



ADMINISTRATION

3,213 Users	4,835 Sessions	17 Tweets	1,079 Reaches
44 Posts	19,953 Reaches	22 Meetings	349 Attendees
0 Ongoing	1 Completed	STAFF: Anthony Starr Sherry Long David Pugh Lucas Bentley Elizabeth Hilliard Tasmin Mack Jason Toney	

FINANCE

4 Contracts Logged	180 Checks Written
131 Deposits Processed	411 ACH/Online Payments
137 Purchase Orders Processed	10 Processed Payrolls

STAFF: Andrea Roper | Ashley Adkins | Brianna Wert | Makayla Pannell | Tamara Turner

AREA AGENCY ON AGING

AAA OUTREACH	OMBUDSMAN PROGRAM	PROJECT C.A.R.E.
Community Presentations 9	Facility Visits 28	Assessments -
Information and Options Counseling contacts 1	New Investigations 6	Reassessments -
Health Promotions Classes 0	Cases Closed 2	Home Visits -
Requests for Information 89	Technical Assistance 9	Vouchers Issued -
Attended FCSP Programs 290	Facility Trainings 1	Agency Outreach Calls -
AMERICAN RESCUE PLAN ACT (ARPA)	People Assisted Through Community Health Worker -	Meals Served -
		Chore Clients Assisted -

STAFF: Tina Miller | Sarah Evitt | Christina Franklin | Michael Layza | Ashelin McCoy | Mary Mitchell

HOME & COMMUNITY CARE BLOCK GRANT

10,747	Meals Served
3,169	Hours of In-Home Aide Service
8	Housing & Home Improvement Projects
406	Medical/General Transportation Trips Provided
104	Adult Day Care/Health Days of Service
36	Hours of Legal Assistance Provided

COMMUNITY & ECONOMIC DEVELOPMENT

4	Homeowner Foreclosure Preventions
3	First-Time Homebuyers
25	Housing Rehab
-	Community Development Block Grant

HOMELESSNESS RESPONSE TEAM ACTIVITIES

3,502	3	1	99
Individual Correspondence (Email, phone, text)	Clients housed	Housing vouchers issued	Initial intake process hours
5	1	\$2,772	
Presentations on homelessness	Entered detox and/or transitional housing	Assistance referrals <i>One client received assistance in (Deposit and fees)</i>	

STAFF:
Ben Willis
Rick Oxford
Ric Smith
James Anders II
Jennifer Cannon
Kyle Case
Jeffery Currie
Lisa Helton
Joel Herman
Chasity Houck
Mary Kendrick
Chae Moore
Laurie Powell
Paul Teague

COMMUNITY & REGIONAL PLANNING

PLANNING

Major, Minor, & Exempt Subdivisions (Plat)	10
Major Subdivision (plan review)	1
Site Plan Review (commercial or industrial)	7
Zoning permits	44
Zoning violations letters	20
Text amendments	1
Rezoning	3
Annexations	0
Appeals	1
Variances	0
Special Use Permits	1
Other	4
Town Council Meetings	7
Planning Board Meetings	5
Board of Adjustment Meetings	2
Other Municipal Meetings	2
Zoning Compliance Letters	15

TRANSPORTATION



Workshop/ Training	2
Transportation Meetings	8
Walking audits completed	2
Passenger sampling Burke	3
Passenger sampling Catawba	26
ADA Events	4
Emergency Management Mtgs	1

CODE COMPLIANCE



New violations	0
Nuisance	0
AJN Vehicles	0
Minimum Residential	0
Minimum Non-residential	0
Violations Resolved	0
Town Reports (monthly)	0
Information Requests	0

DATA CENTER

51 Data Requests

11 Placer AI Request

4 Presentations & Meetings

NATURAL RESOURCES

Stormwater Plan Review	0
IDDE Issues Reported	0
SCM Inspections	0
Facility Inspections	0
Outfall Inspections	0

Public Outreach Events	0
Number of Attendees	0
Outreach Materials Distributed	0
Workshops/conferences	0

GIS

- 41 Maps
- 221 Geocoded Points
- 14 Support Requests

STAFF: Alison Adams | Johnny Wear | Averi Ritchie | Curt Willis | Duncan Cavanaugh | Kelly Christensen | Taylor Dellinger | Casey Fullbright | Haleigh Hopkins | Teresa Kinney | Susan Matheson | Daniel Odom | Chad Powell | Katelyn Smith | Andrew Webb | Kevin Wyatt | Ashley Young

REGIONAL HOUSING AUTHORITY

Units Leased	1,391	Current Waiting List	2,486
Client Meetings	144	Congratulations Letters Mailed	66
Inspections Completed	182	Paid on Tenant Behalf	\$762,243
Voucher Issued	94	Average HAP Amount Per Tenant	\$547.98
Vouchers Pending	198		

RHA BY THE NUMBERS

Annual Recertifications	100	Active Participants Pending Transfer to New Units	27
Hard to House Families	22	Total Homeless Admits	11
New Landlords	4	Total Occupants	2,730
New Admissions	28		

STAFF: Stephanie B. Hanvey | Elizabeth Moncrief | Lisa Acuff | Jennifer Cater | Lori Dixon | Kim Duncan | Grace Garnett | Kelley Hayward | Viveca Huffman | Kaleigh Reinhardt | Robert Teague | Doug Woodall

WORKFORCE DEVELOPMENT BOARD

JOBSEEKER SERVICES

Scholarships Issued (Job seekers currently receiving training scholarships)	Trainings (Paid internships)	Newly Registered Unemployed (People not working that newly registered in NCWorks.gov)	1st time NCWorks Registrant (People that registered in NCWorks.gov for the 1st time)
3	1	135	203

EMPLOYER SERVICES

Employers Served at Career Centers	49
Staff assisted Recruitment Events	1
Job openings	6,763

SCHOLARSHIP & TRAINING

Human Services	1
Health Science	3

JOB OPENINGS BY COUNTY

Alexander	263
Burke	1,283
Caldwell	1,025
Catawba	4,148

STAFF: Charity Patterson Hamber | Donna Gilbert | Trey Hedrick | Elizabeth Hilliard



A product of the
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1880 2ND AVE NW
HICKORY NC, 28601
(828) 322-9191
WWW.WPCOG.ORG