

MONTHLY IMPACT REPORT

OCTOBER 2016



Western Piedmont
Council of Governments

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace
FINANCE - Andrea Biddix | Deanna Butcher

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Sarah Evitt
Anita Roberts

13,729
Meals
Served

3,609
Hours of
In-Home
Aide
Service

14 Housing
and Home
Improvement
Projects

955 Medical
and General
Transportation
Trips Provided

260 Adult
Day Care/
Health Days of
Service

57 Hours
of Legal
Assistance
Provided

- 2 community presentations and 1 radio interview
- Taught 4 classes on Falls Prevention
- 195 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency (LCA) program had 4 new referrals initiated from the Raleigh call center; 6 LCA follow-up visits; 2 in-reach visits with facility social workers; 5 Information and Options Counseling contacts.
- 4 Reverse Mortgage Counseling sessions provided
- Assisted 96 individuals in the region with Medicare Part D Open Enrollment
- Ombudsman program made visits to 5 facilities; received 3 new investigations; closed 5 cases; and provided technical assistance to 37 individuals; and provided 2 trainings to facilities. In celebration of Residents' Rights month Ombudsman visited 6 facilities to do special program with the residents.

Area Agency on Aging staff participated in the Walk to End Alzheimer's on October 29th. The WPCOG Trail Blazers team raised \$815 to help fund research to end this horrible disease! Our Area Agency on Aging is also proud to be a Bronze Sponsor of the Walk. \$40,000 total was raised by all who participated locally.

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Rick Oxford
Leah Martin
Laurie Powell
Lisa Helton
Ken Hollar
Jennifer Cannon
Melissa Grant
Kim Duncan

6
Mortgage
Payment
Program Loans

Alexander - 0
Burke - 1
Caldwell - 0
Catawba - 4
Other - 1

6
Homeowner
Foreclosure
Preventions

Alexander - 0
Burke - 0
Caldwell - 2
Catawba - 4
Other - 0

9
First-Time
Homebuyers

Alexander - 2
Burke - 3
Caldwell - 0
Catawba - 4
Other - 0

1
Housing
Rehabilitation
Loans

Alexander - 0
Burke - 0
Caldwell - 1
Catawba - 0
Other - 0

5
Urgent
Repairs
Completed

Alexander - 0
Burke - 4
Caldwell - 0
Catawba - 1
Other - 0

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
Daniel Ezell
Tom Bell
Todd Stroupe
Trey Schweitzer

Total Help Desk Tickets: 47 - Application Programming-1, End User Support-11, Map-14, Management-7, Training-5, Data Requests-4, Maintenance-2, Facilities-2, Greenway Passenger Sampling Trips - 16, Graphic-1

Hickory

- Infrastructure data request by AMEC consultant firm for Hickory City Walk project
- Fielded data requests for Fire Department Incident Reports
- Updated City of Hickory's Leaf Pickup schedule on AGOL

Maiden

- Published Maiden Sign Inventory data to Maiden Multi-Utility Viewer web application for use by Town staff members
- Created accompanying YouTube instructional video for Maiden staff regarding features and use of online sign inventory
- Archived 30 October work-orders

Taylorsville

- With Town Public Works personnel, created GIS interface for field-collection of Town water assets

- Field-collected 316 water features
- Scanned and geo-referenced 53 drawings and as-built drawings of Town water infrastructure

General Mapping Support

- Greater Hickory MPO, WPCOG
- Environmental Planning Department and Community & Economic Development
- Continued work on KB Reynolds Quality of Life Project: Created new AGOL Application 'Burke County Quality of Life Explorer' and added 28 interactive layers to the application

Other Activities

- AIA Grants Prepared
- Catawba Parcels and Ownership Update tables
- NCAUG: Provided certification to 2016 participants in NCAUG "Battle of GeoMaps" and "Battle of GeoApps"
- Assisted Hudson, Granite Falls and Rutherford College in drafting RFP relating to the ARC Downtown Wi-Fi Grant projects
- Continued implementation of document management system

COMMUNITY & REGIONAL PLANNING

John Marshall
 Johnny Wear
 Taylor Dellinger
 Teresa Kinney
 Erin Schotte
 Cody Moneymaker
 Leslie Meadows
 Averi Ritchie

Planning

- Attended 13 Commission, Council, and Planning Board meetings.
- Worked with Valdese Planning Board on text amendment regarding Planning Unit Developments
- Kickoff meeting for Sawmills Recreation Plan
- Completed residential sections of Alexander Co. Zoning Ordinance text amendment
- Completed recommendations and principles for RC Comp Plan
- Public Hearing on Landscaping of Parking Areas in Claremont
- Floodplain Permit for a dock on Lake Rhodhiss
- Attended Review Officer Training

Transportation

- Met with groups to discuss proposed fixed route transit in Morganton and Valdese
- MPO Technical Advisory Committee (TAC) and Technical Coordinating Committee (TCC) meetings
- Met with Maiden to discuss intersection improvements
- Railroad discussion with legislator and transportation officials
- Attended Centralia COG's Regional Freight Mobility Plan coordinating committee meeting
- Completed meeting with land use planners regarding future Traffic Analysis Zones projections
- Distributed trucking surveys to area freight producing facilities
- Attended post-hearing meeting on U.S. 321 public comments

- Attended both Greenway Transit's Board of Directors and Transportation Advisory Board meetings

Data

- Answered 63 requests for data
- Presented Catawba County Schools Student Growth Estimation model at Catawba County Board of Education Meeting
- Worked with Catawba County Government and Catawba County School System to make updates to school capacity data
- Completed Mean Population Center Analysis for Girl Scouts peak to piedmont region in western North Carolina.
- Created Hickory "Food Desert (USDA definition)" analysis map
- Gave demographic and economic data presentation during the October Newton City Council Meeting
- Tabulated 2045 Traffic Analysis Zone Housing Units, Population and Employment results for the region.
- Presented Burke Community Assets Mapping Project to the Burke Community Foundation

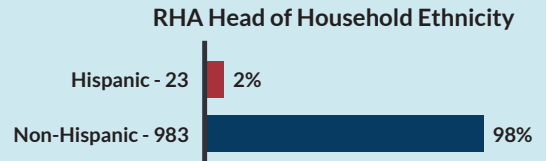
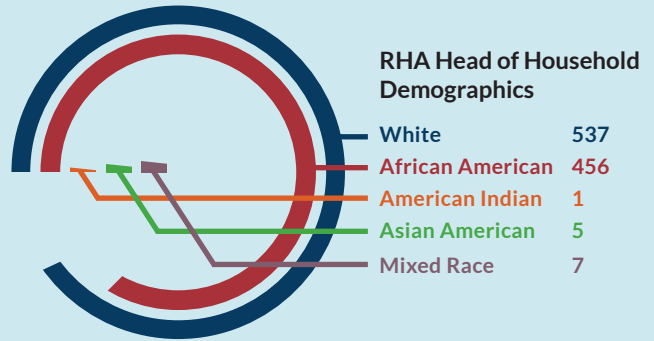
Environmental

- Gave an air quality presentation to a Community Watch group meeting in Conover
- Continued work on environmental assessments for projects in Long View and Valdese
- Began an environmental assessment for Alexander County

REGIONAL HOUSING AUTHORITY

Stephanie Hanvey
 Vicky Abernethy
 Kala Guido
 JoAnn Parlier
 Elizabeth Moncrief
 Autumn Hight
 By Khang

- Units Leased - 1,014 out of 1,074 Maximum
- In office client meetings - 145
- Inspections completed - 149
- Vouchers issued - 55
- Total Vouchers pending - 90
- Current Waiting List - 901
- Congratulation letters mailed - 100
- Paid on tenants' behalf - \$399,619.00
- Average Housing Assistance Payment amount paid on tenants behalf - \$394.00



WORKFORCE DEVELOPMENT

Wendy Johnson
 April Lail
 Elizabeth Hilliard
 Donna Gilbert
 Cynthia Conboy
 Matthew Xiong



48
Scholarships Issued

Job seekers currently receiving training scholarships




15
OJT Placements

On-the-Job-Training (OJT) placements



5
Recruitment Events

Staff assisted Recruitment Events at a Career Center or Employer Site



215
New Register Unemployed

People not working that newly registered in NCWorks.gov



2,341
1x NCWorks Registrants

People that registered in NCWorks.gov for the first time (Jan - Oct '16)