

MONTHLY IMPACT REPORT

AUGUST 2018



50 YEARS
Western Piedmont
Council of Governments

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston

FINANCE - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Sarah Stamey
Amber Thompson

13,570

Meals Served



3,892

Hours of In-Home Aide Service



984

Medical & General Transportation Trips Provided



415

Adult Day Care/ Health Days of Service



10

Housing & Home Improvement Projects



82

Hours of Legal Assistance Provided



- 6 community presentations
- Attended 2 community health fairs/event
- Taught 4 classes on fall prevention
- 301 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 4 new referrals initiated from the Raleigh call center; 5 LCA follow-up visits; 8 in-reach visits with facility social workers; and 19 Information and Options Counseling contacts
- Assisted 1 individual in the region with Medicare enrollment
- 1 Reverse Mortgage Counseling session provided
- Ombudsman program made visits to 16 facilities; received 12 new investigations; closed 6 cases; provided technical assistance to 41 individuals; and provided 2 trainings to facilities
- Project CARE completed 8 assessments, 5 reassessments, 11 home visits and granted 9 vouchers during the month of August (total of 29 vouchers issued out of 107 for the territory). Completed 9 outreach visits to referral agencies. Presented training sessions and informational calls to reach more than 250 people with Project CARE information
- Presented Dementia Friends information to 94 people
- Provided 100 sets of school supplies/backpacks to Alexander DSS for grandparents raising grandchildren

WPCOG Area Agency on Aging staff participated in the 7th annual Prime of Life Senior Expo on August 28, at Hickory Metro Convention Center. The event was open to the public and free to attend. Senior Information Resources (SIR) presented the annual EXPO which provided a platform to showcase community resources and services available for older adults in our region. Over 2,000 visitors attended the Expo this year. In conjunction with the Senior Expo, the Prime of Life Resource Guide was published and distributed at no charge to those attending the Expo and will also be distributed regionally following the Expo. This publication is an excellent source of information, particularly for older adults. Included in the guide are informational articles on subjects such as retirement and senior housing, estate planning, Medicare and Medicaid and Veteran services.

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Rick Oxford
Laurie Powell
Lisa Helton
Paul Teague
Erin Schotte
Jennifer Cannon
Helen Whisnant



6

Mortgage Payment Program Loans

Alexander - 1
Burke - 0
Caldwell - 2
Catawba - 2
Iredell - 1



20

Homeowner Foreclosure Preventions

Alexander - 4
Burke - 3
Caldwell - 2
Catawba - 7
Iredell - 2
Wilkes - 2



8

First-Time Homebuyers

Alexander - 0
Burke - 4
Caldwell - 2
Catawba - 2



4

Housing Rehab(s) Completed

Alexander - 2
Burke - 1
Caldwell - 1
Catawba - 0

GRANTS/ACTIVITIES



- Held Homebuyer Education Group Class on August 15, 2018 with 27 participants. Topic: "Your Credit"
- Held 2 Homebuyer Education Counseling one-on-one appointments
- Burke County received a \$500,000 NC Commerce Building Reuse grant leveraging \$12 M in private commitment and creating 42 new jobs

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
Daniel Ezell
Tom Bell
Todd Stroupe
Trey Schweitzer



131

Total Help-Desk Tickets



6

Mgt. Tasks



32

End-User Support



1

Training



34

Map Requests



17

Meetings



12

Data Requests



29

Misc. Tasks

Greenway Transit

- Greenway Passenger Sampling Trips - 20

General Mapping

- Brookford, Claremont, Glen Alpine, Rutherford College, WPCOG Community & Economic Development, WPCOG Environmental Planning and WPCOG Regional Housing Authority

Sawmills GIS

- Collected 925 Water and Sewer features and placed into GIS

Maiden GIS

- Upgraded Maiden GIS Work-Order system to include pictures/video with each work-order

Ongoing Projects

- Burke County Quality of Life Mapping Project

Alison Adams
Johnny Wear
Brian Horton
Taylor Dellinger
Teresa Kinney
Averi Ritchie
Becca Bleich
Hunter Nestor
Duncan Cavanaugh

Planning

- Attended 10 Commission, Council, and Planning Board meetings
- Completed mapping for the Glen Alpine Comprehensive Plan
- Began working with City of Lenoir/Stormwater Administrator for NCDEQ and EPA Audit in September for Town of Gamewell
- Facilitated a meeting with the Rutherford College Planning Board, NCDOT, WPCOG Transportation Officials concerning regional and local projects
- Continued work on an annexation and rezoning in Catawba
- Continued work on necessary zoning ordinance text amendments in Drexel
- Continued work on the Glen Alpine Comprehensive Plan
- Worked with the Hildebran Planning Board to make necessary zoning ordinance changes
- Continued with the Valdese Planning Board on the expansion of the Central Business District
- Continued work on the Sawmills Comprehensive Plan
- Helped select the new Conover Planning Director
- Participated in the Valdese Code Enforcement Task Force

- Attended the Burke Transit marketing and stakeholder meetings
- Developed local input scores prioritization of Division Needs projects
- Participated in scoping meeting with NCDOT for STIP project R-3430
- Attended Board of Directors meeting at Greenway Public Trans
- Finalized routing and located bus stops for new Burke Co. bus service
- Updated project funders on Burke County experimental transit project
- Presented to Rutherford College Planning Board on Malcolm Blvd Feasibility Study
- Met with Lenoir officials and staff on access and safety strategies north and east of Smith Crossroads

Data

- Answered 51 requests for data during month of August
- Gave CGEM presentation at Hickory School Board Retreat and Catawba County Commissions Meeting
- Completed analysis of the top manufacturers in the City of Hickory
- Completed Rutherford College Recreation Plan Demographics Chapter
- Completed FY 2018 Greenway Passenger Sampling Report
- Completed August 2018 Hickory Economic Indicators report

Transportation

- Completed Vehicle Occupancy Rate (VOR) collection and data analysis
- Webinar for 5303 Grant Formula Changes
- WPRTA Board of Directors Meeting
- Meeting with staff regarding Locally Administered Projects Program (LAPP) submittal guide and application changes

Environmental

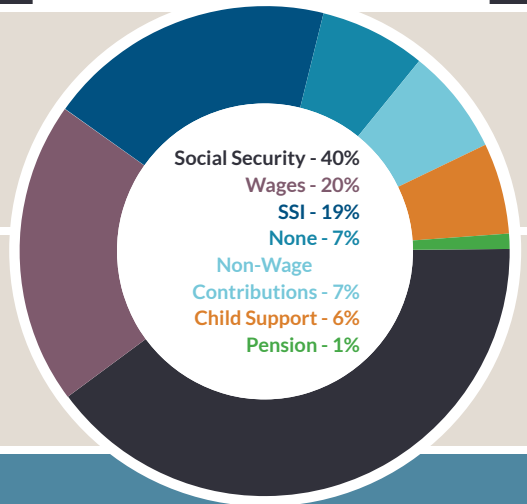
- Completed summaries for the Western NC Air and Water Quality Conferences
- Completed four septic tank repair for the Septic Tank Repair Program
- Completed the Annual Stormwater Partnership Annual Report
- Completed two Environmental Assessments for the City of Morgantown

REGIONAL HOUSING AUTHORITY

Stephanie Harvey
Vicky Abernethy
Kala Guido
JoAnn Parlier
Elizabeth Moncrief
Kim Duncan
By Khang

Sec. 8 Client Primary Income Stats


 1,046 Units Leased	 104 In Office Client Meetings	 135 Inspections Completed	 67 Vouchers Issued	 1,680 Waiting List
 105 Total Vouchers Pending	 100 Congratulation Letters	 \$393,478 Paid on Tenant's Behalf	 \$376.17 Average Housing Assistance Payment	



WORKFORCE DEVELOPMENT

Wendy Johnson
April Lail
Elizabeth Hilliard
Donna Gilbert
Leslie Farris
Matthew Xiong

JOBSEEKER SERVICES

 32 Scholarships Issued Job seekers currently receiving training scholarships	 4 Trainings On-the-Job-Training (OJT) & Work Experience	 103 New Register Unemployed People not working that newly registered in NCWorks.gov	 196 1x NCWorks Registrants People that registered in NCWorks.gov for the first time
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EMPLOYER SERVICES

 351 Employers served at NCWorks Career Centers
 11 Staff assisted Recruitment Events at a Career Center or Employer Site
 7,009 Job openings in Alexander, Burke, Caldwell & Catawba Counties

Learn more at www.western piedmont works.org