



ADMINISTRATION

3,430 Users	5,541 Sessions	14 Tweets	769 Reaches
42 Posts	11,455 Reaches	12 Meetings	204 Attendees
1 Ongoing	1 Completed	STAFF: Anthony Starr Sherry Long David Pugh Lucas Bentley Elizabeth Hilliard Tasmin Mack Jason Toney	

FINANCE

12 Contracts Logged	157 Checks Written
28 Deposits Processed	397 ACH/Online Payments
67 Purchase Orders Processed	9 Processed Payrolls

STAFF: Andrea Roper | Ashley Adkins | Brianna Wert | Makayla Pannell | Tamara Turner

AREA AGENCY ON AGING

AAA OUTREACH	OMBUDSMAN PROGRAM	PROJECT C.A.R.E.
Community Presentations 5	Facility Visits 41	Assessments 8
Information and Options Counseling contacts 1	New Investigations 13	Reassessments 5
Health Promotions Classes 9	Cases Closed 3	Home Visits 11
Requests for Information 104	Technical Assistance 30	Vouchers Issued 19
Attended FCSP Programs 80	Facility Trainings 0	Agency Outreach Calls 2
AMERICAN RESCUE PLAN ACT (ARPA)	People Assisted Through Community Health Worker 0	Meals Served 0
		Chore Clients Assisted 0

STAFF: Tina Miller | Sarah Evitt | Christina Franklin | Michael Layza | Ashelin McCoy | Mary Mitchell

HOME & COMMUNITY CARE BLOCK GRANT

9,272	Meals Served
4,100	Hours of In-Home Aide Service
9	Housing & Home Improvement Projects
635	Medical/General Transportation Trips Provided
214	Adult Day Care/Health Days of Service
0	Hours of Legal Assistance Provided

COMMUNITY & ECONOMIC DEVELOPMENT

3	Homeowner Foreclosure Preventions
0	First-Time Homebuyers
32	Housing Rehab
0	Community Development Block Grant

HOMELESSNESS RESPONSE TEAM ACTIVITIES

1,348	2	5	62
Individual Correspondence (Email, phone, text)	Clients housed	Housing vouchers issued	Initial intake process hours
5	2	\$350	
Presentations on homelessness	Entered detox and/or transitional housing	Assistance referrals <i>One client received assistance in (Deposit and fees)</i>	

STAFF:
Ben Willis
Rick Oxford
Ric Smith
James Anders II
Jennifer Cannon
Kyle Case
Jeffery Currie
Lisa Helton
Joel Herman
Chasity Houck
Mary Kendrick
Chae Moore
Laurie Powell
Paul Teague

COMMUNITY & REGIONAL PLANNING

PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	8
Major Subdivision (plan review)	1
Site Plan Review (commercial or industrial)	3
Zoning permits	22
Zoning violations letters	8
Text amendments	3
Rezoning	1
Annexations	0
Appeals	0
Variances	0
Special Use Permits	0
Other	0
Town Council Meetings	4
Planning Board Meetings	6
Board of Adjustment Meetings	0
Other Municipal Meetings	13
Zoning Compliance Letters	0

TRANSPORTATION



Workshop/ Training	0
Transportation Meetings	25
Walking audits completed	0
Passenger sampling Burke	6
Passenger sampling Catawba	20

CODE COMPLIANCE



New violations	172
Nuisance	132
AJN Vehicles	26
Minimum Residential	12
Minimum Non-residential	2
Violations Resolved	134
Town Reports (monthly)	13
Information Requests	4

DATA CENTER



57
Data Requests



7
Presentations & Meetings



5
Placer AI Request

GIS



19
Maps



52
Geocoded Points



10
Support Requests

NATURAL RESOURCES

Stormwater Plan Review	2	Public Outreach Events	1
IDDE Issues Reported	3	Number of Attendees	670
SCM Inspections	0	Outreach Materials Distributed	0
Facility Inspections	0	Workshops/conferences	0
Outfall Inspections	0		

STAFF: Alison Adams | Johnny Wear | Averi Ritchie | Curt Willis | Duncan Cavanaugh | Kelly Christensen | Taylor Dellinger | Casey Fullbright | Haleigh Hopkins | Teresa Kinney | Susan Matheson | Daniel Odom | Chad Powell | Katelyn Smith | Andrew Webb | Kevin Wyatt | Ashley Young

REGIONAL HOUSING AUTHORITY

Units Leased	1,393	Current Waiting List	2,615
Client Meetings	105	Congratulations Letters Mailed	75
Inspections Completed	209	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Voucher Issued	54	\$748,478	\$537.31
Vouchers Pending	186		

RHA BY THE NUMBERS

Annual Recertifications	107	Active Participants Pending Transfer to New Units	36
Hard to House Families	10	Total Homeless Admits	3
New Landlords	3	Total Occupants	2,679
New Admissions	12		

STAFF: Stephanie B. Hanvey | Elizabeth Moncrief | Lisa Acuff | Jennifer Cater | Lori Dixon | Kim Duncan | Grace Garnett | Kelley Hayward | Viveca Huffman | Kaleigh Reinhardt | Robert Teague | Doug Woodall

WORKFORCE DEVELOPMENT BOARD

JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	15	Trainings (Paid internships)	0	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	84	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)	160
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EMPLOYER SERVICES

Employers Served at Career Centers	72
Staff assisted Recruitment Events	0
Job openings	6,763

JOB OPENINGS BY COUNTY

Alexander	285
Burke	1,306
Caldwell	1,021
Catawba	4,151

SCHOLARSHIP & TRAINING

Construction	1
Human Services	1
Transportation	2
Technology	3
Health Science	8

STAFF: Charity Patterson Hamber | Donna Gilbert | Trey Hedrick | Elizabeth Hilliard



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SEPTEMBER 2024**

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