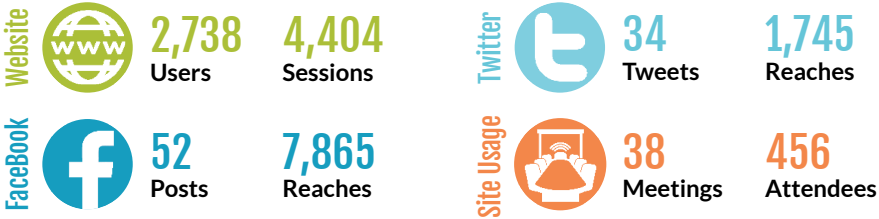




ADMINISTRATION

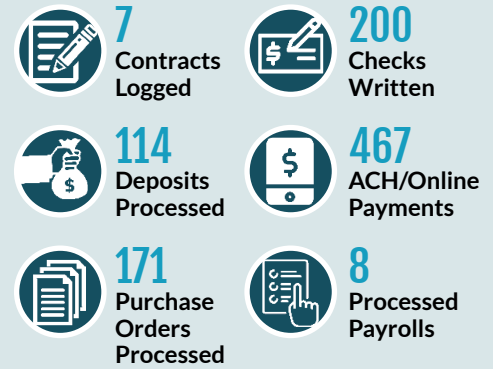
- Alexander County appointed a new county manager and Drexel selected a new town clerk with the assistance from the WPCOG Executive Search Program.
- We began offering a referral bonus of \$600 to staff who successfully recruit and recommend people for WPCOG vacant positions. With this very tight labor market, we hope to increase the applicant pool for vacant positions.

OUTREACH & FACILITIES USAGE



Anthony Starr | Sherry Long | David Pugh | Lucas Bentley | Lori Dixon | Tasmin Mack | Jason Toney

FINANCE



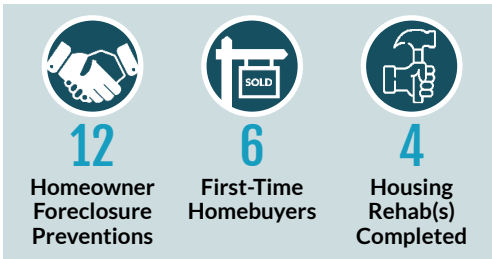
Andrea Roper | Ashley Adkins | Makayla Pannell | Brianna Wert

AREA AGENCY ON AGING

AAA OUTREACH	OMBUDSMAN PROGRAM	PROJECT C.A.R.E.	HOME & COMMUNITY CARE BLOCK GRANT
Community Presentations	Facility Visits	Assessments	Meals Served
Registered Caregiver Directed Vouchers	New Investigations	Reassessments	Housing/Home Improvement Projects
Health Promotions Classes	Cases Closed	Home Visits	Hours of Legal Assistance Provided
In-Home Respite Hours	Technical Assistance	Vouchers Issued	Hours of In-Home Aide Service
Attended FCSP Programs	Facility Trainings	Agency Outreach Calls	Adult Day Care/Health Days of Service
D Care Research Contacts		People Reach/Outreach	Medical/General Transportation Trips Provided

Tina Miller | Sarah Stamey | Christina Franklin | Michael Layza | Mary Mitchell | Karen Phoenix

COMMUNITY & ECONOMIC DEVELOPMENT



Essential Single Family Rehab (ESFR)

- Alexander, Catawba and Iredell Counties - 3 houses under contract: 1 house out to bid
- Burke - 3 under construction; 2 house out to bid; 2 to bid out
- Caldwell - 7 houses under construction

Urgent Repair (URP)

- Alexander & Catawba Counties - 1; 1 out to bid
- Caldwell - 1 house under construction

Other Programs/Projects

- Gateway Rehab funds - 3 houses completed; 1 house out to bid
- Conover CDBG SSH - 5 houses under contract
- Catawba County SSHG - 1 house under contract; 1 houses out to bid
- Newton SSHG - 1 house under contract; 2 houses out to bid
- Rhodhiss CDBG SSH - 2 under construction; 2 houses out to bid; 7 houses to bid out
- Morganton Entitlement-Awarded sidewalk contract to Little Mountain Builders; FY2023 Action Plan submitted to HUD

Economic Development

- Catawba County received a \$132,000 Urgent Repair Grant (URP) from the North Carolina Housing Finance Agency (NCHFA) to help ten (10) housing units with Urgent Repair needs for the fiscal year 2023-2024.
- Caldwell ESFR 2023 funded \$162,000 for rehab for 3 homes. Once first three houses are completed; Pool funds can be accessed for additional homes.
- WPCOG Urgent Repair Program for Alexander, Burke & Caldwell funded \$264,000 for 20 homes for Urgent repairs needed to homes for low income persons.

Ben Willis | Jennifer Cannon | Jeffery Currie | Lisa Helton | Joel Herman | Rick Oxford | Stephen Pflieger | Laurie Powell | Erin Schotte | Paul Teague

COMMUNITY & REGIONAL PLANNING

PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	7
Major Subdivision (plan review)	1
Site Plan Review (commercial or industrial)	3
Zoning permits	28
Zoning violations letters	4
Text amendments	2
Rezoning	4
Annexations	1
Appeals	2
Variances	0
Special Use Permits	1
Other	7
Town Council Meetings	3
Planning Board Meetings	4
Board of Adjustment Meetings	3
Other Municipal Meetings	12
Zoning Compliance Letters	5

- Completed updated draft of Rhodhiss zoning code and initial zoning map.
- NC Forestry Tree Canopy Grants were submitted for Hickory and Long View
- LIDAR was purchased and training is slated to occur in June and continued online M300 RTK drone training class.

TRANSPORTATION



Workshop/ Training	3
Transportation Meetings	22
Walking audits completed	0
Passenger sampling Burke	6
Passenger sampling Catawba	23

- Created MTP Public Meeting Flyer and mailed MTP Freight flyers
- Submitted Final Copies of Title VI & EJ Appendixes for formatting
- Review of Microtransit Study from NC State
- 1st of 5 public meetings for the MTP and CTP (held at Caldwell County Library)

CODE COMPLIANCE



New violations	148
Nuisance	117
AJN Vehicles	21
Minimum Residential	10
Minimum Non-residential	0
Violations Resolved	114
Town Reports (monthly)	10
Information Requests	4

DATA CENTER

66 Data Requests

9 Presentations & Meetings

- Completed May 2023 Hickory Economic Indicators Report
- Completed draft of Summer 2023 Economic Indicators Newsletter
- Continued work on 2023-24 Passenger Sampling Methodology Report

- Completed regional Census 2010 to 2020 age group change analysis

GIS

12 Maps

4,396 Geocoded Points

6 Support Requests

- Collected GIS data for ARC Housing Asset Inventory
- Updated Senior Advisors Map
- Updated Valdese Zoning
- Created the first Rhodhiss Zoning map
- Added layers to Burke River Trail Viewer

NATURAL RESOURCES

Stormwater Plan Review	3	Public Education Events (PEO)	1
IDDE Issues Reported	2	# of people PEO	100
SCM Inspections	9	Public Participation Events	0
Facility Inspections	20	# of people PP	0
Outfall Inspections	56	Workshops/conferences	1

- Continued work on Burke Trail Feasibility Study
- Attended the Hudson Butterfly Festival to promote stormwater outreach
- Completed Newton & Caldwell & Catawba County Inspections (facility, SCM, Outfalls)

Alison Adams | Johnny Wear | Taylor Dellinger | Averi Ritchie | Scott Berson | Robert Block | Duncan Cavanaugh | Dallas Goodnight | Haleigh Hopkins | Teresa Kinney | Dustin Millsaps | Jess Odette | Daniel Odom | Katerina Pascht | Chad Powell | Trey Schweitzer | Andrew Webb | Curt Willis | Rachel Wooster | Ashley Young

REGIONAL HOUSING AUTHORITY

Units Leased	1,355	Current Waiting List	2,466
Client Meetings	130	Congratulations Letters Mailed	50
Inspections Completed	242		
Voucher Issued	78	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Vouchers Pending	226	\$630,327	\$465.53

RHA BY THE NUMBERS

Annual Recertifications	96
Hard to House Families	22
New Landlords	5
New Admissions	21
Active Participants Pending Transfer to New Units	16

Stephanie Hanvey
Elizabeth Moncrief
Lisa Acuff
Jennifer Cater
Kim Duncan
Kelley Hayward
Chasity Houck
Viveca Huffman
By Khang
Kaleigh Reinhardt
Doug Woodall

WORKFORCE DEVELOPMENT BOARD

JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	21	Trainings (Paid internships)	3	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	119	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)	192
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EMPLOYER SERVICES

Employers Served at Career Centers	226
Staff assisted Recruitment Events	16
Job openings (Alexander, Burke, Caldwell, and Catawba)	10,745

SCHOLARSHIP & TRAINING

Business	1	4%
Education	1	4%
Health Science	4	17%
Manufacturing	1	4%
Public Safety	2	8%
Transportation	15	63%

Charity Patterson Hamber | Donna Gilbert | Elizabeth Hilliard | Matthew Xiong