

Burke County Resource Guide

(updated 2019)

Aging/Older Adults

Agency Name: **WPCOG-Area Agency on Aging**
Address: 1880 2nd Ave. NW, Hickory, NC 28601
Phone: 828-322-9191
Website: <http://www.wpcog.org/area-agency-on-aging>

Childcare

Agency Name: **Child Care Connections**
Address: 204 West Union Street, Morganton, NC 28655
Phone: 828-439-2328
1-877-670-8735 (Region 9 Referral Line – Childcare only)
Service (s) Offered: Resource and referral for young children does not refer directly. This is done through Region 9 Referral Line

Agency: **Blue Ridge Community Action**
Address: (Morganton Office – Main)) 800 North Green Street, Morganton, NC 28655
Phone: 828-438-6855
(Rutherford College Office) 240 Brevard Street, Rutherford College, NC 28671
Phone: 828-879-2367
Website: <https://www.brcainc.org/>
Service(s) Offered: Cares about the entire community and is dedicated to helping people help themselves and each other. Provides the following services to most of the communities in the Burke County area: Day Care, Head Start, and Early Head Start

Clothing/Other Essentials

Agency Name: **Burke United Christian Ministries**
Address: 305-B West Union Street, Morganton, NC 28655
Phone: 828-433-8075
Website: www.bucm.net
Service(s) Offered: Clothing for families in need

Agency: **First Baptist Church of Drexel**
Address: 200 S. Main Street, Drexel, NC 28619
Phone: 828-437-3351
Website: www.drexelfirstbaptist.org
Service (s) Offered: Offers free clothing and food to community members in need on the 2nd Sunday of every month starting at 5:00pm. You must bring a photo ID.

Burke County Resource Guide

(updated 2019)

Agency: **First Baptist Church of Valdese – Twice Blessed Clothes Closet**
Address: 500 Faet Street, NW, Valdese, NC 28690
Phone: 828-874-2266
Website: www.valdesefirstbaptist.org
Service(s): Twice Blessed is the Church's clothing ministry. It is located just inside the door to the church fellowship hall, which is accessed from the parking lot behind the church. The clothes closet offers may different sizes and types of clothing, all at no charge. This ministry is open to the community on Tuesdays and Thursdays from 2:00 to 4:00 p.m. Donations are accepted for new or gently used clothes.

Agency: **First United Methodist Church of Valdese – Hygiene Closet**
Address: 217 St. Germain Avenue, SE, Valdese, NC 28690
Phone: 828-874-0006
Service(s) Offered: The Hygiene Closet/Outreach Ministries event is the 1st Monday of each month from 5:30 – 6:00 p.m. Prayer and devotion to follow. It is a first come, first service basis. The items available range from personal hygiene to cleaning supplies. No appointment needed and it is available to residents of **Burke County only**.

Agency: **Foothills Thrift Store**
Address: 259 Main Street, Valdese, NC 28690
Phone: 828-874-2521
2886 US Highway 70 East
828-437-7772
Website: www.foothillsserviceproject.org/stores.html
Service(s) Offered: Donated thrift store items can be purchased at a 50% discount for families with needs referred by a school or agency. Store hours are 9:30am – 5:30 p.m.; extended summer hours in Valdese re Friday, 9:30 a.m. – 8:30 p.m.

Agency: **Valdese First Christian Church – Dry Bottoms Baby Closet Ministry**
Address: 916 Berry Avenue SE, Valdese, NC 28690
Phone: 828-879-8054
Website: <http://www.disciples.org/congregation/listing/first-christian-church-635/claim>
Service(s): Provides assistance to those who are in need of diapers, wipes, creams, powder, shampoo, baby wash, and other basic needs for small children. The closet is open free of charge to those who are in need. Recipients

Burke County Resource Guide

(updated 2019)

may come by once a month, Hours are every 2nd and 4th Tuesday of the month, excluding holidays from 2:00 – 4:00 p.m.

Agency: **Goodwill**
Address: 118 Bost Rd, Morganton, NC 28655
Phone: [\(828\) 433-4557](tel:(828)433-4557)
Website: www.goodwill.org

Deaf and Hard of Hearing

Agency: **Morganton Regional Center (MRC)**
Address: 107 Foothills Drive, Morganton, NC 28655
Phone: 1-800-999-8915 – Voice/TDD within NC
828-430-7185 - Voice
828-47-6606 – Video Phone
Website: <https://www.ncdhhs.gov/divisions/dsdhh>
Service(s): Provides communication access for deaf and deaf and hard of hearing individual for advocacy services, insurance applications, assist with Medicaid benefits and social security applications by request.

Education/Training

Agency Name: **Western Piedmont Community College**
Address: 1001 Burkemont Avenue, Morganton, NC 28655
Phone: 828-438-6000
Website: www.wpcc.edu
Service(s) Offered: Curriculum and continuing education, adult basic education and Adult GED

Agency Name: **Burke County Public Schools**
Address: 700 East Parker Road, Morganton, NC 28655
Phone: 828-439-4312
Website: www.burke.k12.nc.us
Service(s) Offered: Kindergarten through high school and adult high school diplomas

Agency: **Goodwill Career Connections – Morganton**
Address: 118 Bost Road, Morganton, NC 28655
Phone: 828-433-457
Website: <https://www.goodwillnwc.org>

Burke County Resource Guide

(updated 2019)

Service(s) Offered: Provides introductory computer training with a personalized curriculum.

Employment

Agency: **Goodwill Career Connections – Morganton**

Address: 118 Bost Road, Morganton, NC 28655

Phone: 828-433-4542

Website: <https://www.goodwillnwc.org>

Service(s) Offered: Provides assistance with resumes, interviewing techniques, job search and helps you find the right path in finding work or changing careers. Has a recurring hiring event every last Thursday of the month for Corning. All services are free of charge.

Agency Name: **NC Works Career Center – Burke County**

Address: 720 East Union Street, Morganton, NC 28655

Phone: 828-438-6161

Website: www.ncworks.gov

Service(s) Offered: Jobs for people and people for jobs, WIOA services, Blue Ridge Communication (SCEP), TAA Services

Financial

Agency Name: **American Red Cross**

Address: 305 West Union Street, Morganton, NC 28655

Phone: 828-438-8844; 828-437-1911 – nights, weekends, and holidays
828-406-5581 (Charles Avery – cell)

Website: www.burkecountyredcross.com

www.redcross.org (to register for a health class)

Service(s): Offers 24-hour disaster and military family emergency service, aid to victims of fire and other disaster, blood donation collections, health classes (CPR, First Aid, and Lifeguard), and disaster preparedness education.

Agency Name: **Olive Hill Community Economic Development Corporation, Inc.**

Address: 200C College Street, Morganton, NC 28655

Phone: 828-476-4620

Website: www.ohcedc.org

Service(s) Offered: Financial counseling, debt counseling, money management, foreclosure mitigation, homebuyer education

Burke County Resource Guide

(updated 2019)

Food and Nutrition

Agency Name: **Food and Nutrition Services (SNAP)**
Address: 700 East Parker Road, Morganton, NC 28655
Phone: 828-439-2000
Service(s) Offered: Food and nutrition services for qualifying families and individuals

Agency Name: **Burke United Christian Ministries**
Address: 305-B West Union Street, Morganton, NC 28655
Phone: 828-433-8075
Website: www.bucm.net
Service(s): Food Pantry and soup kitchen
Contact Rosemary Ohnesorge (Ext. 223) concerning the Mobile Food Pantry Program

Agency Name: **The Outreach Center**
Address: 500 E. Fleming Drive, Morganton, NC 28655
Phone: 828-439-8300
Website: www.theoutreachcenter.org
Service(s) Offered: Provides free, nourishing groceries (every afternoon from 1:00 – 5:00p.m. on a first-come first serve basis) to assist hungry families through our Outreach Food Distribution program. This is held once a month. Provides free diapers to infants and toddlers who struggle with unmet diaper need. Provides food and toiletry items to assist non-profit organizations, homeless shelters and children's homes through our Community Food Bank program. Provides free adult education and GED preparation through our Fresh Start Education program. Provides career employment skills training and on-the-job training through our Workforce Development program. Provides arts and cultural programs to impoverished children to help boost their self-esteem and improve their chances of attending college. Provides counseling to help overcome barriers to employment that are mental health related.

Agency Name: **East Burke Christian Ministries**
Address: 103 3rd. Avenue, SE, Hildebran, NC 28637
Phone: 828-397-7074
Service(s) Offered: A small crises assistance agency located in Hildebran serving eastern Burke County. The main assistance is with food. Can also help financially with past due bills for power and rent, and also medicine, and kerosene. You must live in the eastern part of Burke County to be able to receive services from East Burke Christian Ministries.

Agency Name: **Burkemont Baptist Church**

Burke County Resource Guide

(updated 2019)

Address: 4668 Burkemont Road, Morganton, NC 28655
Phone: 828-437-2357
Service(s) Offered: Provides food pantry assistance to Burke County residents on Thursdays. Must show proof of residency.

Agency Name: **Crosslink Church**
Address: 400 Malcolm Boulevard, Rutherford College, NC 28671
Phone: 828-874-0428
Service(s) Offered: Thursdays only from 11am – 12pm provides food to persons in need and helps with rent payments on a 3-month rotation if need is shown.

Agency Name: **Pleasant View Baptist Church**
Address: 1834 US 70E, Morganton, NC 28655
Phone: 828-437-3469
Service(s) Offered: Provides food assistance on the 1st and 3rd Thursdays of each month between 10am and 11:30am. Must bring valid photo ID with current address.

Agency Name: **Abernathy Memorial United Methodist Church**
Address: 960 Malcolm Boulevard, Rutherford College, NC 28671
Phone: 828-879-8894
Service(s) Offered: Provides food assistance. Call the number listed for dates of food giveaways.

Agency Name: **Burke County United Way**
Address: 21 West Union Street, Morganton, NC 28655
Phone: 828-433-0681
Service(s) Offered: To inspire Burke county residents and businesses to create a stronger healthier and happier community through financial generosity and volunteer commitment.

Home Health

Agency Name: **Burke County Health Department**
Address: 700 East Parker Road, Morganton, NC
Phone: 828-764-9150
Website: www.burkenc.org/departments/health
Service(s) Offered: Full variety of health services and health insurance programs for children. Call for appointments and eligibility

Legal Aid

Agency Name: **Legal Aid of NC**
Address: 211 East Union Street, Morganton, NC 28655

Burke County Resource Guide

(updated 2019)

Phone: 828-437-8280
Website: www.legalaidnc.org/public/learn/locations/offices/Morganton
Service(s) Offered: Legal assistance in civil matters to eligible low-income clients

Housing

Agency Name: **WPCOG-Regional Housing Authority**
Address: 1880 2nd Ave. NW, Hickory, NC 28601
Phone: 828-322-9191
Website: <http://www.wpcog.org/regional-housing-authority>

Local/County Government

Agency Name: **Burke County**
Address: 200 Avery Avenue, Morganton, NC 28655
Phone: 828-439-4340
Website: www.burkenc.org
Service(s) Offered: Provides a variety of services to the citizens of Burke County

Agency Name: **City of Morganton**
Address: 305 East Union Street, Morganton, NC 28655
Phone: 828-437-8863
Website: www.ci.morganton.nc.us
Service(s) Offered: Provides a variety of services to the county citizens of Burke County

Medical Care

Agency Name: **Good Samaritan Clinic**
Address: 305-E West Union Street, Morganton, NC 28655
Phone: 828-439-9917
Website: www.good-sam.org
Service(s) Offered: Free medical care, medications and pastoral support to Burke County residents who are without government assistance, private insurance or the financial resources to afford such care.

Agency: **Psalms Urgent Care Center**
Address: 304 South Green Street, Morganton, NC 28655
Phone: 828-438-1117
Service(s) Offered: Treats a variety of illness and injuries for individuals who need assistance on a sliding fee scale. Hours: Monday through Friday from 8 a.m. to 6 p.m.

Burke County Resource Guide

(updated 2019)

Agency: **Urgent Care of Mountain View**
Address: 1101 North Green Street, Morganton, NC 28655
Phone: 828-330-2103
Service(s) Offered: Treats a variety of illnesses and injuries in the urgent care setting. Performs a number of in-house labs and have partnered with Solstas Labs for more complicated testing. Provides onsite digital x-rays. If your condition requires hospitalization, our team of medical providers can admit you directly to the hospital, allowing you to bypass a more costly visit to the emergency room.

Mental Health

Agency Name: **Mental Health Partners (Partners Behavioral Health Management)**
Address: Morganton, NC 28655
Phone: 1-888-235-4673
Website: www.partnersbhm.org
Service(s) Offered: Provides free initial telephone screening for individuals seeking services in emergency situations. Schedules appointments or provides referral to community mental health, developmental disabilities and substance abuse services.

Rent/Utility/Housing

Agency Name: **WPCOG-Regional Housing Authority**
Phone: 828-322-9191
Website: <http://www.wpcog.org/regional-housing-authority>

Agency: **Blue Ridge Community Action**
Address: (Morganton Office – Main)) 800 North Green Street, Morganton, NC 28655
Phone: 828-438-6855
(Rutherford College Office) 240 Brevard Street, Rutherford College, NC 28671
Phone: 828-879-2367
Website: <https://www.brcainc.org/>
Service(s) Offered: Cares about the entire community and is dedicated to helping people help themselves and each other. Provides the following services to most of the communities in the Burke County area: Adult Day Care, Home Delivered Meals, Congregate Nutrition, , Community Services SCSEP, Day

Burke County Resource Guide

(updated 2019)

Care, Head Start, Early Head Start, Rental units, Weatherization, HARRP, Complaint & Eligibility Policy, Duke Energy Helping Home Fund

Agency: **Habitat for Humanity of Burke County**
Address: 305 West Union Street, (Burke Mission Station), Morganton, NC 28655
Phone: 828-437-0370 or 828-437-5306
Website: <http://www.burkehabitat.org>
Service(s) Offered: Builds affordable homes for qualified people. Participants must live in Burke County and currently live in overcrowded and substandard housing conditions; have steady verifiable income making enough money to make a house payment but not so much that one would qualify for a loan at a bank; have a decent credit report; and be willing to help build their house and the houses of others.

Agency Name: **Morganton Housing Authority**
Address: 644 First Street, Morganton, NC 28655
Phone: 828-437-9101
Service(s) Offered: Provides 280 units of public housing for families with low incomes. Housing includes units with 1 – 5 bedrooms.

Agency Name: **Valdese Housing Authority**
Address: 1402 Lydia Avenue, Valdese, NC 28690
Phone: 828-874-0098
Service(s) Offered: Services to provide low rent housing (rent based on income, which includes utilities except telephone and cable).

Agency: **Western Piedmont Council on Governments (WPCOG) Section 8 Rental Assistance Program**
Address: 1880 2nd. Ave., NW, Hickory, NC 28601
Phone: 828-322-9191
Website: <http://www.wpcog.org>
Service(s) Offered: Assists very low income families and the disabled to receive a “Housing Choice Voucher” (formerly called Section 8 Housing) that pays a significant portion of rent for participating landlords. Participants are able to search for their own housing, including single family homes, manufactured homes, townhouses, and apartments. Eligibility for a housing voucher is based on the annual gross income and family size and is limited to US citizens and special categories of non-citizens who have eligible immigration status.

Burke County Resource Guide

(updated 2019)

Substance Abuse

Agency: **Catawba Valley Mobile Crisis – Mobile Crisis Management**
Address: Burke Outpatient Clinic, 350 East Parker Road, Morganton, NC 28655
Phone: 828-624-1900 or 1-877-327-2593
Service(s) Offered: Provides crisis support for children, youth, and adults experiencing a mental health or substance use disorder.

Agency: **Morganton Regional Center (MRC)**
Address: 107 Foothills Drive, Morganton, NC 28655
Phone: 828-430-7185 - Voice
828-475-6606 - Video Phone
1-800-999-8915 - Voice/TDD
Website: www.ncdhhs.gov/dsdhh
Service(s): Provides communication access for deaf and deaf and hard of hearing individuals for substance use/misuse by request.

Transportation

Agency Name: Western Piedmont Regional Transportation Authority
Address: 1515 4th Street, SW, Conover, NC 28613
Phone: 828-464-9444
Website: www.mygreenway.org
Service(s) Offered: Public transportation

Vocational Rehabilitation Services Assistance

Agency Name: **Vocational Rehabilitation Services (Work Source West)**
Address: 200 Enola Road, Morganton, NC 28655
Phone: 828-433-2423
Website: <https://www.ncdhhs.gov/divisions/dvrs>
Service(s) Offered: Provides counseling, training, education, transportation, job placement, assistive technology and other support services to people with disabilities. Such as client assistance program (CAP), community rehabilitation services, disability determination services, employment services for people with disabilities, and independent living for people with disabilities.

General Community Services

Agency Name: **Are you Ok? Program (Telephone Reassurance Program)**

Burke County Resource Guide

(updated 2019)

Phone: Burke County Sheriff's Department
828-438-5500

Agency Name: **Burke Hospice and Palliative Care**

Address: 1721 Enon Road, Valdese, NC 28690

Phone: 88-879-1601

Website: <https://www.burkehospice.org/>

Service(s) Offered: Offers a wide range of End-of-Life services tailored to meet the needs of each patient and their family. Palliative care includes: hospice care, our hospice house, hospice in Community facilities, grief counseling, advance care planning, workshops/education and we honor veterans.

Agency Name: **Burke Senior Center**

Address: 501 N. Green Street, Morganton, NC 28655

Phone: 828-430-4147

Website: <http://www.burkenc.org/departments/senior-services>

Service(s) Offered: Offers free assistance in collaboration with Morganton Resource Center to fill out applications for Medicaid, Social Security, and Insurance. Offers various activities and outings for the senior population of Burke County.

Agency: **Burke County Social Services**

Address: 700 East Parker Road, Morganton, NC 28655

Phone: 828-764-9600

Website: <http://www.burkenc.org/departments/social-services>

Service(s) Offered: Dedicated to assist individuals who require or request our applicable social work services to maintain or enhance the quality of their lives. We strive to provide those services within the context of community needs, the law, and state defined policy. We further seek to provide those services in a manner that respects the dignity of each human being and recognizes the need for each individual to reach his/her highest level of independence.

Agency: **Burke Pregnancy Care Center**

Address: 302 South Main Street, Drexel, NC 28619

Phone: 828-437-4357

Website: <https://www.pccob.com/>

Service(s) Offered: Provides pregnancy testing and verification, education on fetal development, limited ultrasounds, confidential peer counseling, referrals, baby and mom hygiene items, maternity clothes, baby clothes, and educational videos on various pregnancy subjects.

Burke County Resource Guide

(updated 2019)

Agency: **Family Guidance Center, Inc. (Catawba County – serves Burke County)**
Consumer Credit Counseling
Address: 17 US Highway 70 SE, Hickory, NC 28602
Phone: 828-322-1400
Website: <http://www.fgcservices.com>
Service(s) Offered: Offers individuals and family counseling, domestic violence services and credit/financial counseling. Also offers MAT (Male Abuser Treatment) program and shelter for battered women.

Agency: **Burke Women’s Shelter (The Meeting Place)**
Address: 208 White Street, Morganton, NC 28655
Phone: 828-439-3625
Website: <http://www.meetingplacemission.org/home.html>
Service(s) Offered: Emergency shelter for women and young children, served on a first come first serve basis. Check in is between 5pm and 7pm daily. Check out is by 8am daily.

Agency: **FACES (Families Adjusting Changing Evolving Safely – the Meeting Place)**
Address: 813 West Union Street, Morganton, NC 28655
Phone: 828-439-3625
Email: meetingplacemarks@gmail.com
Service(s) Offered: Duplex used for transitional shelter for families. Transitional living for 6 months to 1 year. Call for availability.

Agency: **House of Refuge**
Address: 106 Murphy Street, Morganton, NC 28655
Phone: 828-433-8921
Website: www.refugeministries.us
Service(s) Offered: Provides overnight emergency shelter for homeless men and provides direction in seeking housing and employment.

Agency: **The Mission Place Mission**
Address: 600 Burkemont Avenue, Morganton, NC 28655
Phone: 828-439-3625
Website: <http://www.meetingplacemission.com>
Service(s) Offered: Provides transitional shelter to homeless adult men with referrals to area services. Call before coming to the shelter. Inquiry calls are accepted 9am – 5pm.

Agency: **Options, Inc. (24-hour service to women and children)**
Phone: 828-438-9444
Service(s) Offered: Aid to victims of sexual assault, rape crisis and domestic violence.

Burke County Resource Guide

(updated 2019)

Agency: **The Outreach Center**
Address: 510 East Fleming Drive, Morganton, NC 28655
Phone: 828-439-9550
Website: www.theoutreachcenter.org
Service(s) Offered: Distribute backpacks with school supplies to children in need in August. Please call before school starts to sign up. Please bring your child's Medicaid card, Health Choice card, or your IRS 1040 to verify eligibility.

Agency: **North Carolina Foundation for Public School Children**
Phone: 1-800-662-7924, Ext. 204
Website: www.NCFPSC.org
Service(s) Offered: Maximizes the effectiveness of the public school system by providing basic necessities for students such as eyeglasses, hearing aids, school supplies, clothing, and other educational needs. NCFPSC also offers grants to low-wealth counties for parent involvement and professional development. It insures quality educators for the future through the Teacher Cadet Program. Any school personnel may apply for student assistance or grants through the online application at our website.

Agency: **Social Security Administration**
Address: 1050 US Highway 321 NW, Hickory, NC 28601
Phone: 1-888-877-1615/TTY 1-800-735-8262
Website: www.ssa.gov
Service(s): Assists individuals applying for retirement, survivors' (dependents of a deceased individual), Social Security Disability, and Supplemental Security Income (SSI) benefits.