

# WPCOG MONTHLY IMPACT REPORT

## MARCH 2020

### ADMINISTRATION FINANCE & IT

**Anthony Starr**  
Ashley Adkins  
Ashley Bolick  
Judy Caldwell  
Lori Dixon  
Kim Eckard  
Sherry Farris  
Sandy Jones  
Scott Miller  
Andrea Roper  
Jason Toney

#### Finance



**6**  
Contract  
Logged



**389**  
ACH/Online  
Payments



**111**  
Deposits  
Processed



**53**  
Purchase  
Orders  
Processed



**143**  
Checks  
Written



**8**  
Processed  
Payrolls for  
211 Employees

#### Admin

- Completed the recruitment and hiring process for Housing Specialist/EnVision Center Position
- Working with both the NCLM and two insurance brokers for the review and renewal of insurance
- Working with videographer to produce mini video to highlight WPCOG 2019 accomplishments

#### IT Support



**101**  
Total  
Tickets



**76**  
End-User  
Support



**10**  
Mgt. Tasks



**15**  
Facilities  
& Maint.

#### Outreach & Facilities Usage

Website



**3,766**  
Users

**11,652**  
Pageviews

FaceBook



**163**  
Posts

**64,204**  
Reaches

Twitter



**96**  
Tweets

**22,187**  
Reaches

Site Usage



**9**  
Events

**217**  
Attendees

### AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Anita Roberts  
Sarah Stamey



#### AAA OUTREACH

**3**  
Community  
Presentations

**2**  
Health  
Promotion  
Classes

**94**  
In-Home  
Respite  
Hours

**69**  
Information  
& Referral  
Contacts

**3**  
Caregiver  
Directed  
Voucher

**3**  
Caregiver  
Supplemental  
Supplies  
Ordered



#### OMBUDSMAN PROGRAM ACTIVITY

**20**  
Facility  
Visits

**0**  
Facility  
Trainings

**6**  
New  
Investigations

**6**  
Cases  
Closed

**48**  
Technical  
Assistance



#### PROJECT C.A.R.E. ACTIVITY

**7**  
Assessments

**3**  
Reassessments

**2**  
Home  
Visits

**10**  
Vouchers  
Issued

**0**  
Agency  
Outreach  
Visits

**62**  
People  
Reached/  
Outreach

### Home & Community Care Block Grant

**12,400**  
Meals  
Served



**3,698**  
Hours of  
In-Home  
Aide Service



**6**  
Housing/Home  
Improvement  
Projects



**550**  
Medical/General  
Transportation  
Trips Provided



**224**  
Hours of Legal  
Assistance  
Provided



**448**  
Adult Day Care/  
Health Days of  
Service



### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Jennifer Cannon  
Lisa Helton  
Joel Herman  
Rick Oxford  
Laurie Powell  
Erin Schotte  
Paul Teague  
Helen Whisnant



**15**  
Homeowner  
Foreclosure  
Preventions

Alexander - 2  
Burke - 2  
Caldwell - 4  
Catawba - 4  
Lincoln - 2  
Iredell - 1



**2**  
First-Time  
Homebuyers

Alexander - 0  
Burke - 1  
Caldwell - 0  
Catawba - 1



**2**  
Housing  
Rehab(s)  
Completed

Alexander - 0  
Burke - 2  
Caldwell - 0  
Catawba - 0

#### GRANTS/ACTIVITIES

- Town of Drexel was awarded \$300,000 by Appalachian Regional Commission (ARC) for the Drexel Heritage Redevelopment Project.
- WPCOG Staff drew down \$73,969 on behalf of Marves Industries as part of the company's \$312,000 N.C. Commerce Building Reuse Grant. Located in Hildebran, Marves Industries is expanding its current facility and creating 25 new, full-time jobs. The company manufactures non-woven material for use in the automotive, packaging, and other industries
- Signed contracts on 5 Urgent Repair Program (URP) for Alexander, Burke and Caldwell counties
- Bid opening on 2 Essential Single-Family Repair (ESFR) for Caldwell Co

# COMMUNITY & REGIONAL PLANNING

**Alison Adams**  
 Duncan Cavanaugh  
 Jack Cline  
 Taylor Dellinger  
 Patrick DeMauro  
 Brian Horton  
 Todd Justice  
 Ashley Kale  
 Teresa Kinney  
 Dustin Millsaps  
 Hunter Nestor  
 Averi Ritchie  
 Trey Schweitzer  
 Todd Stroupe  
 Johnny Wear

|                       |                                |                              |                           |                                 |
|-----------------------|--------------------------------|------------------------------|---------------------------|---------------------------------|
| <b>Planning</b>       | 8 Completed Minor Subdivisions | 20 Issued Zoning Permits     | 1 Zoning Map Amendment    | 0 Zoning Text Amendments        |
| <b>ADA Compliance</b> | 6 Conditional Use Permits      | 4 Zoning Enforcement Letters | 3 Planning Board Meetings | 4 Council & Commission Meetings |

- Caldwell County Comprehensive Plan Draft adopted by County Commissioners
- FY 2020/2021 Planning Contracts submitted
- Hudson Bike and Ped Plan final review completed by NCDOT
- Began Route Design for Tuesday Collection for the City of Lenoir Solid Waste Automated Collection Study
- Began discussing rollout cart distribution and education initiatives for Lenoir Solid Waste Automated Collection Study

|                       |   |                     |                            |   |
|-----------------------|---|---------------------|----------------------------|---|
| <b>Transportation</b> | 14 Burke 15 Catawba Greenway Passenger Sampling Trips | 1 Workshop/Training | 3 Trans. Meetings Attended | <ul style="list-style-type: none"> <li>• Developed revenue scenarios for extending Burke Transit project</li> <li>• Assisted Burke County, Claremont, Hickory, and Morganton with local projects update to NCDOT</li> <li>• Granite Falls, Hudson, and Taylorsville - NCDOT Title-VI surveys</li> </ul> |
|-----------------------|---|---------------------|----------------------------|---|

|                             |                      |                             |  |
|-----------------------------|----------------------|-----------------------------|--|
| <b>GIS/Data Center</b>      | 66 Data Requests     | 12 Presentations & Meetings | <ul style="list-style-type: none"> <li>• Completed Spring 2020 Economic Indicators Newsletter</li> <li>• Completed analysis of regional employment impacts due to COVID-19</li> <li>• Updated vacant housing Census Tract Maps, built before 1980 &amp; after 2000</li> <li>• 11 drone flights for Hickory construction projects</li> <li>• Maps for Ridgeview Habitat for Humanity Project and Conover Scattered House Project Environmental Assessments</li> <li>• Pilot program driver route maps for Lenoir Trash feasibility Study</li> <li>• Park maps for Alexander County Parks &amp; Recreation Plan</li> </ul> |
| 22 Hickory GIS Support Hrs. | 52 Maps/Spatial Data | 6,020 Addresses Mapped      |  |

|                               |                             |  |  |                         |                           |                         |                                 |                           |  |                        |
|-------------------------------|-----------------------------|--|--|-------------------------|---------------------------|-------------------------|---------------------------------|---------------------------|--|------------------------|
| <b>Environmental Planning</b> | 3 Stormwater Permits Issued | 3 Plan Review Finished with initial Approval | 3 Stormwater Outreach Handouts Completed | <b>Code Enforcement</b> | 280 Total Open Violations | 153 Nuisance Violations | 52 Abandoned or Junked Vehicles | 20 Abandoned Mobile Homes | 48 Residential 7 Non-Residential Violations Resolved | 41 Violations Resolved |
|-------------------------------|-----------------------------|--|--|-------------------------|---------------------------|-------------------------|---------------------------------|---------------------------|--|------------------------|

# REGIONAL HOUSING AUTHORITY

**Stephanie Hanvey**  
 Ashley Dale  
 Kim Duncan  
 Kala Guido  
 By Khang  
 Elizabeth Moncrief  
 JoAnn Parlier  
 Sharday Black  
 Jared Nava-Salgado

|                           |                              |                                   |   |                            |
|---------------------------|------------------------------|-----------------------------------|---|----------------------------|
| 1,110 Units Leased        | 90 In Office Client Meetings | 63 Inspections Completed          | 54 Vouchers Issued                          | 161 Total Vouchers Pending |
| 50 Congratulation Letters | 2,122 Waiting List           | \$406,162 Paid on Tenant's Behalf | \$365.91 Average Housing Assistance Payment |                            |

## ENVISION CENTER NUMBERS

|  |
|--|
| 3 Outreach Meetings Attended                   |
| 3 Referrals to Family Self-Sufficiency Program |
| 9 Referrals to Legal Aid                       |
| 3 New Community Partnerships                   |

# WORKFORCE DEVELOPMENT BOARD

**Wendy Johnson**  
 Leslie Farris  
 Donna Gilbert  
 Elizabeth Hilliard  
 April Lail  
 Matthew Xiong

|                           |   |   |  |  |                    |
|---------------------------|---|---|--|--|--------------------|
| <b>JOBSEEKER SERVICES</b> | 250 New Register Unemployed                             | <b>EMPLOYER SERVICES</b>  | 169 Employers Served at NCWorks Career Centers | <b>SCHOLARSHIP &amp; TRAINING INDUSTRY</b> | 38% Health Science |
| 9 Scholarships Issued     | People not working that newly registered in NCWorks.gov | 5 Staff assisted Recruitment Events at a Career Center or Employer Site | 31% Transportation                             | 13% Human Services                         | 12% Business       |
| 7 Trainings               | 535 1x NCWorks Registrants                              | 6,416 Job openings in Alexander, Burke, Caldwell & Catawba Counties     | 6% Manufacturing                               |  |                    |

