

# WPCOG MONTHLY IMPACT REPORT

SEPTEMBER 2021

## ADMINISTRATION, FINANCE & IT

**Anthony Starr**  
Ashley Adkins  
Ashley Bolick  
Sherry Deal  
Lori Dixon  
Kim Eckard  
Sandy Jones  
April Lail  
Kelsie Mease  
Scott Miller  
Andrea Roper  
Jason Toney  
Brianna Wert

### Finance



**14**  
Contracts  
Logged



**139**  
Checks  
Written



**125**  
Purchase  
Orders  
Processed



**155**  
Deposits  
Processed



**438**  
ACH/Online  
Payments



**6**  
Processed  
Payrolls for  
78 Employees

### Admin

- WPCOG assisted the Western Piedmont Regional Transit Authority/DBA Greenway with their Executive Director Search. The Greenway Board of Directors appointed their new executive director on September 2, 2021.
- The WPCOG hired two new code enforcement officers and two part-time positions are open for applications (housing inspector and IT technician).
- Staff are working on suggested persons for the steering committee to develop the next Comprehensive Economic Development Strategy for the region.

### Outreach & Facilities Usage

Website



**2,633**  
Users

**10,305**  
Pageviews

Facebook



**297**  
Posts

**17,755**  
Reaches

Twitter



**164**  
Tweets

**25,875**  
Reaches

Site Usage



**11**  
Meetings

**165**  
Attendees

## AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Ricky Handoo  
Micahel Layza  
Mary Mitchell  
Karen Phoenix  
Anita Roberts  
Sarah Stamey

### AAA OUTREACH

**5**  
Community  
Presentation

**38**  
In-Home  
Respite  
Hour

**50**  
Information  
& Referral  
Contacts

**35**  
Attended  
FCSP  
Programs

**1**  
Registered  
Caregiver  
Directed Voucher

**0**  
Caregiver  
Supplemental  
Supplies

**Home & Community  
Care Block Grant**



### OMBUDSMAN PROGRAM ACTIVITY

**45**  
Facility Visits

**2**  
Facility Training

**9**  
New Investigations

**11**  
Cases Closed

**24**  
Technical Assistance



### PROJECT C.A.R.E. ACTIVITY

**9**  
Assessments

**5**  
Reassessment

**10**  
Home Visits

**10**  
Vouchers  
Issued

**7**  
Agency  
Outreach Visits

**83**  
People Reached/  
Outreach

**12,704**  
Meals  
Served



**3,803**  
Hours of  
In-Home  
Aide Service



**13**  
Housing/Home  
Improvement  
Projects



**901**  
Medical/General  
Transportation  
Trips Provided



**161**  
Hours of Legal  
Assistance  
Provided



**526**  
Adult Day Care/  
Health Days of  
Service



## COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Jennifer Cannon  
Lisa Helton  
Joel Herman  
Rick Oxford  
Laurie Powell  
Erin Schotte  
Paul Teague  
Helen Whisnant



**27**  
Homeowner  
Foreclosure  
Preventions

Alexander - 0  
Burke - 3  
Caldwell - 3  
Catawba - 12  
Lincoln - 6  
Iredell - 1  
Wilkes - 2



**3**  
First-Time  
Homebuyers

Alexander - 0  
Burke - 0  
Caldwell - 0  
Catawba - 3



**8**  
Housing  
Rehab(s)  
Completed

Alexander - 1  
Burke - 3  
Caldwell - 1  
Catawba - 2  
Iredell - 1

## Grants and Activities

- 1 ESFR under construction in Caldwell, 5 ESFR under construction in Burke, 4 under construction in Valdese SSH, 3 URP under construction in Burke, 3 under construction in Caldwell. Bid opening for 2 ESFR in Caldwell.
- Morganton Small Business Loan Closing for Little Guatemala \$30,000, and Awarding of CDBG grant funds to 5 local non-profits.
- 6 houses out to bid-3-Catawba Co. (2 for Conover) and 3-Alexander Co.
- Rehab Contracts - Alexander Co. -5; Iredell Co. - 5; and Catawba Co.-9 (includes 4 houses for the Conover project) =19 houses
- WPCOG Staff closed out a \$1,000,000 NC Commerce Building Reuse Grant on behalf of Continental Automotive and the City of Morganton. The company created 135 new, full-time jobs.

# COMMUNITY & REGIONAL PLANNING

**Alison Adams**  
 Scott Berson  
 Duncan Cavanaugh  
 Jack Cline  
 Taylor Dellinger  
 Brian Horton  
 Todd Justice  
 Ashley Kale  
 Teresa Kinney  
 Dustin Millsaps  
 Averi Ritchie  
 Trey Schweitzer  
 Caren Shorthouse  
 Emma Stogner  
 Todd Stroupe  
 Matt Taylor  
 Johnny Wear  
 Curt Willis

<b>Planning</b>	20 Completed Minor Subdivisions	65 Issued Zoning Permits	1 Completed Major Subdivision	3 Rezoning Permits
<b>ADA</b>	4 Text Amendments	7 Zoning Enforcement Letters	8 Planning Board Meetings	12 Council & Commission Meetings
<b>Transportation</b>	19 Catawba Greenway Passenger Sampling Trips	11 Burke Workshop/Training	10 Transportation Meetings Attended	89 Drone Flights (Supporting EDA CARES Act Grant)

<b>GIS/Data Center</b>	33 Data Requests	5 Presentations & Meetings	<ul style="list-style-type: none"> <li>Complete Greenway monthly reports</li> <li>Completed Demographic/Economic Data slides for Hudson land use plans</li> <li>Completed state of housing data information for Lenoir</li> <li>Completed data analysis of Long View redistricting project</li> <li>Stormwater collection app</li> </ul>
<b>Environmental Planning</b>	54 Maps/Spatial Data	600 Geocoded Map Points	

<b>Stormwater</b>	3 Stormwater Plans Reviewed	1 SCM Inspected	(1)* Outreach Events and Materials Distributed	<b>Code Enforcement</b>	112 New Violations	75 Nuisance Violations	18 Abandoned or Junked Vehicles	18 Residential	1 Non-Residential	26 Violations Resolved
	12 IDDE Reports	2 Completed Stormwater Projects		0 Municipal Meetings						

\*Radio interview with listenership of 5,000 across Caldwell, Burke and Catawba counties.

# REGIONAL HOUSING AUTHORITY

**Stephanie Hanvey**  
 Lisa Acuff  
 Sharday Black  
 Jennifer Cater  
 Kim Duncan  
 Kelley Hayward  
 By Khang  
 Elizabeth Moncrief  
 Stephanie Queen  
 Brittany Williams

1,247 Units Leased	48 In Office Client Meetings	142 Inspections Completed	39 Vouchers Issued	46 Total Vouchers Pending
0 Congratulation Letters	402 Waiting List	\$518,663 Paid on Tenant's Behalf	\$415.26 Average Housing Assistance Payment	

## RHA BY THE NUMBERS

10	Hard to House Families
15	New Admissions
0	New Landlords
95	Recertifications Completed
19	Active Participants Pending Transfers to new units

# WORKFORCE DEVELOPMENT BOARD

**Wendy Johnson**  
 Leslie Farris  
 Donna Gilbert  
 Elizabeth Hilliard  
 Matthew Xiong

<b>JOBSEEKER SERVICES</b>	<b>EMPLOYER SERVICES</b>	<b>SCHOLARSHIP &amp; TRAINING INDUSTRY</b>
12 Scholarships Issued	252 Employers Served at NCWorks Career Centers	63% Health Science
120 New Register Unemployed	12 Staff assisted Recruitment Events at a Career Center or Employer Site	25% Transportation
People not working that newly registered in NCWorks.gov	11,907 Job openings in Alexander, Burke, Caldwell & Catawba Counties	6% Business   6% Education
4 Trainings		
253 1x NCWorks Registrants		
People that registered in NCWorks.gov for the first time		