

MONTHLY IMPACT REPORT

JUNE 2016



Western Piedmont
Council of Governments

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace
FINANCE - Andrea Biddix | Deanna Butcher | Michelle Cheatham

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Sarah Evitt
Anita Roberts

- 312 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 4 new referrals initiated from the Raleigh call center; and 5 follow-up visits were made; 9 Information and Options Counseling contacts; 4 outreach events were held
- 3 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 17 facilities; received 11 new investigations; closed 8 cases; and provided technical assistance to 22 individuals

Home and Community Care Block Grant:

- 15,651 Meals served
- 5,684 Hours of In-Home Aide service
- 31 Housing and Home Improvement projects
- 865 Medical and General Transportation Trips provided
- 745 Adult Day Care/Health days of service
- 40 Hours of Legal Assistance provided

Each week during the month of June an outreach event was held at a local farmer's market in the region. The Catawba County Public Health Farmers Market, Town of Hildebran, Town of Longview, and Town of Sawmills participated in the Seniors Health Insurance Information Program (SHIIP) events to provide information to area seniors highlighting the Medicare program benefits sponsored by the Medicare Improvements Patient and Providers Act (MIPPA). Seniors had the opportunity to learn about the Extra Help Program also known as the Low-Income Subsidy Program (LIS), the Medicare Savings Program (MSP) to help Medicare beneficiaries pay for their Medicare Part A and Part B health care cost, Full Medicaid and Medicare Qualified Beneficiary (MQB-B) or Specified Low-Income Medicare.

Outreach events are held through the year to provide information and assistance to seniors. Look for the SHIIP logo, website: www.ncshiip.com or contact number: 1-855-408-1212 to reach a person to assist with specific questions regarding the Medicare program.

COMMUNITY DEVELOPMENT

Sherry Long
Rick Oxford
Sam Erwin
Leah Martin
Laurie Powell
Lisa Helton
Ken Hollar
Jennifer Cannon
Melissa Grant
Kim Duncan

	Total	Alexander	Burke	Caldwell	Catawba	Iredell - Lincoln
Mortgage Payment Program Loans Closed:	8	1	1	3	3	0
Homeowner Foreclosure Preventions:	5	0	1	0	4	0
1st Time Homebuyer Loans Closed:	5	2	0	1	2	0
Housing Rehab Loans Closed:	7	1	3	1	2	0
Urgent Repairs Completed:	0	0	0	0	0	0

	Total	Alexander	Burke	Caldwell	Catawba	Regional
Grant Preapplications:	\$0	\$0	\$0	\$0	\$0	\$0
Grants/Loans Submitted:	\$0	\$0	\$0	\$0	\$0	\$0
Grants/Loans Awarded:	\$698,772	\$0	\$650,000	\$0	\$0	\$48,772

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
Daniel Ezell
Tom Bell
Todd Stroupe
Trey Schweitzer

Mapping support for Claremont, Hudson, Sawmills Comprehensive Plan, Greater Hickory MPO and WPCOG Environmental Department.
Help Desk tickets = 117

Town of Maiden

- Collected and processed 292 utility features, wrapping up initial collection project effort totalling 17,092 features. Finalized and unveiled Maiden's utility GIS to Town staff. Using computers and mobile devices in the field, Town staff can:
 - View water, sewer, stormwater and electric infrastructure
 - Edit infrastructure data in the field as changes occur, using iPads in conjunction with high-end GPS units
 - Find and view technical as-built drawings of building locations
 - Create, distribute and resolve work-order requests
 - Create and view reports of work-orders
- At the Town's request, WPCOG created and implemented an "email" feature into the Town's online GIS which allows work-order details to be sent easily from request-intake staff in Town Hall out to appropriate supervisors
- Conducted four training sessions at Maiden Town Hall for staff members to learn how to use the GIS system

- Conducted three training sessions "in the field" in which Town staff members used GPS units in conjunction with iPads to collect utility features themselves within an accuracy of one meter

Greenway

- Performed 19 Greenway Transportation passenger-sampling trips.
- GPS Technician learned procedures of scheduling of passenger-sampling
- GPS Technician completed training for passenger-sampling
- Installed new VPN on mobile PC which allows real-time updates to sampling data

Ongoing Projects

- Burke County Community Assets Mapping Project
- Hickory GIS Services, main accomplishment were improvements to ArcGIS OnLine database allowing public Works crews to better access valve books in the field
- IT/GIS staff continue to implement and fine tune settings and functionality with a new VPN (Virtual private network) appliance
- Preparations were made for the upcoming installation of an agency Document Management System

PLANNING DIVISION

John Marshall
 Johnny Wear
 Taylor Dellinger
 Teresa Kinney
 Elinor Hiltz
 Erin Schotte
 Cody Money maker
 Leslie Meadows

Planning

- Attended ARC Grant Writing Workshop for Drexel Heritage Redevelopment project
- Worked with developer on preparation of annexation request in Hildebran
- Completed an extensive Board of Adjustment training session with the Town of Claremont, Gamewell, Drexel, Hildebran and Sawmills
- Completed input of land use mapping for RC Comp Plan
- Conducted a Community Forum on the Comprehensive Plan for Town of Rutherford College
- Updated the Town of Hudson and Gamewell's Official Zoning Maps and sent updates to Caldwell County GIS
- Held public hearing on landscaping and protest petition zoning amendments in Claremont
- Facilitated public input meeting for Sawmills Comprehensive Plan

Transportation

- Met with Division 13 to discuss SPOT 4.0 projects
- Met with Greenway Transportation to discuss 5310 Grant Applications
- Attended NADO Rural Transportation Conference
- Attended NCDOT Division 11, 12 and 13 public hearings for SPOT 4.0 regional projects
- Participated in multiple webinar sessions concerning new legislative changes to MPOs

- Attended public input hearings for US321 improvements in both Hickory and Lenoir
- Finalized and published survey for Burke County fixed route bus service

Data

- Answered 45 requests for data
- Interview with Reuters News Agency concerning Hickory Metro Economic Trends between 2000 and 2015.
- Updating Census Tract information for Burke Co., Morganton, Caldwell Co. and Catawba Co. Permits
- Attended webinar on EPA Environmental Justice Screen (EJSCREEN) web site
- Attended Comprehensive Economic Development Strategy (CEDS) training in Kernersville
- Completed work on Summer 2016 Economic Indicators Newsletter
- Completed 2016-17 Greenway Passenger Sampling Methodology Report

Environmental

- Received a 319 Grant to continue funding for the Unifour Septic Tank Repair Program
- Continued work and began promoting the Western NC Air and Water Quality Conferences
- Began work on an Environmental Assessment for water and sewer extension in Long View

REGIONAL HOUSING AUTHORITY

Stephanie Harvey
 Vicky Abernethy
 Kala Guido
 JoAnn Parlier
 Elizabeth Moncrief
 Autumn Hight
 By Khang

- Units Leased - 1,014 out of 1,074 Maximum
- In office client meetings - 82
- Inspections completed - 155
- Vouchers issued - 2
- Total Vouchers pending - 15
- Current Waiting List - 1,147
- Congratulation letters mailed - 50
- Paid on tenant behalf - \$407,877.00
- Average Housing Assistance Program amount per tenant - \$402.25

Primary Income Demographic Data Report

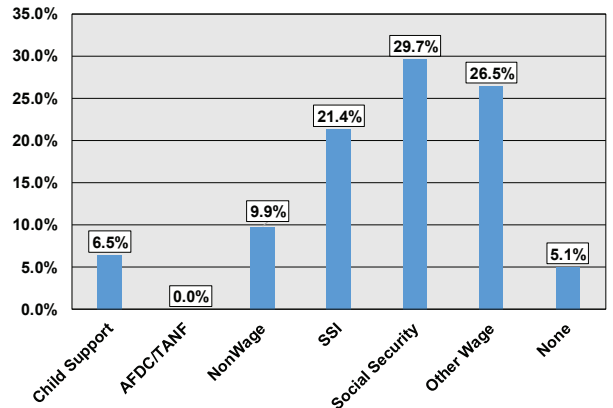


Chart Acronyms: AFDC/TANF - Aid to Families with Dependant Children / Temporary Assistance for Needy Families. SSI - Social Security Income

WORKFORCE DEVELOPMENT

Wendy Johnson
 April Lail
 Elizabeth Hilliard
 Donna Gilbert
 Cynthia Conboy
 Matthew Xiong

Workforce Services	Total	Comments
Scholarships Issued	87	Job seekers currently receiving training scholarships
On-the-Job-Training (OJT) placements	15	On-the-Job-Training (OJT) placements
Recruitment Events	9	Staff assisted Recruitment Events at a Career Center or Employer Site
New Registrants to NCWorks-Unemployed	202	People not working that registered in NCWorks.gov
New Registrants to NCWorks	1,458	First-time registrants in NCWorks.gov, Jan 1, 2016 - Jun 30, 2016

