

MONTHLY IMPACT REPORT SEPTEMBER 2016



**Western Piedmont
Council of Governments**

Creative Regional Solutions Since 1968

ADMINISTRATION - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Amanda Wallace
FINANCE - Andrea Biddix | Deanna Butcher

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Sarah Evitt
Anita Roberts

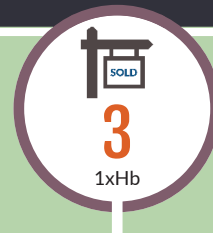
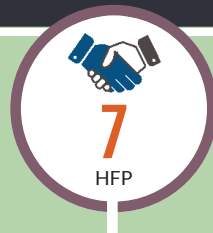
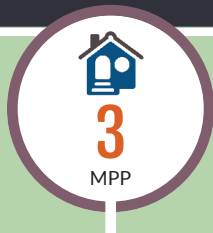


- 8 community presentations and 3 newspaper articles
- Taught 4 classes on Falls Prevention
- 181 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 9 new referrals initiated from the Raleigh call center; 2 LCA follow-up visits; 5 in-reach visits facility social workers; 6 Information and Options Counseling contacts
- 3 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 27 facilities; received 4 new investigations; closed 2 cases; provided technical assistance to 29 individuals; and provided 3 trainings to facilities

AAA Director participated with the Catawba County Aging Coalition to update and release the Catawba County Aging Services Plan. This four-year plan includes six goal areas with corresponding strategies and measures of success. The plan was presented to the Catawba County Commissioners on September 19, 2016. The plan may be viewed at www.wpcog.org

COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Rick Oxford
Leah Martin
Laurie Powell
Lisa Helton
Ken Hollar
Jennifer Cannon
Melissa Grant
Kim Duncan



Ale = 1
Bur = 1
Cal = 0
Cat = 0
Oth = 1

Ale = 0
Bur = 0
Cal = 3
Cat = 4
Oth = 0

Ale = 0
Bur = 1
Cal = 1
Cat = 1
Oth = 0

Ale = 0
Bur = 0
Cal = 1
Cat = 0
Oth = 0

Ale = 0
Bur = 1
Cal = 3
Cat = 0
Oth = 0

MPP = Mortgage Payment Program Loans
HFP = Homeowner Foreclosure Prevention
1xHb = First-Time Homebuyer
HRL = Housing Rehabilitation Loans
UR = Urgent Repairs Completed

Ale = Alexander
Bur = Burke
Cal = Caldwell
Cat = Catawba
Oth = Other Counties

4 grants submitted on behalf
of Burke County and its
municipalities totaling:
\$2,284,789

IT/GEOGRAPHIC INFORMATION SYSTEMS

Scott Miller
Daniel Ezell
Tom Bell
Todd Stroupe
Trey Schweitzer

Help Desk Tickets - End User Support-15, Map-14, Training-9,
Data Requests-4, Maintenance-12, AV-4, Facilities-11,
Meetings-4, Greenway Passenger Sampling Trips - 16

Hickory

- Provided Mapping Support for Water Discoloration issues
- Fielded data requests for Fire Department Neighborhood Incident Report, Infrastructure Data and 2 rezonings

Maiden

- GPS Inventoried Street Signs - 182
- Provided two trainings on-site in Maiden for GIS Work-Order System and GNSS Editing in Field
- Created video tutorial for Maiden Work-Order System on WPCOG YouTube Channel
- Went 'live' with work-order system on Sept. 2
- Created video tutorial for Maiden As-Built GIS application

North Carolina ArcGIS User Group

- 4 IT/GIS Staff (one Conference Committee Member) attended and assisted at Conference, coordinated sessions, created banner and signage, coordinated session moderators

- Presented "Maiden As-Built" app functionality at the "Battle of the GeoApps"
- Presented "City of Hickory, NC and ArcGIS Online"
- Attended GIS/PLS Pre-conference Workshop

General Mapping Support

- Town of Sawmills, Greater Hickory MPO, WPCOG Environmental Planning Department and Community & Economic Development
- Participated in ARC WiFi Grant Discussions

Other Activities

- Prepared and submitted Rutherford College Wastewater AIA grant application, and assisted Drexel with grant applications
- Received final approval for Taylorsville and Rutherford College Water GIS project
- Continued work on KB Reynolds Quality of Life Project
- Initiated SmartSearch Document Management System workflow, accounts payable workflow, archive design and end-user support

COMMUNITY & REGIONAL PLANNING

John Marshall
 Johnny Wear
 Taylor Dellinger
 Teresa Kinney
 Erin Schotte
 Cody Moneymaker
 Leslie Meadows
 Averi Ritchie

Planning

- 13 Commission, Council & Planning Board meetings
- Met with Alexander Co. Planning regarding Zoning Ordinance amendments
- Met with Sawmills and Drexel regarding Town-wide Recreation Plans
- Met with Granite Falls regarding CNCB Grant Application
- Completed recommendations & principles for RC Comp Plan
- Began work on possible annexations for Hudson
- Developed documents for abatement liens for zoning/nuisance project for Town of Gamewell and Hudson
- Composed new Light (M-1) and Heavy (M-2) Manufacturing Districts for the Zoning Ordinance in Claremont
- Issued official Certificates of Occupancy for Oxford Crossing Subdivision
- Provided Ordinance comparisons on Landscaping of Parking Areas for proposed text amendment in Claremont

- Collected Burke County Transit surveys and analyzed results
- Attended urban Freight Planning Webinar
- Attended Greenway Transit board of directors meeting
- Attended 12 Traffic Analysis Zone (TAZ) future projection meetings with Claremont, Conover, Maiden, Catawba County, Town of Catawba, Hildebran, Valdese, Long View, Drexel, Rutherford College, Lenoir and Morganton staff

Data

- Answered 60 requests for data
- Updates to demographic population tables for the new Hickory by Choice Plan
- Determination of call center location quotients (LQ) for Burke County, Hickory MSA and North Carolina
- Gave demographic and economic data presentation at Valdese Town Council Meeting
- Preparing demographic and economic data slides for Newton Town Council Meeting presentation
- Prepared press release of the 2015 American Community Survey results for the Hickory Metro region
- Completed presentation of the 2016-17 Greenway Passenger Sampling Methodology Report
- Completed the Fall 2016 Economic Indicators Newsletter

Transportation

- Presentation to Caldwell City/County Services Committee, Leadership Catawba, Catawba Valley Newcomers Club and local business owners on U-4700 (US 321); concluded with a public comment review meeting
- Met with City of Hickory Airport director to discuss updates to the 2045 Metropolitan Transportation Plan

REGIONAL HOUSING AUTHORITY

Stephanie Harvey
 Vicky Abernethy
 Kala Guido
 JoAnn Parlier
 Elizabeth Moncrief
 Autumn Hight
 By Khang

- Units Leased - 1,015 out of 1,074 Maximum
- In office client meetings - 134
- Inspections completed - 145
- Vouchers issued - 33
- Total Vouchers pending - 56
- Current Waiting List - 1,015
- Congratulation letters mailed - 200
- Paid on tenants' behalf - \$387,727.00
- Average Housing Assistance Payment amount paid on tenants behalf - \$382.00

20 Families

Family Unification Program



26 Families

Project Based Voucher

42 Families

Family Self-Sufficiency



8 Families

Home Ownership

WORKFORCE DEVELOPMENT

Wendy Johnson
 April Lail
 Elizabeth Hilliard
 Donna Gilbert
 Cynthia Conboy
 Matthew Xiong



41

Scholarships Issued

Job seekers currently receiving training scholarships



14

OJT Placements

On-the-Job-Training (OJT) placements



6

Recruitment Events

Staff assisted Recruitment Events at a Career Center or Employer Site



220

New Register Unemployed

People not working that newly registered in NCWorks.gov



2,121

1x NCWorks Registrants

People that registered in NCWorks.gov for the first time (Jan - Sep '16)