

# MONTHLY IMPACT REPORT

## OCTOBER 2017



**Western Piedmont**  
Council of Governments

*Creative Regional Solutions Since 1968*

**ADMINISTRATION** - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston

**FINANCE** - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace | June Stamper

### AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Anita Roberts  
Sarah Stamey  
Amber Thompson

**12,548**

Meals Served



**4,514**

Hours of In-Home Aide Service



**737**

Medical & General Transportation Trips Provided



**370**

Adult Day Care/Health Days of Service



**11**

Housing & Home Improvement Projects



**94**

Hours of Legal Assistance Provided



- 5 community presentations
- Taught 4 classes on fall prevention
- 87 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 10 new referrals initiated from the Raleigh call center; 13 LCA follow-up visits; 2 in-reach visits with facility social workers; 2 Information and Options Counseling contacts
- Assisted 16 individuals in the region with Medicare enrollment
- Ombudsman program made visits to 9 facilities; received 3 new investigations; closed 3 cases; and provided technical assistance to 35 individuals
- Project CARE completed 12 assessments, 13 Home Visits and granted 12 vouchers during the month (total of 45 vouchers issued out of 107 for the territory). Completed 12 outreach visits to referral agencies and presented training sessions to reach more than 415 people with Project CARE information

On Monday October 30, 2017 the Fred T Foard football team partnered with the Area Agency on Aging to deliver Meals on Wheels to older adults in Catawba County. Members of the football team took time from their day off of school to prepare care packages that they would hand deliver along the Meals on Wheels route.

We would like to thank the players as well as the coaches for allowing a younger generation the opportunity to give back to older adults in our community. It was a rewarding experience for all those who were involved. For more information on how you can volunteer with the Meals on Wheels program please contact, Sarah Stamey, Aging Specialist, 828-485-4216.

### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Rick Oxford  
Leah Martin  
Laurie Powell  
Lisa Helton  
Erin Schotte  
Jennifer Cannon  
Helen Whisnant



**8**

Mortgage Payment Program Loans

Alexander - 2  
Burke - 1  
Caldwell - 2  
Catawba - 3



**22**

Homeowner Foreclosure Preventions

Alexander - 4  
Burke - 1  
Caldwell - 6  
Catawba - 10  
Lincoln - 1



**8**

First-Time Homebuyers

Alexander - 1  
Burke - 2  
Caldwell - 4  
Catawba - 1



**5**

Housing Rehab(s) Completed

Alexander - 0  
Burke - 1  
Caldwell - 1  
Catawba - 3



### Urgent Repair Program

13 participants  
(6 in Burke and 7 in Caldwell)

### Grants Applied for:

- Conover Contour - Terra Mulch IDF - Infrastructure Application - \$195,000

### IT/GEOGRAPHIC INFORMATION SYSTEMS

**Scott Miller**  
Daniel Ezell  
Tom Bell  
Todd Stroupe  
Trey Schweitzer  
Aaron McMillan



**98**

Total Help-Desk Tickets



**20**

Mgt. Tasks



**37**

End-User Support



**2**

Trainings



**13**

Map Requests



**0**

Meetings



**5**

Data Requests



**21**

Misc. Tasks

### Greenway Transit

- Greenway Passenger Sampling Trips - 16

### General Mapping Support

- Hudson, Hickory, WPCOG Environmental Planning & Community & Economic Development

### Database Administration

- Migrated the WPCOG's SQL GIS database to a new SQL database on a new server
- Upgraded WPCOG's Spatial Database Engine (SDE) from 9.3.1 to 10.5.1
- Upgraded WPCOG's ArcGIS Server from 10.2.2 to 10.5.1

### Drexel GIS

- Field-Collected 827 Electric Features and placed into GIS

### Rutherford College GIS

- During October, placed 539 water features into GIS. Also scanned and georeferenced 12 technical drawings
- Completed water infrastructure GIS project. Included 2,534 water features and 23 scanned, georeferenced technical drawings
- Built Town Water Utility Viewer and Water Editor Web Application
- Oversaw purchase of new GPS field unit and associated equipment for use by Town staff to maintain current data in water GIS
- Trained Town staff in use of GIS Application and Field-Collection GPS Equipment

### Other Activities

- Burke County Community Assets Mapping Project

COMMUNITY & REGIONAL PLANNING

**John Marshall**  
Johnny Wear  
Taylor Dellinger  
Teresa Kinney  
Leslie Meadows  
Averi Ritchie  
Becca Bleich  
Duncan Cavanaugh

**Planning**

- Attended 15 Commission, Council, and Planning Board meetings
- Presented text amendments concerning sign illumination, time lapse settings for sign display changes, and definition of "flashing" signs to Claremont's Planning Board
- Issued Certificate of Occupancy for an SFD in Claremont subdivision Rachel's Vineyard
- Site Assessment for possible rezoning and floodplain development permit in Catawba
- Completed satellite annexation for Rutherford College
- Completed \$40,000 bicycle/pedestrian grant for Hudson
- Continued work on text amendments concerning chicken keeping and electronic gaming establishments for Drexel

**Transportation**

- **Meetings** - Burke County Transit Committee, Division 13 Staff, U-4700 (US 321) Public Meeting and Caldwell County Commissioners, I-5009 (I-40 - Exit 103) Public Meeting, Hudson Council meeting on Mt. Herman Road and US 321 Pedestrian Crossing, Transportation Advisory Meeting, Western Piedmont Regional Authority, Lenoir Transit, I-5716 (Lenoir Rhyme Blvd Ramp) Public Meeting, and Environmental Justice and Public Involvement staff meeting on MTP progress
- Presentation to Community Foundation of Burke County Trustees

- Phone conference with Clean Air Carolinas regarding PM2.5 monitor installation

**Data**

- Answered 66 requests for data during month of October
- Completed 2017 Oktoberfest Economic Impact Analysis
- Completed radius map and 5 mile demographic/economic data analysis of Granite Falls
- Completed Caldwell County age group by Census Tract analysis
- Completed Analysis of Catawba County household income analysis by number of earners in household
- Completed 500 Mile Seattle vs. Catawba County radius analysis and maps for Amazon HQ2 proposal
- Completed demographic analysis of proposed Caldwell County fixed route transit route

**Environmental**

- Began work on an Environmental Assessment for Morganton
- Began work on an Environmental Assessment for Burke County
- Continued work on the Unifour Septic Tank Repair Project
- Participated in a STEM Tour at the School of Engineering for Stormwater Outreach
- Participated in Duke Energy's HEP Lake's Advisory Committee

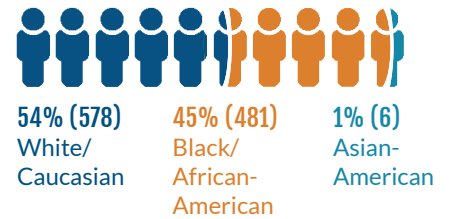
REGIONAL HOUSING AUTHORITY

**Stephanie Harvey**  
Vicky Abernethy  
Kala Guido  
JoAnn Parlier  
Elizabeth Moncrief  
Kim Duncan  
By Khang



RHA Client Demographics

**Race**



**Ethnicity**



WORKFORCE DEVELOPMENT

**Wendy Johnson**  
April Lail  
Elizabeth Hilliard  
Donna Gilbert  
Leslie Farris  
Matthew Xiong

**JOBSEEKER SERVICES**



Learn more at [www.westernpiedmontworks.org](http://www.westernpiedmontworks.org)

**EMPLOYER SERVICES**

