

WESTERN PIEDMONT WORKFORCE DEVELOPMENT BOARD

ANNUAL REPORT PROGRAM YEAR 2020

(JULY 1, 2020 - JUNE 30, 2021)

The Western Piedmont Workforce Development Board provides, planning, technical assistance and implementation of employment, and training activities as required by the Workforce Innovation and Opportunity Act (WIOA) for the local area, as well as providing oversight, coordination and guidance of the local NCWorks Career Centers (One-Stop).

Additionally, the Workforce Development Division promotes and develops partnerships and linkages with other workforce resource agencies and educational institutions to sustain coordinated approaches to developing workforce program design and delivery systems.

We are here to prepare talent, and connect that talent within Alexander, Burke, Caldwell, and Catawba Counties.
www.westernpiedmontworks.org



A proud partner of the
 AmericanJobCenter®
 network



Jobseekers Served by NCWorks

8,232



Total # of Career Services Provided to Individuals

62,765



Business Served by NCWorks

2,140



Total Services Provided to Businesses

4,740



NCWorks Hosted Recruitment Events

33



Veterans Served by NCWorks

180

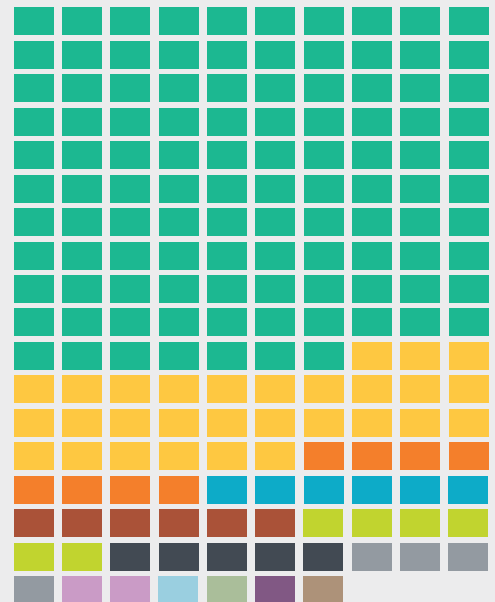
NOTE: NCWorks report for Veteran count. *List of Services provided to individuals by Veteran Status in the Wagner Peyser program with a Activity/Service Code like (Orientation**, Initial Assessment) who have Served in the Military with a Region/LWIA of where Create Date is between 07/01/2020 and 06/30/2021.

NCWorks Scholarship Awarded
 177



Scholarships Funds Expended
 \$357,216

- 107 - Health Science
- 29 - Transportation
- 8 - Arts
- 6 - Human Services
- 6 - Business
- 6 - Science
- 5 - Early Childhood
- 4 - Cosmetology
- 2 - Computer Technology
- 1 - Electronics Engineering Tech.
- 1 - Industrial Maintenance
- 1 - Automotive
- 1 - BLET



NCWorks NEXTGEN

Your Future Starts Here

NCWorks NEXTGEN is designed to connect youth and young adults, ages 16–24 to employer led work experience. Our goal is to provide individuals with meaningful real-life work experiences where they can reach their educational and career goals. Employers have the opportunity to invest in training, and provide valuable skill sets to the NCWorks NEXTGEN youth and young adults. NEXTGEN provides paid internships and essential skills training (Working Smart) to support this effort. For program year 2020, 84 youth and young adults participated in the NCWorks NEXTGEN program.



INTERNSHIPS CREATE POSSIBILITIES!

Frequently young people come to the NCWorks Career Centers to explore and discover what career would best fit them; Jaden was not one of those young people. From the first day Jaden met her Career Advisor, Jaden knew that being a Phlebotomist was her priority. The NCWorks NEXTGEN scholarship helped Jaden get her Phlebotomy course paid for in full at CVCC. She was also set up with a paid internship at the Good Samaritan Clinic in Morganton, where she honed her skills as a Phlebotomist and gained valuable experience in the clinic. We are proud to announce that Jaden started a new job at Kedplasma as a Medical Screener before finishing her Phlebotomy course and her internship. Getting connected to NCWorks NEXTGEN helped Jaden to reach her career goals ahead of schedule! Great job, Jaden!



Jailen is a hardworking, mature, intelligent, young father who knew that he was ready for more responsibility and needed to start looking at his career path. Through his patience and drive to succeed, Jailen waited for the opportunity to advance his skills. While he was a senior in high school, Jailen participated in a paid internship through a collaborative effort of Hickory Career Arts & Magnet High School, NCWorks NEXTGEN, and Greater Hickory Cooperative Christian Ministries (GHCCM). Above all, Jailen's hard work and dedication have paid off. He was offered a permanent position at GHCCM to work with the Nutrition Services, starting his career in serving others. We are proud and excited for Jailen and honored to be a part of his career journey.

MORE SUCCESS STORIES

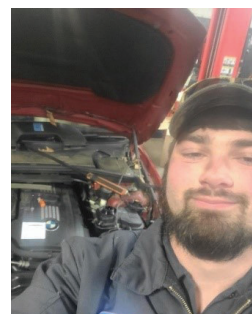


KEEPING AN OPEN MIND FOR SUCCESS!

In 2019, I committed to going back to school to obtain a degree in Interpreter Education. I am a single mother with two kids and was working two jobs at the time I enrolled. I chose Interpreter Education because Deafness has been an embedded part of my life since birth. I am the only hearing person in my immediate family - I have a Deaf father, mother, brother, and sister. Needless to say, I have been "interpreting" since I was a child.

I called and made an appointment at the NCWorks Career Center to apply for a scholarship. I met all requirements and received a scholarship! The NCWorks Scholarship has been a significant aid in ensuring I graduated from WPCC. I am so grateful for the financial assistance, along with NCWorks Career Advisor Cynthia's support. After one year in the program, I convinced my little sister Martha to join the Interpreter Education program to train to become a Certified Deaf Interpreter (CDI).

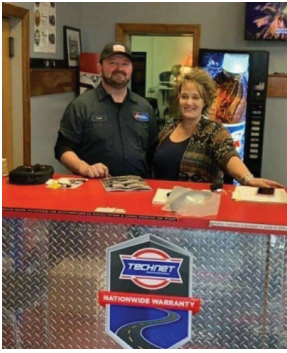
Now, I am proud to say; I am the first college graduate in my family. In December, Martha will be the first Deaf college graduate of our family! None of this would have been possible without NCWorks!



TRAINING FOR SUCCESS!

Homer was previously working at a local tire center when he was referred to NCWorks NEXTGEN by Master Tech Auto Mechanics LLC for a potential training opportunity. Homer knew the basics of being in a garage but needed the

opportunity to learn more of the technical skills. Master Tech gave Homer that opportunity. As a result, Homer got the chance to learn tire alignments and technical repairs under the hood of a car. In January, Homer was hired full-time by Master Tech as a Technician for his reliability and aptitude. Great job, Homer! Keep up the good work!

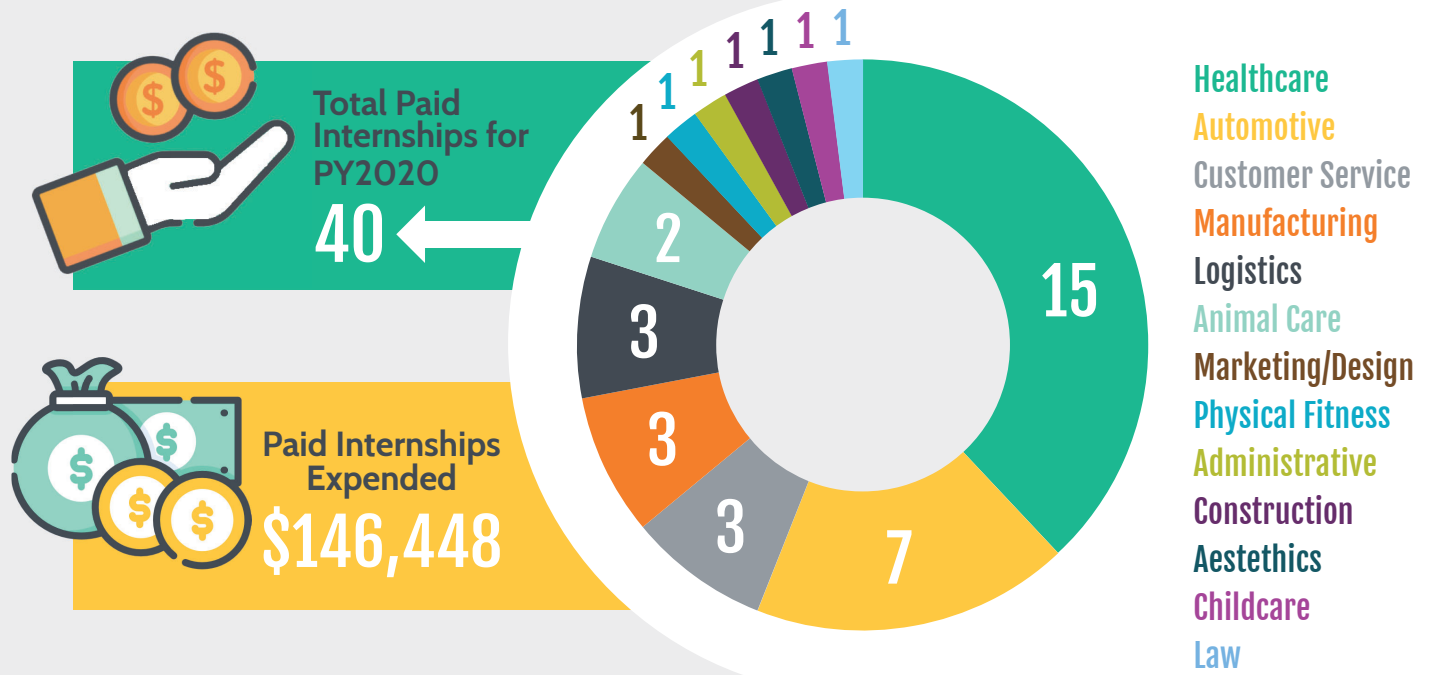


EMPLOYER SPOTLIGHT & INTERN SUCCESS

"We have had the pleasure to work with the NCWorks NEXTGEN program for almost a year. It has been very rewarding to be a part of mentoring a young person and helping them develop skills that will assist them in being a successful employee in a professional environment. The opportunity to have interns work directly in their field allows the time to bring out their strengths and weaknesses. It has also allowed us to determine which interns will struggle in this field or if more training is needed to succeed in this field. Training may consist of specific needs such as electrical or just basic automotive skills that a community college can offer. We can comfortably say we have two interns that are in this program and that will be a huge asset to our company, and we can see them being very successful in this line of work. We look forward to working with the NCWorks NEXTGEN program in the future in any way we can."

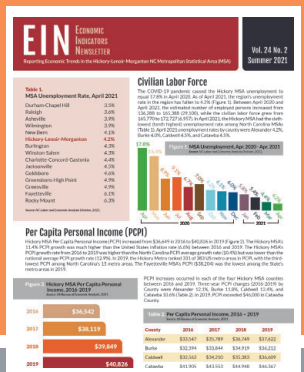
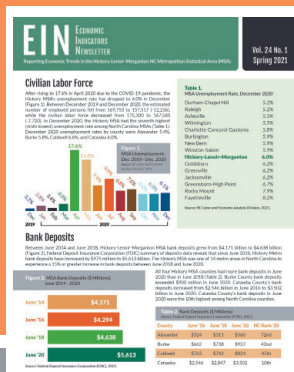
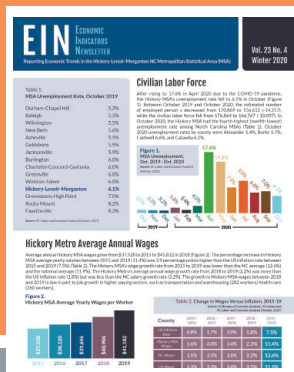
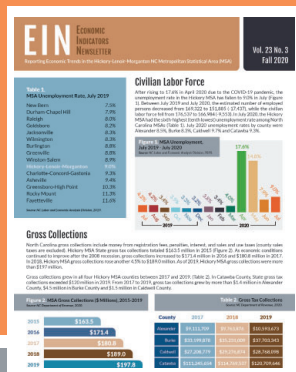
-Christy Massagee

Program 2020 Paid Internships



Economic Indicator Newsletter

The EIN is a quarterly report detailing regional economic trends in the Hickory-Lenoir-Morganton statistical area. This valuable information is available digitally. The EIN is a publication of the Western Piedmont Workforce Development Board (www.wpcog.org/economic-indicators-newsletter).



Upskill

WESTERN PIEDMONT



Employees
Trained
66



Businesses
Awarded
4



UpSkill Grant
Money Awarded
\$38,846



IW Number	Company	Training	Grant Fund Approved	Trainees	Contract Begin Date	Contract End Date
PY20-1	Performance Foodservice	Senior Leadership Training	\$10,000	9	11/25/20	11/25/21
PY20-2	Armacell LLC	ISO/Lean Six Sigma/Mechatronics	\$10,000	15	2/22/21	2/22/22
PY20-3	HSM Solutions	Manufacturing Skills Training	\$8,846	26	2/23/21	2/23/22
PY20-4	Hancock & Moore	Supervisory Certificate Program	\$10,000	16	4/28/21	4/28/22
			\$38,846	66		

WESTERN PIEDMONT
workforce
development board
www.western Piedmont works.org



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[youtube.com/channel/
UCsZ5inndfEReTmMEL05yPQA](https://youtube.com/channel/UCsZ5inndfEReTmMEL05yPQA)



Local Career Centers

Alexander Career Center
(828) 632-4631

NCWorks Career Center – Burke
(828) 438-6161

NCWorks Career Center – Caldwell
(828) 759-4680

NCWorks Career Center – Catawba
(828) 466-5535

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