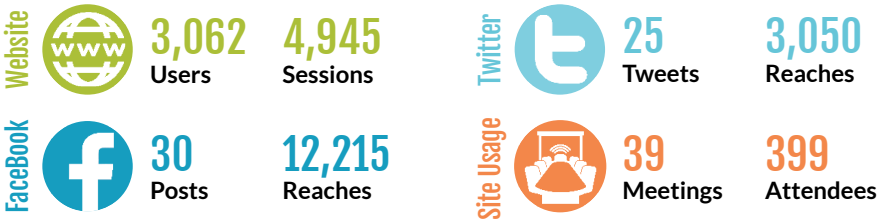




**ADMINISTRATION**

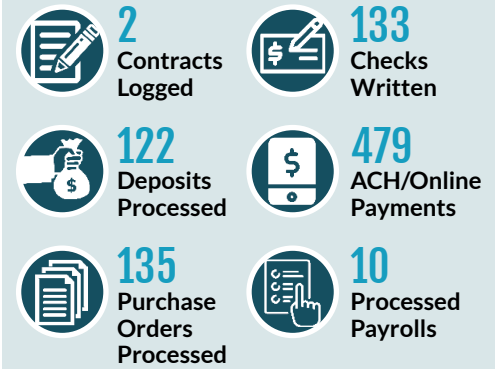
- The WPCOG has hired David Pugh as the new Director of Administrative Services and HR. He began work on January 17, 2023. He brings 13 years' experience as a town manager.
- Staff continue to work on the potential improvements for the Caldwell Railroad.
- Staff anticipate releasing the RFQ for architectural services for the WPCOG office expansion.

**OUTREACH & FACILITIES USAGE**



Anthony Starr | Sherry Long | David Pugh | Lucas Bentley | Lori Dixon | Tasmin Mack | Jason Toney

**FINANCE**



Andrea Roper | Ashley Adkins | Makayla Pannell | Brianna Wert

**AREA AGENCY ON AGING**

AAA OUTREACH		OMBUDSMAN PROGRAM		PROJECT C.A.R.E.		HOME & COMMUNITY CARE BLOCK GRANT	
Community Presentations	2	Facility Visits	25	Assessments	8	Meals Served	8,252
Registered Caregiver Directed Vouchers	4	Facility Trainings	2	Reassessments	1	Housing/Home Improvement Projects	14
Orders of Supplemental Supplies	4	New Investigations	5	Home Visits	8	Hours of Legal Assistance Provided	30
In-Home Respite Hours	223	Cases Closed	4	Vouchers Issued	10	Hours of In-Home Aide Service	2,749
Attended FCSP Programs	42	Technical Assistance	11	Agency Outreach Calls	3	Adult Day Care/Health Days of Service	269
D Care Research Contacts	8			People Reach/Outreach	48	Medical/General Transportation Trips Provided	778

Tina Miller | Sarah Stamey | Christina Franklin | Ricky Handoo | Michael Layza | Mary Mitchell | Karen Phoenix | Anita Roberts

**COMMUNITY & ECONOMIC DEVELOPMENT**



**Essential Single Family Rehab (ESFR)**

- Alexander & Catawba Counties - 3 houses under contract
- Burke County - 3 houses under construction; 1 out to bid; 6 to inspection and bid out
- Caldwell County - 8 houses under construction; 1 bid opening

**Urgent Repair (URP)**

- Alexander/Catawba - 3 under contract
- Burke - 1 under construction; 2 out to bid
- Caldwell - 2 completed; 2 out to bid

**Other Programs/Projects**

- Conover CDBG SSH - 1 completed; 6 under contract
- Catawba County SSHG-1 out to bid
- Newton SSHG-1 out to bid
- Rhodhiss CDBG SSH - 2 under construction; 9 to inspect and bid out

**Economic Development**

- City of Morganton CDBG Program made a \$75,000 Small Business Loan to Hillman Beer. Business will create at least 10 new jobs.
- Wrote rehab application to Gateway for \$40,000 to make repairs in Burke County for up to 7 houses

Ben Willis | Jennifer Cannon | Jeffery Currie | Lisa Helton | Joel Herman | Rick Oxford | Stephen Pflieger | Laurie Powell | Erin Schotte | Paul Teague | Helen Whisnant

# COMMUNITY & REGIONAL PLANNING

## PLANNING

Major, Minor & Exempt Subdivisions (Plat)	9
Major Subdivision (plan review)	3
Site Plan Review (commercial or industrial)	1
Zoning permits	28
Zoning violations letters	14
Text amendments	1
Rezoning	0
Annexations	0
Appeals	0
Variances	0
Special Use Permits	1
Other	3
Town Council Meetings	8
Planning Board Meetings	6
Board of Adjustment Meetings	1
Other Municipal Meetings	9
Zoning Compliance Letters	4

- Built a preliminary interactive web map of the Community Health & Disaster Mitigation Explorer (CHADME) Tool.
- Researched potential standalone web app development for recreation locations
- Comprehensive Plan work for - Maiden, Catawba (town), Catawba County, and Hildebran.

## TRANSPORTATION

Workshop/ Training	0
Transportation Meetings	4
Walking audits completed	1
Passenger sampling Burke	6
Passenger sampling Catawba	20

- MTP update – cost estimates for the MTP projects and finalized the highway project spreadsheet for the MTP and CTP. Received and began to analyze Travel Demand Model
- Morganton Walk Audit at the North Carolina School of Science and Math
- Conover SRC Meeting to support ADA accessible design

## CODE COMPLIANCE

New violations	120
Nuisance	81
AJN Vehicles	24
Minimum Residential	10
Minimum Non-residential	4
Violations Resolved	66
Town Reports (monthly)	9
Information Requests	2

## DATA CENTER

**57** Data Requests

**17** Presentations & Meetings

- Updated Burke, Morganton, Caldwell, Catawba Building Permit Data
- Prepared economic/ demographic data slides for Foothills CEDS
- Began work on Hickory Urbanized Area 2010 to 2020 change maps

- Maps for Catawba County, Taylorsville, Catawba (town), Connelly Springs, and Maiden Comp Plans

## GIS

**1,131** Geocoded Points

**29** Maps

**4** Support Requests

- Water/sewer map for Community & Economic Development
- New Code Enf. App

## NATURAL RESOURCES

Stormwater Plan Review	40	Public Education Events (PEO)	1
IDDE Issues Reported	4	# of people PEO	14
SCM Inspections	2	Public Participation Events	0
Facility Inspections	5	# of people PP	0
Outfall Inspections	5	Workshops/conferences	0

- Completed quarterly Alexander EWP Report
- Wrote contract amendment for Abingdon Creek
- Planned and held Burke River Trail public meetings in February and March

Alison Adams | Johnny Wear | Taylor Dellinger | Averi Ritchie | Scott Berson | Robert Block | Duncan Cavanaugh | Dallas Goodnight | Haleigh Hopkins | Teresa Kinney | Dustin Millsaps | Jess Odette | Daniel Odom | Katerina Pascht | Chad Powell | Trey Schweitzer | Caren Shorthouse | Curt Willis | Rachel Wooster | Ashley Young

# REGIONAL HOUSING AUTHORITY

Units Leased	1,309	Current Waiting List	2,426
Client Meetings	147	Congratulations Letters Mailed	75
Inspections Completed	254		
Voucher Issued	71	Paid on Tenant Behalf	Average HAP Amount Per Tenant
Vouchers Pending	263	\$579,695	\$442.86

## RHA BY THE NUMBERS

Annual Recertifications	88
Hard to House Families	35
New Landlords	4
New Admissions	33
Active Participants Pending Transfer to New Units	31

Stephanie Hanvey  
Elizabeth Moncrief  
Lisa Acuff  
Jennifer Cater  
Kim Duncan  
Kelley Hayward  
Chasity Houck  
Viveca Huffman  
By Khang  
Kaleigh Reinhardt  
Doug Woodall

# WORKFORCE DEVELOPMENT BOARD

## JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	21	Trainings (Paid internships)	0	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	98	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)	228
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## EMPLOYER SERVICES

Employers Served at Career Centers	186
Staff assisted Recruitment Events	4
Job openings (Alexander, Burke, Caldwell, and Catawba)	10,827

## SCHOLARSHIP & TRAINING

Education	2	9%
Health Science	11	52%
Human Services	1	5%
Public Safety	1	5%
Transportation	6	29%

Charity Patterson Hamber | Donna Gilbert | Elizabeth Hilliard | Matthew Xiong