employers Served at Career Centers	57
Staff assisted Recruitment Events	0
Job openings	6,684

## SCHOLARSHIP & TRAINING

Health Science	2
Transportation	13

## JOB OPENINGS BY COUNTY

Alexander	251
Burke	1,203
Caldwell	980
Catawba	4,250

**STAFF:** Charity Patterson Hamber | Donna Gilbert | Trey Hedrick | Elizabeth Hilliard



A product of the  
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Council of Governments

**WPCOG MONTHLY  
IMPACT REPORT  
OCTOBER 2024**

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