

# WPCOG MONTHLY IMPACT REPORT

## JULY 2020

Please note that July's numbers continue to reflect a Governor declared State of Emergency and Stay-at-home order, which were in affect from March 30 - May 8, 2020 (Phase 1). Phase 2, which began May 8, 2020.

### ADMINISTRATION FINANCE & IT

**Anthony Starr**  
Ashley Adkins  
Ashley Bolick  
Judy Caldwell  
Lori Dixon  
Kim Eckard  
Sandy Jones  
Kelsie Mease  
Brianna McCrory  
Scott Miller  
Andrea Roper  
Jason Toney

<b>Finance</b>	<b>23</b> Contract Logged	<b>409</b> ACH/Online Payments	<b>IT Support</b>	<b>77</b> Total Tickets	<b>Outreach &amp; Facilities Usage</b>	<b>3,483</b> Users	<b>10,557</b> Pageviews
	<b>69</b> Deposits Processed	<b>69</b> Purchase Orders Processed		<b>43</b> End-User Support		<b>169</b> Posts	<b>28,256</b> Reaches
	<b>116</b> Checks Written	<b>8</b> Processed Payrolls for 70 Employees		<b>6</b> Mgt. Tasks		<b>99</b> Tweets	<b>24,905</b> Reaches
<b>Admin</b>	<ul style="list-style-type: none"> <li>Staff were contracted to conduct an assessment and provided technical assistance for the City of Shelby City Attorney search</li> <li>Staff have completed the edits to the 2019 year in review video. Sending this out to contacts and adding it to the WPCOG website.</li> </ul>		<b>28</b> Facilities & Maint.	<b>0</b> Events	<b>0</b> Attendees		

### AREA AGENCY ON AGING

**Tina Miller**  
Christina Franklin  
Mary Mitchell  
Karen Phoenix  
Anita Roberts  
Sarah Stamey

<b>AAA OUTREACH</b>	<b>CARES</b>	<b>OMBUDSMAN PROGRAM ACTIVITY</b>						
<b>3</b> Community Presentations (virtual)	<b>48</b> In-Home Respite Hours	<b>10,324</b> Meals Provided (9,305 CARES/ 1,019 Families First)	<b>0</b> Facility Visits	<b>0</b> Facility Trainings	<b>6</b> New Investigations	<b>7</b> Cases Closed	<b>27</b> Technical Assistance	
<b>68</b> Information & Referral Contacts	<b>22</b> Attended FCSP Programs	<b>3</b> Intake Forms Completed for Assistance	<b>PROJECT C.A.R.E. ACTIVITY</b>					
<b>0</b> Health Promotion Classes	<b>2</b> Caregiver Supplemental Supplies	<b>2</b> Individuals Assisted	<b>0</b> Assessments	<b>1</b> Reassessments	<b>0</b> Home Visits	<b>0</b> Vouchers Issued	<b>0</b> Agency Outreach Visits	<b>5</b> People Reached/ Outreach
		<b>\$25,235</b> Provided to Assist Providers						

### Home & Community Care Block Grant

<b>5,870</b> Meals Served	<b>3,640</b> Hours of In-Home Aide Service	<b>13</b> Housing/Home Improvement Projects	<b>920</b> Medical/General Transportation Trips Provided	<b>89</b> Hours of Legal Assistance Provided	<b>434</b> Adult Day Care/ Health Days of Service
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### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
Jennifer Cannon  
Lisa Helton  
Joel Herman  
Rick Oxford  
Laurie Powell  
Erin Schotte  
Paul Teague  
Helen Whisnant

<b>13</b> Homeowner Foreclosure Preventions	<b>4</b> First-Time Homebuyers	<b>1</b> Housing Rehab(s) Completed	<ul style="list-style-type: none"> <li>Signed contract on 1 SSH in Valdese</li> <li>3 houses under construction for Caldwell ESFR</li> <li>2 houses out to bid for Burke ESFR</li> <li>Sent in close out paperwork for Fonta Flora Building Reuse Grant</li> <li>Staff are currently administering 63 grants for local governments.</li> <li>Submitted 15 semi-annual Building Reuse reports to the NC Department of Commerce for the active projects being administered by the WPCOG</li> <li>Worked with Morganton to distribute their CDBG \$87,803 CARES Act funds to five non-profits. Funds will be used for utility payments for low and moderate income households and non-profit operational expenses.</li> <li>Submitted 2 grant applications to the Appalachian Regional Commission (ARC). Hickory's request of \$300,000 to install sewer lines to the new industrial park near the Regional Airport. Western Piedmont Community College (WPCC) requested \$100,000 to purchase equipment for a Simulated Heavy Equipment Operator Training program.</li> <li>Assisted four first-time homebuyers purchase their first home. Assistance amounts ranged \$15,000 - \$28,700.</li> </ul>
Alexander - 1 Burke - 2 Caldwell - 1 Catawba - 6 Lincoln - 0 Iredell - 0 Wilkes - 3	Alexander - 1 Burke - 1 Caldwell - 2 Catawba - 0	Alexander - 0 Burke - 0 Caldwell - 1 Catawba - 0 McDowell - 0	

# COMMUNITY & REGIONAL PLANNING

**Alison Adams**  
Duncan Cavanaugh  
Jack Cline  
Taylor Dellinger  
Patrick DeMauro  
Brian Horton  
Todd Justice  
Ashley Kale  
Teresa Kinney  
Dustin Millsaps  
Hunter Nestor  
Averi Ritchie  
Trey Schweitzer  
Todd Stroupe  
Johnny Wear

<b>Planning</b>	<b>10</b> Completed Minor Subdivisions	<b>37</b> Issued Zoning Permits	<b>0</b> Completed Major Subdivision	<b>0</b> Variances were Approved
<b>ADA Compliance</b>	<b>7</b> Ongoing Zoning Violations	<b>0</b> Zoning Enforcement Letters	<b>1</b> Planning Board Meetings	<b>3</b> Council & Commission Meetings
<b>Transportation</b>	<b>9</b> Burke <b>21</b> Catawba	<b>1</b> Workshop/Training	<b>4</b> Trans. Meetings Attended	<ul style="list-style-type: none"> <li>Finished all sanitation routes for Lenoir Solid Waste Study</li> <li>Finished tabulating results from public survey and began creating presentation and documentation of the results for the Granite Falls Comprehensive Plan</li> <li>Staff identified areas for streetscaping renderings for the Granite Falls Comprehensive Plan.</li> <li>Worked on formatting and editing Drexel Zoning Ordinance and Subdivision Ordinance to reflect 160D legislative changes</li> </ul>
<b>GIS/Data Center</b>	<b>54</b> Data Requests	<b>14</b> Presentations & Meetings	<ul style="list-style-type: none"> <li>Drafted Metropolitan Transportation Plan amendment for Connelly Springs Road and Malcolm Boulevard corridor</li> <li>Developed service changes for Burke Flex Routes</li> <li>Coordinated re-launch of Burke Women's Fund project</li> </ul>	
	<b>37</b> Maps/Spatial Data	<b>164</b> Geocoded Map Points	<ul style="list-style-type: none"> <li>Completed 6 Vehicle Occupancy Rate (VOR) traffic count collections (NC 127 North and South and US 321 Business)</li> <li>Completed analysis of June current employment statistics and created video presentation using Zoom</li> <li>Completed data analysis for three CDBG grants</li> <li>General ArcGIS Online and mapping support for Claremont and Maiden</li> <li>Generated Road Maps for Conover and Granite Falls ADA Transition Plan</li> <li>Completed Use of Drones in Hurricane Response workshop</li> </ul>	

<b>Environmental Planning</b>	<b>2</b> Stormwater Permits Approved	<b>0</b> IDDE/SW Incidents	<b>2</b> Stormwater Project Close Outs Finished	<b>Code Enforcement</b>	<b>158</b> Total Open Violations	<b>57</b> Nuisance Violations	<b>19</b> Abandoned or Junked Vehicles	<b>13</b> Abandoned Mobile Homes	<b>27</b> Residential <b>4</b> Non-Residential	<b>4</b> Violations Resolved
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# REGIONAL HOUSING AUTHORITY

**Stephanie Hanvey**  
Ashley Dale  
Kim Duncan  
Kala Guido  
By Khang  
Elizabeth Moncrief  
JoAnn Parlier  
Sharday Black  
Jared Nava-Salgado

<b>1,140</b> Units Leased	<b>0</b> In Office Client Meetings	<b>66</b> Inspections Completed	<b>38</b> Vouchers Issued	<b>210</b> Total Vouchers Pending
<b>100</b> Congratulation Letters	<b>1,909</b> Waiting List	<b>\$451,644</b> Paid on Tenant's Behalf	<b>\$396.18</b> Average Housing Assistance Payment	

## ENVISION CENTER NUMBERS

	<b>2</b>	Landlord Outreach Meetings
	<b>3</b>	Referrals to Legal Aid
	<b>3</b>	New Landlords

New Applicant portal - <https://housing.wpcog.net>  
If you are interested in Career Coaching and employment opportunities please contact Jared for assistance. Email: [jared@wpcog.org](mailto:jared@wpcog.org) | Phone: 828-485-4234 | Fax: Attn: Jared 828-322-5991 | Mail: Attn: Jared, PO Box 9026, Hickory, NC 28603 OR use this link to complete our Career Readiness Assessment, <https://forms.gle/kzK67KD91eRhJYir5>.

# WORKFORCE DEVELOPMENT BOARD

**Wendy Johnson**  
Leslie Farris  
Donna Gilbert  
Elizabeth Hilliard  
April Lail  
Matthew Xiong

<b>19</b> Scholarships Issued	<b>130</b> Job seekers currently receiving training scholarships	<b>130</b> New Register Unemployed
<b>1</b> Trainings	<b>228</b> Paid Internships	<b>1st</b> People not working that newly registered in NCWorks.gov
	<b>1</b> People that registered in NCWorks.gov for the first time	

<b>209</b> Employers Served at NCWorks Career Centers
<b>0</b> Staff assisted Recruitment Events at a Career Center or Employer Site
<b>7,463</b> Job openings in Alexander, Burke, Caldwell & Catawba Counties

## SCHOLARSHIP & TRAINING INDUSTRY

<b>75%</b> Health Science
<b>10%</b> Business   <b>5%</b> Education   <b>5%</b> Finance
<b>5%</b> Transportation