

WPCOG MONTHLY IMPACT REPORT

MAY 2020

Please note that May's numbers continue to reflect a Governor declared State of Emergency and Stay-at-home order, which were in affect from March 30 - May 8, 2020 (Phase 1). Phase 2, which began May 8, 2020.

ADMINISTRATION FINANCE & IT

Anthony Starr
Ashley Adkins
Ashley Bolick
Judy Caldwell
Lori Dixon
Kim Eckard
Sandy Jones
Scott Miller
Andrea Roper
Jason Toney

Finance	12 Contract Logged	424 ACH/Online Payments	IT Support	Outreach & Facilities Usage	
	78 Deposits Processed	86 Purchase Orders Processed	66 Total Tickets	4,106 Users	10,041 Pageviews
Admin	116 Checks Written	5 Processed Payrolls for 69 Employees	42 End-User Support	166 Posts	18,471 Reaches
			8 Mgt. Tasks	50 Tweets	17,348 Reaches
	<ul style="list-style-type: none"> Completed the recruitment and hiring process for Assistant Finance Director Position Staff are finishing the annual insurance renewal process and preparing for the open enrollment period Staff are preparing the office and ordering PPE for the eventual re-opening of the WPCOG office building to the public 		16 Facilities & Maint.	0 Events	0 Attendees

AREA AGENCY ON AGING

Tina Miller
Christina Franklin
Mary Mitchell
Karen Phoenix
Anita Roberts
Sarah Stamey

AAA OUTREACH			OMBUDSMAN PROGRAM ACTIVITY				
8 Community Presentations (virtual)	0 Health Promotion Classes	135 In-Home Respite Hours	0 Facility Visits	0 Facility Trainings	6 New Investigations	4 Cases Closed	30 Technical Assistance
43 Information & Referral Contacts	0 Caregiver Directed Voucher	11 Caregiver Supplemental Supplies Ordered	PROJECT C.A.R.E. ACTIVITY				
			0 Assessments	3 Reassessments	0 Home Visits	3 Vouchers Issued	0 Agency Outreach Visits
							72 People Reached/Outreach

Home & Community Care Block Grant

16,383 Meals Served	3,576 Hours of In-Home Aide Service	17 Housing/Home Improvement Projects	460 Medical/General Transportation Trips Provided	81 Hours of Legal Assistance Provided	410 Adult Day Care/Health Days of Service
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COMMUNITY & ECONOMIC DEVELOPMENT

Sherry Long
Jennifer Cannon
Lisa Helton
Joel Herman
Rick Oxford
Laurie Powell
Erin Schotte
Paul Teague
Helen Whisnant

16 Homeowner Foreclosure Preventions	9 First-Time Homebuyers	1 Housing Rehab(s) Completed	GRANTS/ACTIVITIES
Alexander - 0 Burke - 0 Caldwell - 2 Catawba - 8 Lincoln - 2 Iredell - 3 Wilkes - 1	Alexander - 0 Burke - 3 Caldwell - 1 Catawba - 5	Alexander - 0 Burke - 1 Caldwell - 0 Catawba - 0	<ul style="list-style-type: none"> Signed contract on ESFR house in Caldwell County Received approval on 2 ESFR houses in Burke County Community and Economic Development will administer \$300,000 in funding for the 2020-21 fiscal year for the Urgent Repair Program (URP). <p>The program provides eligible homeowners with needed repairs or improvements. The program has income guidelines, and consideration is given to homeowners who are elderly or disabled</p> <p>The WPCOG will have \$100,000 available in URP to serve 16 home in Catawba County. Meanwhile, \$200,000 has been earmarked for urgent repairs among Alexander, Burke, and Caldwell counties.</p>

COMMUNITY & REGIONAL PLANNING

Alison Adams
 Duncan Cavanaugh
 Jack Cline
 Taylor Dellinger
 Patrick DeMauro
 Brian Horton
 Todd Justice
 Ashley Kale
 Teresa Kinney
 Dustin Millsaps
 Hunter Nestor
 Averi Ritchie
 Trey Schweitzer
 Todd Stroupe
 Johnny Wear

Planning	13 Completed Minor Subdivisions	29 Issued Zoning Permits	1 Completed Major Subdivision	0 Zoning Text Amendments
ADA Compliance	<ul style="list-style-type: none"> • ADA Cost Estimates • Continued progress on ADA Transition Plans for Conover and Granite Falls • Continued working on sidewalk inventory for Conover and Granite Falls 			
Transportation	12 Burke 18 Catawba	2 Workshop/Training	3 Trans. Meetings Attended	<ul style="list-style-type: none"> • Finished Action Plan for Rutherford College Town Council • Finished Monday route design for City of Lenoir and rollout cart distribution and education initiatives • Burke Trail Project Meeting with Planning Staff • Launched public survey website for the Granite Falls Comprehensive Plan • Completed Alexander County Rec Plan • Drone shots of 13 locations in Granite Falls
GIS/Data Center	60 Data Requests	9 Presentations & Meetings	<ul style="list-style-type: none"> • Applied on behalf of Hildebran and Hudson to the Locally Administered Project Program • Scored seven Locally Administered Project Program applications for Burke County, Conover, Hickory (3), Hildebran, and Hudson 	
60 Hickory GIS Support Hrs.	52 Maps/Spatial Data	1,170 Addresses Mapped	<ul style="list-style-type: none"> • 2 drone flights for Hickory construction projects • General ArcGIS Online and mapping support for Claremont and Maiden • Assisted with trash collection route design and created cart distribution web map viewer for the City of Lenoir Solid Waste Automated Collection Study • Generated Conover and Granite Falls facility maps for ADA plans • Completed the May 2020 Hickory Economic Indicators Report • Completed analysis of April current employment statistics • Completed analysis of March 2020 unemployment claims 	
Environmental Planning	Completed EEG Grant and 319 Grant for Septic Repair Program	2 New Septic Tank Applicants	2 Completed Septic Tank Repairs	Code Enforcement
			284 Total Open Violations	159 Nuisance Violations
				45 Abandoned or Junked Vehicles
				22 Abandoned Mobile Homes
				49 Residential 9 Non-Residential
				29 Violations Resolved

REGIONAL HOUSING AUTHORITY

Stephanie Hanvey
 Ashley Dale
 Kim Duncan
 Kala Guido
 By Khang
 Elizabeth Moncrief
 JoAnn Parlier
 Sharday Black
 Jared Nava-Salgado

1,114 Units Leased	0 In Office Client Meetings	24 Inspections Completed	20 Vouchers Issued	145 Total Vouchers Pending
200 Congratulation Letters	2,188 Waiting List	\$438,050 Paid on Tenant's Behalf	\$393.22 Average Housing Assistance Payment	

ENVISION CENTER NUMBERS

15K	Feminine products collected during 2020 Dignity Drive
12	Homeless shelters/Women's Resource Centers assisted
3	Outreach Meetings Attended
8	Referrals to Family Self-Sufficiency Program
8	Referrals to Legal Aid
2	New Community Partnerships

WORKFORCE DEVELOPMENT BOARD

Wendy Johnson
 Leslie Farris
 Donna Gilbert
 Elizabeth Hilliard
 April Lail
 Matthew Xiong

JOBSEEKER SERVICES	EMPLOYER SERVICES	SCHOLARSHIP & TRAINING INDUSTRY
20 Scholarships Issued	50 Employers Served at NCWorks Career Centers	45% Health Science
97 Job seekers currently receiving training scholarships	0 Staff assisted Recruitment Events at a Career Center or Employer Site	25% Education
0 People not working that newly registered in NCWorks.gov	0 Job openings in Alexander, Burke, Caldwell & Catawba Counties	20% Business
294 Paid Internships	5,039	
0 People that registered in NCWorks.gov for the first time		

5% Manufacturing | 5% Transportation