

# MONTHLY IMPACT REPORT JANUARY 2017



**Western Piedmont  
Council of Governments**

*Creative Regional Solutions Since 1968*

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace  
FINANCE - Andrea Biddix | April Lail | Sandy Jones | Deanna Butcher

## AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Sarah Evitt  
Anita Roberts

**11,204**  
Meals Served

**3,984**  
Hours of In-Home Aide Service

**831**  
Medical & General Transportation Trips Provided

**262**  
Adult Day Care/Health Days of Service

**12**  
Housing & Home Improvement Projects

**23**  
Hours of Legal Assistance Provided

- 6 community presentations
- Taught 4 classes on Falls Prevention
- 67 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 6 new referrals initiated from the Raleigh call center; 5 LCA follow-up visits; 3 in-reach visits with facility social workers; 5 Information and Options Counseling contacts
- 2 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 6 facilities; received 6 new investigations; closed 10 cases; provided technical assistance to 33 individuals; and provided 1 training to a facility
- Project CARE completed 13 assessments, 13 home visits and granted 11 vouchers (total of 21 issued out of 63 available). Completed 4 outreach visits to referral agencies and attended two training sessions to reach more than 600 people with Project CARE information

The local Area Agency on Aging has a certified SHIIP (Senior Health Insurance Information Program) Counselor on staff to assist area residents who have questions about Medicare. The AAA assisted regional senior centers and dialysis centers for 96 hours during the recent Medicare Open Enrollment period, providing one-on-one counseling to 104 seniors/disabled beneficiaries. If you have questions or need assistance with Medicare, contact the Seniors' Health Insurance Information Program (SHIIP) at 1-855-408-1212 to speak with a specialist, visit the website at [www.ncshiiip.com](http://www.ncshiiip.com), call or visit the Senior Center in your county to speak with a SHIIP counselor, or contact Anita Roberts, WPCOG Aging Specialist at 828-485-4265.

## COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Rick Oxford  
Leah Martin  
Laurie Powell  
Lisa Helton  
Ken Hollar  
Jennifer Cannon  
Melissa Grant  
Kim Duncan

**5**  
Mortgage Payment Program Loans

Alexander - 0  
Burke - 0  
Caldwell - 1  
Catawba - 2  
Iredell - 1  
Yadkin - 1

**9**  
Homeowner Foreclosure Preventions

Alexander - 0  
Burke - 1  
Caldwell - 1  
Catawba - 7

**4**  
First-Time Homebuyers

Alexander - 1  
Burke - 1  
Caldwell - 1  
Catawba - 1

**0**  
Housing Rehabilitation Loans

Alexander - 0  
Burke - 0  
Caldwell - 0  
Catawba - 0

**1**  
Urgent Repairs Completed

Alexander - 0  
Burke - 0  
Caldwell - 0  
Catawba - 1

Grants Awarded	Grant Amount
Burke County CDBG-I Rhoney Rd-Hwy 18S	\$2,000,000
AIA Grant - Claremont - Wastewater	\$150,000
AIA Grant - Drexel - Wasterwater Asset Inventory & Assessment	\$150,000
Grants Submitted	
Building Reuse Grant - Newton	\$70,000

## IT/GEOGRAPHIC INFORMATION SYSTEMS

**Scott Miller**  
Daniel Ezell  
Tom Bell  
Todd Stroupe  
Trey Schweitzer

**96**  
Total Help-Desk Tickets

**20**  
Mgt. Tasks

**18**  
End-User Support

**1**  
Training

**13**  
Map Requests

**3**  
Meetings

**8**  
Data Requests

**19**  
System Tasks

### Greenway Transit:

- Greenway Passenger Sampling Trips - 18

### Management:

- Installed and configured new host server 'Fred'

### Taylorville Water Infrastructure GIS:

- Collected 850 water features
- Migrated utility data to editable online SDE database
- Continued placement of Town water mains

### Hickory:

- Created an Online zoning field inspection form using ESRI's Survey123

### General Mapping Support:

- Drexel, Claremont, Glen Alpine Comprehensive Plan, Greater Hickory MPO, WPCOG Environmental Planning and Community & Economic Development

### Database Administration:

- Installed an Enterprise Geodatabase on the test SQL Server

### Other Ongoing Activities:

- Burke County Community Assets Mapping Project

**John Marshall**  
 Johnny Wear  
 Taylor Dellinger  
 Teresa Kinney  
 Erin Schotte  
 Cody Moneymaker  
 Leslie Meadows  
 Averi Ritchie

**Planning**

- Staff Meetings - 15 Commission, Council and Planning Board
- Held kickoff meeting for Drexel Recreation Plan
- Evaluated existing facilities for Drexel Recreation Plan
- Prepared staff recommendation for new Valdese EV chargers
- Investigated site control concerns for Drexel Heritage Redevelopment Site
- Training for Catawba County's Energov E-review process
- Commercial Site Plan Reviews for Claremont: Catawba Valley MOB, Substance, Inc. and Dynamic Air Engineering Up-fits
- Drafted and administered Comprehensive Economic Development Strategy (CEDS) English and Spanish Survey and Glen Alpine Community Survey
- Updated church and medical office data for Burke County Community Assets Mapping Project
- Completed current/future Land Use maps for Rutherford College
- Comprehensive Plan Kickoff meeting with Town of Glen Alpine

**Transportation**

- Presented MPO TAC responsibilities to Claremont City Council
- Met with property owners along US 321 (U-4700)
- Participated on the Statewide Bicycle and Pedestrian Committee
- Met - Burke Industries - public transportation route in Burke Co.
- Presented to Rutherford College Town Council concerning proposed fixed route service in Burke County

- Staffed McDowell County meeting - transit authority merger
- Hosted quarterly Transportation Advisory Board meeting
- Administered The 2017 Local Coordinated Plan Workshop
- Met with Community Foundation of Burke County and area partners - next steps for Burke County proposed fixed route
- Met Greater Hickory MPO Coordinator - Title VI information

**Data**










- Answered 60 requests for data
- Completing regional profile for the CEDS Report
- Gave presentation at Glen Alpine Comprehensive Plan meeting
- Created demographic data maps for the Greenway Transit Plan
- Completed comparison of Catawba County demographic/economic data with the Appalachian Regional Commission region
- Created 2015 Burke County Fire District population estimates
- Gave presentation on housing trends at the first Western Piedmont Vacant & Substandard Housing taskforce meeting
- Completed Northwest Prosperity Zone geographic and mean population center map

**Environmental**

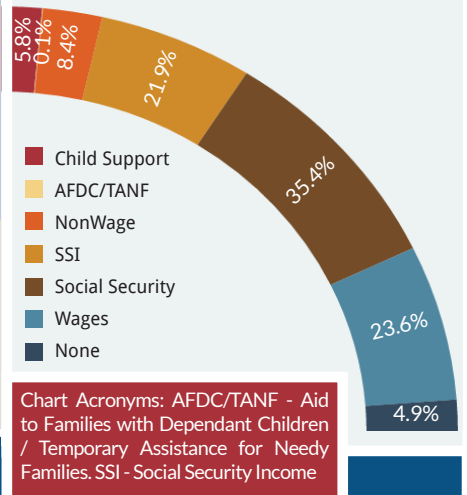
- Held McGalliard Creek Restoration Plan Committee meeting
- Began work on newly funded Western Piedmont Septic Tank Repair Program
- Held quarterly Western Piedmont Water Resources Committee Meeting

REGIONAL HOUSING AUTHORITY

**Stephanie Harvey**  
 Vicky Abernethy  
 Kala Guido  
 JoAnn Parlier  
 Elizabeth Moncrief  
 Autumn Hight  
 By Khang

 <b>1,056 of 1,074</b> Units Leased	 <b>126</b> In Office Client Meetings	 <b>156</b> Inspections Completed	 <b>34</b> Vouchers Issued	 <b>399</b> Waiting List
 <b>113</b> Total Vouchers Pending	 <b>200</b> Congratulation Letters	 <b>\$386,755</b> Paid on Tenant's Behalf	 <b>\$366</b> Average Housing Assistance Payment	

Primary Income Demographic Data



WORKFORCE DEVELOPMENT

**Wendy Johnson**  
 April Lail  
 Elizabeth Hilliard  
 Donna Gilbert  
 Matthew Xiong

 <b>60</b> Scholarships Issued  Job seekers currently receiving training scholarships	 <b>41</b> Trainings  On-the-Job-Training (OJT), Trade Adjustment Act (TAA) and Work Experience	 <b>8</b> Recruitment Events  Staff assisted Recruitment Events at a Career Center or Employer Site	 <b>251</b> New Register Unemployed  People not working that newly registered in NCWorks.gov	 <b>251</b> 1x NCWorks Registrants  People that registered in NCWorks.gov for the first time (Jan 2017)
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