

WPCOG MONTHLY IMPACT REPORT

DECEMBER 2020

Please note that December's numbers reflect a Governor declared State of Emergency and Phase III - Safety Protocols.

ADMINISTRATION, FINANCE & IT

Anthony Starr
Ashley Adkins
Ashley Bolick
Judy Caldwell
Sherry Deal
Lori Dixon
Kim Eckard
Sandy Jones
Kelsie Mease
Brianna McCrory
Scott Miller
Andrea Roper
Jason Toney

Finance	11 Contracts Logged	446 ACH/Online Payments	IT Support	68 Total Tickets	Outreach & Facilities Usage	2,579 Users	8,915 Pageviews
	132 Deposits Processed	73 Purchase Orders Processed		46 End-User Support		253 Posts	15,323 Reaches
	136 Checks Written	9 Processed Payrolls for 71 Employees		6 Mgt. Tasks		48 Tweets	15,278 Reaches
Admin	<ul style="list-style-type: none"> Staff are initiating a cyber-security assessment for the WPCOG. The study will identify areas to improve our security and enhance protections from cyber-attacks. Work has begun on this year's WPCOG Annual Meeting. This year's meeting will be virtual. Mark your calendars for Thursday, April 22. More details to come. 		16 Facilities & Maint.	Meetings - Site usage for outside agencies and the public has been suspended until the Governor's Executive Order changes or sets new rules for gatherings. The WPCOG offices remain closed to the public.			

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Sarah Stamey

AAA OUTREACH		CARES		OMBUDSMAN PROGRAM ACTIVITY					
1 Community Presentation (virtual)	143 In-Home Respite Hours	2,018 Meals Provided		0 Facility Visits	1 Facility Training	3 New Investigations	4 Cases Closed	19 Technical Assistance	
73 Information & Referral Contacts	7 Attended FCSP Programs	209 Intake Forms Completed for Assistance		PROJECT C.A.R.E. ACTIVITY					
0 Registered Caregiver Directed Voucher	21 Caregiver Supplemental Supplies	262 Individuals Assisted		6 Assessments	3 Reassessments	0 Home Visits	12 Vouchers Issued	4 Agency Outreach Visits	54 People Reached/Outreach
		\$2,726.19 Provided to Assist Providers							

Home & Community Care Block Grant

12,977 Meals Served	3,461 Hours of In-Home Aide Service	7 Housing/Home Improvement Projects	850 Medical/General Transportation Trips Provided	77 Hours of Legal Assistance Provided	321 Adult Day Care/Health Days of Service
----------------------------	--	--	--	--	--

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Jennifer Cannon
Lisa Helton
Joel Herman
Rick Oxford
Laurie Powell
Erin Schotte
Paul Teague
Helen Whisnant

15 Homeowner Foreclosure Preventions	1 First-Time Homebuyers	6 Housing Rehab(s) Completed
Alexander - 0 Burke - 1 Caldwell - 3 Catawba - 7 Lincoln - 1 Wilkes - 2 McDowell - 1	Alexander - 0 Burke - 1 Caldwell - 0 Catawba - 0	Alexander - 2 Burke - 0 Caldwell - 0 Catawba - 3 McDowell - 0 Iredell - 1

Grants and Activities

- Submitted Iredell County ESRF 2021 application to NCHFA FOR \$190,000, waiting on funding award sometime in April 2021.
- Catawba County and the City of Newton received a Scattered Site Housing Grant from the Department of Commerce for \$750,000 to rehabilitate 15 houses in each area.
- Town of Rhodhiss got \$750,000 in the Scattered Site Housing Grant, just like Catawba County and City of Newton, for 15 houses.
- 6 URP under construction in Burke and Caldwell. 3 houses are under construction in Valdese. 2 houses are under construction in Burke County.
- CD Staff assisted Burke County and East Coast Bedding LLC in receiving a \$100,000 NC Commerce Building Reuse Grant. The company is renovating a building in Hildebran and creating 19 new, full-time jobs.

COMMUNITY & REGIONAL PLANNING

Alison Adams
 Duncan Cavanaugh
 Jack Cline
 Taylor Dellinger
 Patrick DeMauro
 Brian Horton
 Todd Justice
 Ashley Kale
 Teresa Kinney
 Dustin Millsaps
 Hunter Nestor
 Averi Ritchie
 Trey Schweitzer
 Caren Shorthouse
 Emma Stogner
 Todd Stroupe
 Johnny Wear

Planning	12 Completed Minor Subdivisions	14 Issued Zoning Permits	0 Completed Major Subdivision	1 Zoning Text Amendments
ADA Compliance	<ul style="list-style-type: none"> Completed Draft Conover ADA Transition Plan Began Draft Granite Falls ADA Transition Plan Field collection "unknown" points in pedestrian right of way application 			
Transportation	5 Ongoing Zoning Violations	0 Zoning Enforcement Letters	3 Planning Board Meetings	9 Council & Commission Meetings
Greenway Passenger Sampling Trips	8 Burke 21 Catawba	1 Workshop/Training	6 Trans. Meetings Attended	<ul style="list-style-type: none"> Staff reviewed UNC SOG 160D update example language documents to incorporate in 160D Ordinances updates Completed 160D updates for Drexel and Rutherford College for final review Held 2nd steering committee meeting for Drexel Comp Plan Held Western NC Air Quality Virtual Conference Continued assisting with the preparation of the Hildebran Recreation Plan with Community & Economic Development
GIS/Data Center	57 Data Requests	12 Presentations & Meetings	<ul style="list-style-type: none"> Completed Catawba Co. low-moderate income analysis for YMCA grant Assisted Catawba Co. Public Health with demographics/employment data for COVID-19 vaccine distribution Completed in assisting in SWOT analysis at December Workforce Development Board Meeting Assisted with Rutherford College Wastewater field collection Field captured potential Catawba River Trail routes for Lake Rhodhiss-Duke Power FERC License map Began Burke Quality of Life 2021 data maintenance process Fine-tuned the RC wastewater app 	
Environmental Planning	4 Maps/Spatial Data	9,753 Geocoded Map Points		
Stormwater	8 Application Permits Submitted to State	3 Projects in Permit Process	Environmental and Natural Resources - Continued work on the Catawba River Trail Study	Code Enforcement
8 Final Draft management plans to state	8 Annual Reports Accepted by State		116 Total Open Violations	55 Nuisance Violations
			15 Abandoned or Junked Vehicles	10 Abandoned Mobile Homes
			30 Residential	6 Non-Residential
			6 Violations Resolved	

REGIONAL HOUSING AUTHORITY

Stephanie Hanvey
 Sharday Black
 Ashley Dale
 Kim Duncan
 Kala Guido
 Kelley Hayward
 By Khang
 Elizabeth Moncrief
 Jared Nava-Salgado
 JoAnn Parlier

1,181 Units Leased	0 In Office Client Meetings	34 Inspections Completed	68 Vouchers Issued	165 Total Vouchers Pending
200 Congratulation Letters	1,441 Waiting List	\$475,487 Paid on Tenant's Behalf	\$402.61 Average Housing Assistance Payment	

RHA BY THE NUMBERS

16	Hard to House Families
18	New Admissions
1	New Landlords
77	Recertifications Completed
17	Active Participants Pending Transfers to new units

WORKFORCE DEVELOPMENT BOARD

Wendy Johnson
 Leslie Farris
 Donna Gilbert
 Elizabeth Hilliard
 April Lail
 Matthew Xiong

8 Scholarships Issued	201 New Register Unemployed
Job seekers currently receiving training scholarships	People not working that newly registered in NCWorks.gov
0 Trainings	260 1x NCWorks Registrants
Paid Internships	People that registered in NCWorks.gov for the first time

140	Employers Served at NCWorks Career Centers
0	Staff assisted Recruitment Events at a Career Center or Employer Site
7,955	Job openings in Alexander, Burke, Caldwell & Catawba Counties

SCHOLARSHIP & TRAINING INDUSTRY

50%	Health Science
38%	Transportation
12%	Arts