

MONTHLY IMPACT REPORT APRIL 2016



**Western Piedmont
Council of Governments**

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace
FINANCE - Andrea Biddix | Deanna Butcher | Michelle Cheatham

AREA AGENCY ON AGING

Tina Miller

Christina Franklin
Mary Mitchell
Sarah Evitt
Anita Roberts

April Highlights:

- 235 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program made in-reach visits to 2 facilities; 4 new referrals were initiated from the Raleigh call center; and 7 follow-up visits were made
- 1 Reverse Mortgage Counseling session provided
- Ombudsman program made visits to 7 facilities; received 8 new investigations; closed 6 cases; provided 4 resident's rights trainings; and provided technical assistance to 19 individuals

Home and Community Care Block Grant:

- 14,788 Meals served
- 3,889 Hours of In-Home Aide service
- 7 Housing and Home Improvement projects
- 1,194 Medical and General Transportation Trips provided
- 347 Adult Day Care/Health days of service
- 44 Hours of Legal Assistance provided

The Area Agency on Aging Family Caregiver Support Program partnered with local organizations to present "Healthy Habits for a Healthier You" on Thursday, April 28th at Ridgeview Recreation Center in Hickory, NC A&T University Center for Outreach in Alzheimer's, Aging and Community Health presented their program and updates on their work. Additional presentations included *Healthy Living for Your Brain & Body*, *How to Pet a Porcupine*, *Don't Get Stuck with Stress*, *See How Easy it is to Eat Healthier*, and *Let's Get Movin!*, *Stretching and Movement*. The event was targeted at family caregivers. Community partners included NC A&T University, PACE@Home, Alzheimer's Association, Catawba Valley Medical Center, Gentiva Home Health and Catawba Regional Hospice.

COMMUNITY DEVELOPMENT

Sherry Long

Rick Oxford
Sam Erwin
Leah Martin
Laurie Powell
Lisa Helton
Ken Hollar
Jennifer Cannon
Melissa Grant
Kim Duncan

April Highlights:

	Total	Alexander	Burke	Caldwell	Catawba	Iredell - Lincoln
Mortgage Payment Program Loans Closed:	4	0	0	0	2	2
Homeowner Foreclosure Preventions:	2	0	1	0	1	0
1st Time Homebuyer Loans Closed:	9	2	2	3	2	0
Housing Rehab Loans Closed:	3	1	0	2	0	0
Urgent Repairs Completed:	2	0	0	2	0	0

	Total	Alexander	Burke	Caldwell	Catawba	Regional
Grant Preapplications:	\$2,178,747	\$341,681	\$1,470,400	\$333,333	\$0	\$0
Grants/Loans Submitted:	\$595,028	\$54,268	\$340,760	\$0	\$200,000	\$0
Grants/Loans Awarded:	\$2,086,675	\$0	\$0	\$0	\$2,086,675	\$0

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller

Daniel Ezell
Tom Bell
Todd Stroupe
Trey Schweitzer

April Highlights:

- NC Department of Environmental Quality (NC DEQ) Asset Inventory and Assessment Grant Applications (AIA)
- Created estimates for, wrote and submitted three AIA grants for the following:
 - Rutherford College (water and wastewater)
 - Taylorsville (water)
 - Created estimates for and gave AIA support to the following municipalities in their own AIA grant applications:
 - Drexel (water, sewer)
 - Claremont (update and upgrade to ArcGIS Online)

Mapping support

- Town of Hudson
- Sawmills Comprehensive Plan
- Claremont Comprehensive Plan
- Greater Hickory MPO
- WPCOG Environmental Planning Department
- WPCOG Community and Economic Development Department

Ongoing Projects

- Burke County Community Assets Mapping Project

Help Desk Tickets

Category	# of Tickets
Maintenance / AV / Facilities	10
Data Administrative	3
End User Support	23
Map Requests	16
Applications Programming	2
Data Requests	5
Management Tasks	12
Greenway Passenger Sampling Trips	19
Maiden GIS features Collected	1,370

PLANNING DIVISION

John Marshall
 Johnny Wear
 Taylor Dellinger
 Teresa Kinney
 Elinor Hiltz
 Erin Schotte
 Cody Moneymaker

April Highlights:

Planning

- Attended 16 Commission, Council and Planning Board meetings
- Assisted the Valdese Main St. Design Committee in preparing proposal for Planning Board
- Land use mapping for the Rutherford College Comp Plan
- Conducted Rutherford College Annual Planning Board Retreat
- Completed Rutherford College Action Plan
- Held annexation hearing for Town of Hudson
- Held public hearings in Catawba and Claremont about residential architectural standards
- Facilitated water and sewer discussions for Sawmills and Claremont's Comprehensive Plans
- Completed Future Land Use Maps for Sawmills and Claremont

Transportation

- Regional Transportation Advisory, Greenway Transportation, MPO TAC and TCC Meetings
- U-4700 (US 321) Public Hearing Map review
- Met - Hickory Planning Commission on transportation projects and Highway Divisions 11 & 12 about SPOT 4.0 Regional Projects

Data

- Answered 54 requests for data
- Completed 2010-2015 Hickory MSA population change analysis
- Completed analysis of a list of businesses with more than 50 employees within 5 to 10 miles of all High Schools in the STEM west region (Alexander, Burke, Caldwell, Catawba and Lincoln Counties)
- Completed brief analysis of Newton business economic impact
- Attended Development District Association of Appalachia GIS User Group Conference in Asheville
- Attended American Community Survey webinar
- Completed work on Spring 2016 Economic Indicators Newsletter
- Presented Burke Asset Mapping project results to new KB Reynolds Charitable Trust Staff

Environmental

- Attended a Watershed Planning Workshop at Catawba College
- Staff was present at Hickory Earth Day for Stormwater Outreach
- Completed a 319 NC Department of Environmental Quality grant for further funding of the Unifour Septic Tank Repair Project

REGIONAL HOUSING AUTHORITY

Stephanie Hanvey
 Autumn Hight
 Vicky Abernethy
 JoAnn Parlier
 Kala Guido
 Elizabeth Moncrief
 Mary Thomas
 By Khang

April Highlights:

- Units Leased-1,017, out of 1,074 Maximum
- In office client meetings-46
- Inspections completed-97
- Vouchers issued-7
- Total Vouchers pending-59
- New applications received-1,500
- Current Waiting List-851
- Paid on tenant behalf-\$392,871.00
- Average HAP amount per tenant-\$386.30

Recently, the Regional Housing Authority accepted applications for the first time since June of 2014. Applications were released April 5, on the website. During the first 10 days, the website received over 3,500 hits. When the applications were posted to social media, the RHA reached 863 people through Facebook and over 400 through Twitter. Applications were available with instruction pages in English, Hmong and Spanish.

Primary Income Demographic Data Report

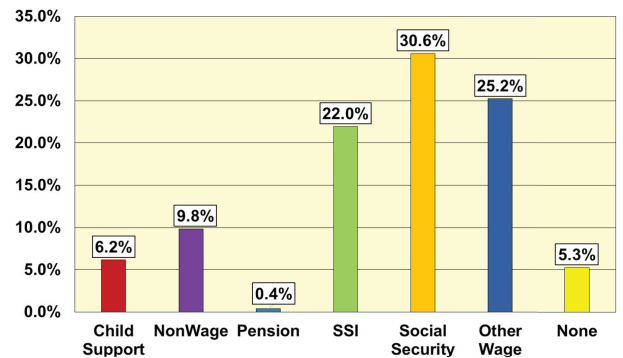


Chart Acronyms: AFDC/TANF - Aid to Families with Dependant Children / Temporary Assistance for Needy Families. SSI - Social Security Income

WORKFORCE DEVELOPMENT

Wendy Johnson
 April Lail
 Elizabeth Hilliard
 Donna Gilbert
 Cynthia Conboy
 Matthew Xiong

April Highlights:

On April 4, the new NCWorks Career Center for Catawba County opened at 403 Conover Station SE, Conover NC 28613. A ribbon cutting ceremony was held on May 16, with more than 100 local officials and guests in attendance.

Workforce Services	Total	Comments
Scholarships Issued	72	Job seekers currently receiving training scholarships
On-the-Job-Training (OJT) placements	13	On-the-Job-Training (OJT) placements
NCWorks Career Centers - Individual Services	9,866	(Services=Job Referral, Job Placement, Resume Prep, Career Guidance...etc)
NCWorks Career Centers - Employer Services	719	(Services=OJT, On-Site Visit-Technical Assistance- Recruitment Events...etc)
Recruitment Events	7	Staff assisted Recruitment events either at a Career Center or Employer Site

