

MONTHLY IMPACT REPORT DECEMBER 2016



**Western Piedmont
Council of Governments**

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace
FINANCE - Andrea Biddix | April Lail | Sandy Jones | Deanna Butcher

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Sarah Evitt
Anita Roberts

12,249
Meals Served

5,576
Hours of In-Home Aide Service

751
Medical and General Transportation Trips Provided

216
Adult Day Care/Health Days of Service

9
Housing and Home Improvement Projects

52
Hours of Legal Assistance Provided

- 1 community presentation
- Taught 3 classes on Falls Prevention

- 276 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 5 new referrals from the Raleigh call center; 3 LCA follow-up visits; 1 in-reach visit with facility social workers; 7 Information & Options Counseling contacts
- 2 Reverse Mortgage Counseling sessions provided
- Assisted 14 individuals in the region with Medicare Part D Open Enrollment
- Ombudsman program made visits to 20 facilities; received 4 new investigations; closed 6 cases; provided technical assistance to 14 individuals; and provided 6 trainings to facilities.
- Project CARE completed 10 assessments, 10 Home Visits and granted 10 vouchers. Completed 3 outreach visits to referral agencies.

Project C.A.R.E. (Caregiver Alternatives to Running on Empty) is a new program administered by the Area Aging on Aging. It is a state funded dementia-specific support program for family caregivers. The program uses a family consultant to provide comprehensive support to caregivers of those caring for someone at home with Alzheimer's disease or related dementia. Project C.A.R.E. family consultants assist caregivers with education, resources and access to vouchers to provide funding to alleviate some of the stress caregiving can create. The Family Consultant receives referrals to the program and schedules in-home visits to meet with the caregiver and the person with dementia. The level of assistance provided varies and is dependent upon what the caregiver needs and prefers. WPCOG Area Agency on Aging is responsible for management and distribution of 63 vouchers this fiscal year covering Alexander, Alleghany, Ashe, Avery, Burke, Caldwell, Catawba, Mitchell, Watauga, Wilkes and Yancey. Call Project C.A.R.E. Family Consultant, Karen Phoenix, at (828) 485-4267 for more information.

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Rick Oxford
Leah Martin
Laurie Powell
Lisa Helton
Ken Hollar
Jennifer Cannon
Melissa Grant
Kim Duncan

4
Mortgage Payment Program Loans

Alexander - 0
Burke - 0
Caldwell - 1
Catawba - 2
Iredell - 1

7
Homeowner Foreclosure Preventions

Alexander - 0
Burke - 0
Caldwell - 0
Catawba - 6
Iredell - 1

8
First-Time Homebuyers

Alexander - 1
Burke - 5
Caldwell - 1
Catawba - 1

1
Housing Rehabilitation Loans

Alexander - 0
Burke - 1
Caldwell - 0
Catawba - 0

9
Urgent Repairs Completed

Alexander - 2
Burke - 3
Caldwell - 3
Catawba - 1

Grants Awarded	Grant Amount	Jobs	Public funds	Private Funds
Valdese NCDOT IDF Meridian	\$898,425	146		\$8,000,000
Taylorsville NCDOT Building Reuse	\$85,000	12	\$6,000	\$271,000
Alexander County ARC Sewer Project	\$238,348		\$238,348	
Alexander County ARC Broadband Study	\$10,000		\$10,000	
Claremont Prysmian NCDOT Building Reuse	\$500,000	50	\$25,000	\$20,000,000
Valdese CDBG ED Meridian	\$1,000,000			

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
Daniel Ezell
Tom Bell
Todd Stroupe
Trey Schweitzer

Total Help Desk Tickets: 78 - Application Programming-2, Data Request-6, Database Administration-1, Email-2, End User Support-15, Map-12, Management-21, Phone-3, Printing-3, Maintenance-6, Facilities-6, Training-1

Greenway Transit

- Greenway Passenger Sampling Trips - 16
- Created Web Application for Greenway, Taylorsville and West-Taylorsville routes

Taylorsville

- Collected 790 water features
- Created as-built locator GIS tool for Taylorsville Public Works
- Began initial placement of Town water mains

Hickory

- Upgraded ArcGIS Desktop on Hickory computer and added Spatial Database Engine (SDE) connections.

- Checked GPS water and sewer points into SDE
- Created Neighborhood Incident Report for the Fire Department.
- Conducted analysis of Hickory's property values in revitalized areas vs non-revitalized areas.
- Updated Hickory's Zoning Layer.
- Updated Hickory's On Street and Public Parking Lot maps.
- Added missing subdivision into the Recycling layer for Waste Management

General Mapping Support

- Town of Rutherford College
- Greater Hickory MPO
- WPCOG Environmental Planning Department
- WPCOG Community & Economic Development

Other Activities

- Burke County Community Assets Mapping Project

John Marshall
 Johnny Wear
 Taylor Dellinger
 Teresa Kinney
 Erin Schotte
 Cody Moneymaker
 Leslie Meadows
 Averi Ritchie

Planning

- Attended Meetings - 12 Commission, Council and Planning Board
- Held public input meeting for Sawmills Recreation Plan
- Met with BDI regarding Drexel Heritage Site Redevelopment
- Worked with Valdese to price EV chargers and installation
- Completed recommendations and principles for RC Comp Plan
- Completed Land Use maps for Rutherford College
- Drafted satellite annexation agreement between Hudson, and Town of Sawmills.
- Worked on Minimum Housing Code and Zoning Ordinance amendments for Town of Gamewell
- Finalized contract with Town of Glen Alpine for a new Comp Plan

Transportation

- Met with Community Foundation of Burke County to discuss funding for public transportation
- Met with City of Hickory about transportation/bond projects
- Greenway Public Transportation Meeting
- Staffed the Newton Pedestrian Plan Kick Off Meeting and subsequent workshop
- Hosted MPO joint TCC/TAC Meetings
- Convened with Greenway Transit staff to discuss preparations for the 2017 Local Coordinated Plan Workshop
- Attended the North Carolina Association of MPOs in Greensboro
- Phone meeting with FHWA Planning and Environment Specialist

about Title VI recommendations

- Met Burke Development Incorporated (BDI) to discuss corporations to contact for funding for fixed route transit
- Drafted survey tailored specifically towards industries and businesses along the proposed fixed route transit in Burke County

Data









- Answered 48 requests for data during month of December.
- Collected economic & demographic data needed for the targeted community areas of the Hickory Brownfields Grant Application
- Assisted with Granite Falls Middle Student Population concentration "heat" map
- Downloaded 2011-2015 American Community Survey data for the region and updated data for the WPCOG web site
- Attended housing data meeting with Catawba Co. Planning staff
- Presentation of 2045 Traffic Analysis Zones results and 2015 traffic count results for Prepared 2015 traffic count maps for WPCOG website
- Attended meeting to discuss Burke County chronic disease results for the Burke Healthy community mapping project

Environmental

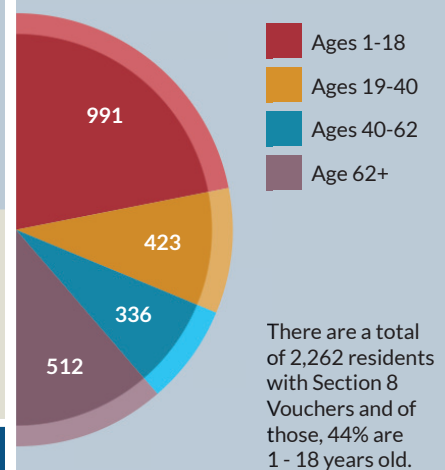
- Held McGalliard Creek Restoration Plan Committee meeting
- Completed an environmental assessment for Alexander County
- Held the quarterly Western Piedmont Air Quality Committee Meeting

REGIONAL HOUSING AUTHORITY

Stephanie Harvey
 Vicky Abernethy
 Kala Guido
 JoAnn Parlier
 Elizabeth Moncrief
 Autumn Hight
 By Khang

 1,040 of 1,074 Units Leased	 125 In Office Client Meetings	 130 Inspections Completed	 61 Vouchers Issued
 122 Total Vouchers Pending	 0 Congratulation Letters	 \$415,072 Paid on Tenant's Behalf	 \$399 Average Housing Assistance Payment

Age Breakdown of Residents with Section 8 Vouchers



WORKFORCE DEVELOPMENT

Wendy Johnson
 April Lail
 Elizabeth Hilliard
 Donna Gilbert
 Cynthia Conboy
 Matthew Xiong

 63 Scholarships Issued Job seekers currently receiving training scholarships	 38 Trainings On-the-Job-Training (OJT), Trade Adjustment Act (TAA) and Work Experience	 7 Recruitment Events Staff assisted Recruitment Events at a Career Center or Employer Site	 180 New Register Unemployed People not working that newly registered in NCWorks.gov	 2,744 1x NCWorks Registrants People that registered in NCWorks.gov for the first time (Jan - Dec '16)
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