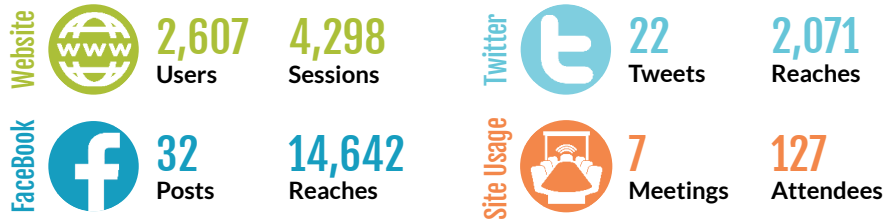




ADMINISTRATION

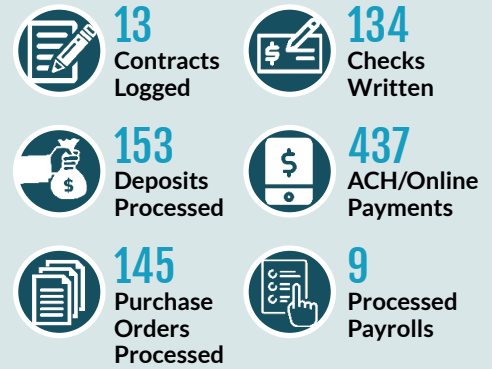
The WPCOG continues the search process for the Caldwell County DSS Director position and the Drexel Town Manager position. The search process is starting for the Granite Falls Town Manager, who has indicated retirement in 2024. Staff also assisted Long View with its finance director position search.

OUTREACH & FACILITIES USAGE



Anthony Starr | Sherry Long | David Pugh | Lucas Bentley | Lori Dixon | Tasmin Mack | Jason Toney

FINANCE



Andrea Roper | Ashley Adkins | April Bolick | Susan Matheson | Brianna Wert | Makayla Pannell

AREA AGENCY ON AGING

AAA OUTREACH

Community Presentations	2
Community Health Fairs	6
Health Promotions Classes	10
Information Referral Contacts	65
Attended FCSP Programs	141
Information and Assistance Contacts	33







OMBUDSMAN PROGRAM

Facility Visits	36
New Investigations	6
Cases Closed	3
Technical Assistance	26
Facility Trainings	0

PROJECT C.A.R.E.

Assessments	10
Reassessments	1
Home Visits	10
Vouchers Issued	11
Agency Outreach Calls	5
People Reach/ Outreach	102

HOME & COMMUNITY CARE BLOCK GRANT

 12,546	Meals Served
 2,797	Hours of In-Home Aide Service
 20	Housing & Home Improvement Projects
 758	Medical/General Transportation Trips Provided
 296	Adult Day Care/Health Days of Service
 0	Hours of Legal Assistance Provided

AMERICAN RESCUE PLAN ACT (ARPA)	Hours of Legal Assistance Provided	0	Meals Served	1,144
			Chore Clients Assisted	44

Tina Miller | Sarah Stamey | Christina Franklin | Michael Layza | Ashelin McCoy | Mary Mitchell | Karen Phoenix

COMMUNITY & ECONOMIC DEVELOPMENT



9

Homeowner Foreclosure Preventions



5

First-Time Homebuyers



10

Housing Rehab(s) Completed

Community & Economic Development Activities

- Conover CDBG SSH houses under contract-5

- City of Newton SSH houses under contract-4
- Catawba County SSH houses under contract-1
- Essential Single Family Rehab houses in Alexander, Catawba and Iredell Counties-under contract 5, out to bid-1
- Urgent Repair funds houses in Alexander/Catawba Counties- under contract-2, out to bid-5
- Completed 2 roofs in Burke County and 1 roof in Caldwell with URP funds

- Completed 1 hvac for Burke URP Program
- Caldwell ESFR Program: Completed 3 units; 4 under construction.
- Burke ESFR Program: 1 completed, 5 under construction, 1 inspected and 2 to inspect; opened bids on 2.
- Rhodhiss CDBG Rehab Program: 3 under construction, opened bids on 1, 2 to bid out and 3 to be inspected.

Ben Willis | Rick Oxford | Chasity Houck | James Anders II | Jennifer Cannon | Jeffery Currie | Lisa Helton | Joel Herman | Mary Kendrick | Chae Moore | Stephen Pflieger | Laurie Powell | Erin Schotte | Paul Teague

COMMUNITY & REGIONAL PLANNING

PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	10
Major Subdivision (plan review)	1
Site Plan Review (commercial or industrial)	16
Zoning permits	23
Zoning violations letters	11
Text amendments	9
Rezoning	2
Annexations	0
Appeals	0
Variances	0
Special Use Permits	0
Other	14
Town Council Meetings	2
Planning Board Meetings	0
Board of Adjustment Meetings	0
Other Municipal Meetings	9
Zoning Compliance Letters	8

- Working with Hickory City, Burke County, and Caldwell County Schools to establish the curriculum for the NC Forestry Service Tree Canopy project
- Hickory, Lenoir, and Valdese awarded Tree Canopy Cover Assessment grants
- Continued work on the MOUs for grant monies to implement the Burke Digital Access Plan

TRANSPORTATION



Workshop/ Training	2
Transportation Meetings	22
Walking audits completed	0
Passenger sampling Burke	7
Passenger sampling Catawba	19

- Finalizing the last report for the Appalachian Regional Commission (ARC) Burke transit grant
- Finalized the Public Involvement Plan and slides for the upcoming MPO meetings
- Began the early stages of developing the Congestion Management Report
- Completed September Transportation Newsletter

CODE COMPLIANCE



New violations	133
Nuisance	103
AJN Vehicles	5
Minimum Residential	10
Minimum Non-residential	5
Violations Resolved	70
Town Reports (monthly)	10
Information Requests	3

DATA CENTER



60 Data Requests



22 Presentations & Meetings

- Completed the Fall 2023 Economic Indicators Report
- Completed August Greenway monthly reports for passenger sampling
- Continued work on Early Head Start Community Assessment

- Completed analysis of potential retail car parts store in Glen Alpine

GIS



24 Maps



1,189 Geocoded Points



15 Support Requests

- Completed a request from Taylorsville for water maps
- Continued collection for Caldwell County Water Distribution
- Updated the code enforcement database and app to include the name of the new code enforcement officer
- Created field collection guide for stormwater

NATURAL RESOURCES

Stormwater Plan Review	2	Public Education Events (PEO)	2
IDDE Issues Reported	0	# of people PEO	200
SCM Inspections	0	Public Participation Events	1
Facility Inspections	1	# of people PP	100
Outfall Inspections	0	Workshops/conferences	1

- Attended Historic Morganton Festival and Kids Fest Hickory
- Planning for the upcoming Water Quality Conference
- Presentation to the Caldwell Chamber of Commerce Board on stormwater and water quality

Alison Adams | Johnny Wear | Taylor Dellinger | Averi Ritchie | Duncan Cavanaugh | Kelly Christensen | Dallas Goodnight | Haleigh Hopkins | Teresa Kinney | Dustin Millsaps | Daniel Odom | Chad Powell | Trey Schweitzer | Katelyn Smith | Andrew Webb | Curt Willis | Rachel Wooster | Kevin Wyatt | Ashley Young

REGIONAL HOUSING AUTHORITY

Units Leased	1,368	Current Waiting List	954
Client Meetings	99	Congratulations Letters Mailed	100
Inspections Completed	152		
Voucher Issued	35	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Vouchers Pending	145	\$635,772	\$464.75

RHA BY THE NUMBERS

Annual Recertifications	101
Hard to House Families	20
New Landlords	5
New Admissions	27
Active Participants Pending Transfer to New Units	25
Total Homeless Admits	7

Stephanie Hanvey
Elizabeth Moncrief
Lisa Acuff
Jennifer Cater
Kim Duncan
Grace Garnett
Kelley Hayward
Viveca Huffman
By Khang
Kaleigh Reinhardt
Doug Woodall

WORKFORCE DEVELOPMENT BOARD

JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	1	Trainings (Paid internships)	1	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	129	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)	211
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EMPLOYER SERVICES

Employers Served at Career Centers	233
Staff assisted Recruitment Events	8
Job openings (Alexander, Burke, Caldwell, and Catawba)	8,863

SCHOLARSHIP & TRAINING

Business	1	50%
Human Services	1	50%

Charity Patterson Hamber | Donna Gilbert | Elizabeth Hilliard | Matthew Xiong