

WPCOG MONTHLY IMPACT REPORT

FEBRUARY 2020

ADMINISTRATION FINANCE & IT

Anthony Starr
Ashley Adkins
Ashley Bolick
Judy Caldwell
Lori Dixon
Kim Eckard
Sherry Farris
Sandy Jones
Scott Miller
Andrea Roper
Jason Toney

Finance



9
Contracts
Logged



395
ACH/Online
Payments



98
Deposits
Processed



61
Purchase
Orders
Processed



168
Checks
Written



8
Processed
Payrolls for
212 Employees

Admin

- Coordinating communications between local government managers concerning COVID-19, and we are actively monitoring the situation as it relates to WPCOG operations.
- Implemented voluntary telework for employees. A majority of WPCOG employees are working from home to limit the spread of the virus and preserve operations of the WPCOG.

IT Support



60
Total
Tickets



39
End-User
Support



7
Mgt. Tasks



14
Facilities
& Maint.

Outreach & Facilities Usage

Website



4,180
Site Visits

11,870
Pageviews

Facebook



61
Posts

10,287
Reaches

Twitter



50
Tweets

17,210
Reaches

Site Usage



28
Events

356
Attendees

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Sarah Stamey



AAA OUTREACH

5
Community
Presentations

4
Health
Promotion
Classes

204
In-Home
Respite
Hours

70
Information
& Referral
Contacts

1
Caregiver
Directed
Voucher

5
Caregiver
Supplemental
Supplies
Ordered



OMBUDSMAN PROGRAM ACTIVITY

51
Facility
Visits

2
Facility
Trainings

8
New
Investigations

7
Cases
Closed

29
Technical
Assistance



PROJECT C.A.R.E. ACTIVITY

7
Assessments

3
Reassessments

8
Home
Visits

9
Vouchers
Issued

2
Agency
Outreach
Visits

155
People
Reached/
Outreach

Home & Community Care Block Grant

10,681
Meals
Served



4,747
Hours of
In-Home
Aide Service



10
Housing/Home
Improvement
Projects



882
Medical/General
Transportation
Trips Provided



198
Hours of Legal
Assistance
Provided



384
Adult Day Care/
Health Days of
Service



COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Jennifer Cannon
Lisa Helton
Joel Herman
Rick Oxford
Laurie Powell
Erin Schotte
Paul Teague
Helen Whisnant



20

Homeowner
Foreclosure
Preventions

Alexander - 1
Burke - 4
Caldwell - 4
Catawba - 8
Lincoln - 2
Iredell - 1



3

First-Time
Homebuyers

Alexander - 0
Burke - 1
Caldwell - 0
Catawba - 2



3

Housing
Rehab(s)
Completed

Alexander - 0
Burke - 2
Caldwell - 1
Catawba - 0

GRANTS/ACTIVITIES

- Funded \$190,000 for Essential Single Family Rehab in Caldwell Co. to assist low/mod income elderly or disabled person with housing repairs
- Signed 5 contracts for Urgent Repairs for Burke Co. and 1 for Caldwell Co.
- Rutherford College received a PARTF grant award of \$225,000 to build their new Greenway Park. (Second round of funding for PARTF)
- Awarded four (4) grants totaling \$630,000.
 - Hickory received \$240k from Golden LEAF to construct water line improvements for Project Enzyme | 151 jobs created | \$50 M private investment
 - CCC&TI received \$100k from ARC for training equipment related to Simulated Machining Experience Program
 - WPCOG received 2 grants - a \$190K grant from the NC Housing Finance Agency's Essential Single Family Rehab Program for at least 5 houses in Caldwell Co. And, a \$100k grant from ARC to hire a new coordinator for Housing Choice Voucher's EnVision Center Program

COMMUNITY & REGIONAL PLANNING

Alison Adams
 Duncan Cavanaugh
 Jack Cline
 Taylor Dellinger
 Patrick DeMauro
 Brian Horton
 Todd Justice
 Ashley Kale
 Teresa Kinney
 Dustin Millsaps
 Hunter Nestor
 Averi Ritchie
 Trey Schweitzer
 Todd Stroupe
 Johnny Wear

Planning	7 Completed Minor Subdivisions	17 Issued Zoning Permits	2 Zoning Map Amendments	1 Zoning Text Amendment
ADA Compliance	<ul style="list-style-type: none"> Prioritized ADA items per facility for inclusion in the ADA Transition Plans Inventoried and provided reports for pedestrian right of way segments in Granite Falls and Conover 			
Transportation	1 Conditional Use Permit	3 Zoning Enforcement Letters	7 Planning Board Meetings	7 Council & Commission Meetings
Greenway Passenger Sampling Trips	<ul style="list-style-type: none"> Prepared the Caldwell County Comp Plan Draft for printing and adoption. Staff also working on video to be included Held 5th meeting with steering committee for Granite Falls Land Use Plan and discussed Current Land Use Hudson Bike and Pedestrian Plan final review was completed by NCDOT Completed Route Design for the Pilot Program for the City of Lenoir Solid Waste Automated Collection Study 			
11 Burke 19 Catawba	1 Workshop/Training	3 Trans. Meetings Attended	<ul style="list-style-type: none"> Developed list of 25 highway projects (3 in Alexander, 5 in Burke, 7 in Caldwell, and 10 in Catawba) for Prioritization Provided bilingual outreach for Envision Center and Burke Flex Routes to Burke Literacy Council 	

GIS/Data Center	57 Data Requests	13 Presentations & Meetings	<ul style="list-style-type: none"> 4 drone flights producing photos of 3 development sites and an updated aerial mosaic of Sweetwater Extension Geocoded and generated maps for July CTD clients, CTD members, MSC customers, and Referral Companies Impact mapping Geocoded Alexander, Burke, Caldwell, Catawba Counties 2019 Nonresidential and Residential Building Permits Completed February 2020 Hickory Economic Indicators Report Completed demographic updates for Hickory's 2020 Consolidated Plan
80 Hickory GIS Support Hrs.	57 Maps/Spatial Data	14,486 Addresses Mapped	

Environmental Planning	3 Stormwater Inspections Completed	2 Plan Review Finished with Initial Approval	2 Stormwater Outreach Handouts Completed	Code Enforcement	240 Total Open Violations	133 Nuisance Violations	45 Abandoned or Junked Vehicles	16 Abandoned Mobile Homes	40 Residential 6 Non-Residential Violations Resolved
-------------------------------	------------------------------------	--	--	-------------------------	---------------------------	-------------------------	---------------------------------	---------------------------	--

REGIONAL HOUSING AUTHORITY

Stephanie Hanvey
 Ashley Dale
 Kim Duncan
 Kala Guido
 By Khang
 Elizabeth Moncrief
 JoAnn Parlier
 Sharday Black
 Jared Nava-Salgado

1,058 Units Leased	165 In Office Client Meetings	162 Inspections Completed	44 Vouchers Issued	109 Total Vouchers Pending
50 Congratulation Letters	2,382 Waiting List	\$410,095 Paid on Tenant's Behalf	\$392.44 Average Housing Assistance Payment	

ENVISION CENTER NUMBERS

22 Income tax returns filed through VITA site
4,000 Feminine hygiene products collected (\$200 in donations)
3 Referrals to homeownership program
12 Referrals to Legal Aid
4 New Community Partnerships

WORKFORCE DEVELOPMENT BOARD

Wendy Johnson
 Leslie Farris
 Donna Gilbert
 Elizabeth Hilliard
 April Lail
 Matthew Xiong

JOBSEEKER SERVICES	102 New Register Unemployed	EMPLOYER SERVICES	191 Employers Served at NCWorks Career Centers
3 Job seekers currently receiving training scholarships	People not working that newly registered in NCWorks.gov	17 Staff assisted Recruitment Events at a Career Center or Employer Site	6,413 Job openings in Alexander, Burke, Caldwell & Catawba Counties
10 Paid Internships	149 1x NCWorks Registrants	People that registered in NCWorks.gov for the first time	

SCHOLARSHIP & TRAINING INDUSTRY

54% Health Science	8% Manufacturing 18% Education 8% Business 7% Agriculture
15% Transportation	
8% Business	
7% Agriculture	
18% Education	