

MONTHLY IMPACT REPORT AUGUST 2017



**Western Piedmont
Council of Governments**

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston
FINANCE - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace | June Stamper

AREA AGENCY ON AGING

Tina Miller
Sarah Evitt
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Amber Thompson

14,368
Meals Served

3,930
Hours of In-Home Aide Service

870
Medical & General Transportation Trips Provided

421
Adult Day Care/Health Days of Service

6
Housing & Home Improvement Projects

64
Hours of Legal Assistance Provided

- 2 community presentations
- Taught 6 classes on fall prevention
- 104 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 10 new referrals initiated from the Raleigh call center; 3 LCA follow-up visits; and 3 Information and Options Counseling contacts
- 7 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 21 facilities; received 8 new investigations; closed 7 cases; provided technical assistance to 29 individuals; and provided 2 trainings to facilities
- Project CARE completed 7 assessments, 8 home visits and granted 10 vouchers during the month of August (total of 23 vouchers issued out of 107 for the territory). Completed 13 outreach visits to referral agencies and presented training sessions to reach more than 287 people with Project CARE information

WPCOG Area Agency on Aging staff participated in the 6th annual Prime of Life Senior Expo on August 22, at Hickory Metro Convention Center. The event was open to the public and free to attend. Senior Information Resources (SIR) and Catawba County Chamber of Commerce presented the annual EXPO which provided a platform to showcase community resources and services available for older adults in our region. Over 1500 visitors attended the Expo this year.

In conjunction with the Senior Expo, the Prime of Life Resource Guide was published and distributed at no charge to those attending the Expo and will also be distributed regionally following the Expo. This publication is an excellent source of information, particularly for older adults. Included in the guide are informational articles on subjects such as retirement and senior housing, estate planning, Medicare and Medicaid and Veteran services.

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Rick Oxford
Leah Martin
Laurie Powell
Lisa Helton
Erin Schotte
Jennifer Cannon
Helen Whisnant

7
Mortgage Payment Program Loans

Alexander - 1
Burke - 0
Caldwell - 2
Catawba - 2
Iredell - 2

19
Homeowner Foreclosure Preventions

Alexander - 2
Burke - 0
Caldwell - 8
Catawba - 0
Iredell - 9

11
First-Time Homebuyers

Alexander - 0
Burke - 3
Caldwell - 6
Catawba - 2

2
Housing Rehab(s) Completed

Alexander - 0
Burke - 1
Caldwell - 1
Catawba - 0

- **Valdese** - Meter Replacement Project - DEQ State Reserve - \$566,347 Grant and \$1,699,039, 0% Loan. WWTP Upgrade - Backdrive Centrifuge - DEQ State Reserve Project Loan - \$317,265, 1.91% max interest rate Loan.

- **Claremont** - William Sonoma - \$350,000 Building Reuse Grant Award

ARC Applications Submitted

1. **Alexander County** - Industrial Park Road - \$1,500,000
2. **Rutherford College** - Feasibility Study for Gigabit Broadband Infrastructure - \$25,000
3. **Valdese** - Water Plant Upgrade - \$300,000
4. **Hudson** - Artistic Incubator & Art Center - \$273,000
5. **WPCOG** - Scaling STEM West - \$168,000

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
Daniel Ezell
Tom Bell
Todd Stroupe
Trey Schweitzer
Aaron McMillan

114
Total Help-Desk Tickets

35
End-User Support

15
Map Requests

11
Data Requests

16
Mgt. Tasks

6
Trainings

5
Meetings

26
Misc. Tasks

Greenway Transit - Greenway Passenger Sampling Trips - 16

General Mapping Support

- Drexel, Gamewell, Hickory, Valdese, Manufacturing Solution Center (MSC), Greater Hickory MPO, WPCOG Community & Economic Dev. and Environmental Planning

Drexel GIS

- Field-Collected 952 Electric Features and placed into GIS
- Created unique ID system for wastewater manholes, indicating flow-direction
- Scanned and Georeferenced 13 Electric As-Builts/Technical Drawings
- Conducted successful field test of production GNSS collection using municipal-based GIS equipment

Rutherford College GIS

- Collected 762 Water Features and placed into GIS

- Georeferenced all addresses in the Town's water-billing address database

- Scanned and Georeferenced 8 As-Builts/Technical Drawings
- Created editable, mobile GIS interface in ArcGIS Online

Other Activities

- Attended Western Air & Water Quality Conference, moderating two sessions
- Attended NCDOT's Drone Workshop for Commercial and Government Operations
- Burke Quality of Life Presentation to Burke Health Initiative
- Created new Grease Trap point layer and database to be edited and viewed using ArcGIS Online for Hickory Employees
- Burke County Community Assets Mapping Project (ongoing project)

COMMUNITY & REGIONAL PLANNING

John Marshall
Johnny Wear
Taylor Dellinger
Teresa Kinney
Leslie Meadows
Averi Ritchie
Becca Bleich
Duncan Cavanaugh

Planning

- Attended 15 Commission, Council, and Planning Board meetings
- Held final committee meeting for Drexel Recreation Plan
- Public meeting for Glen Alpine's Comprehensive Plan
- Provided technical assistance to Town of Glen Alpine
- Finalized Bojangles in Rutherford College - breaking ground week of 9/18
- Began working on satellite annexation for Rutherford College
- Continued working on Comp Plan for Rutherford College
- Continued land use mapping for Glen Alpine and Zoning Ordinance Review
- Finalized Claremont Factsheet for Fast Food Chain Initiative marketing tool and have identified 3 desirable vacant lots with landowners seeking prospective developers.

Transportation

- NCDOT Meeting for U-4700
- NCAMPO Meeting in Greensboro
- MPO Meeting
- Freight Public Input meeting
- Travel Demand Modeling workshop
- Hosted SPOT 5.0 Training
- WPRTA Board meeting
- Meeting regarding the GHMPO Travel Model

Data

- Answered 57 requests for data during month of August
- Completed 2017 Vehicle Occupancy Rate (VOR) calculations for Hickory MPO
- Completed request on Morganton housing market conditions for NC School of Science and Math
- Updated Catawba County and Morganton Building Permit information
- Completed demographics updates for Claremont Connect brochure
- Gave presentation on Burke County Housing Trends for Burke County Housing Summit
- Completed August 2016 Hickory Economic Indicators report
- Completed assessment of the 2017 CEDS Process

Environmental

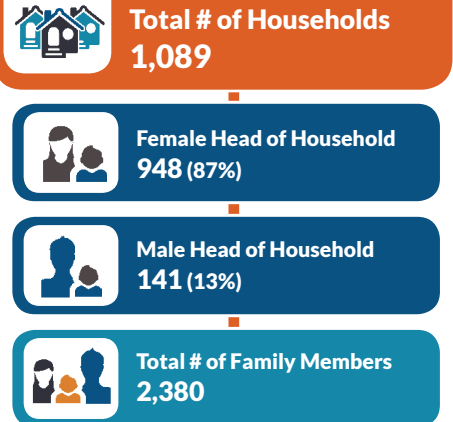
- Held the 4th Annual Western NC Water Quality Conference
- Held the 11th Annual Western NC Air Quality Conference
- Continued work on the Unifour Septic Tank Repair Project
- Began work on an Environmental Assessment for the Alexander County Industrial Shell Building
- Continues work on the McGalliard Creek Watershed Plan

REGIONAL HOUSING AUTHORITY

Stephanie Harvey
Vicky Abernethy
Kala Guido
JoAnn Parlier
Elizabeth Moncrief
Kim Duncan
By Khang



RHA Families Served



WORKFORCE DEVELOPMENT

Wendy Johnson
April Lail
Elizabeth Hilliard
Donna Gilbert
Leslie Farris
Matthew Xiong

JOBSEEKER SERVICES



Learn more at www.westernpiedmontworks.org

EMPLOYER SERVICES

