

# MONTHLY IMPACT REPORT

## JULY 2018

**ADMINISTRATION** - Anthony Starr | Sherry Long | Ashley Bolick | Jason Toney | Judy Caldwell | Lauren Livingston  
**FINANCE** - Andrea Biddix | April Lail | Sandy Jones | Amanda Wallace

### AREA AGENCY ON AGING

**Tina Miller**  
 Christina Franklin  
 Mary Mitchell  
 Karen Phoenix  
 Anita Roberts  
 Sarah Stamey  
 Amber Thompson

**12,022**

Meals Served



**3,898**

Hours of In-Home Aide Service



**970**

Medical & General Transportation Trips Provided



**420**

Adult Day Care/Health Days of Service



**11**

Housing & Home Improvement Projects



**226**

Hours of Legal Assistance Provided



- 2 community presentations and 1 presentation at national Aging conference
- Taught 1 class on diabetes self-management and 4 classes on falls prevention
- 318 In-Home Respite hours provided through Family Caregiver Support Program
- Local Contact Agency program had 5 new referrals initiated by Raleigh call center; 7 LCA follow-up visits; 5 in-reach visits with facility social workers; and 20 Information and Options Counseling contacts
- Assisted 1 individual in the region with Medicare enrollment
- 2 Reverse Mortgage Counseling sessions provided
- Ombudsman program made visits to 9 facilities; received 7 new investigations; closed 9 cases; provided technical assistance to 35 individuals; and provided 8 trainings to facilities
- Project CARE completed 8 assessments, 9 reassessments, 10 Home Visits and granted 20 vouchers during the month of July (total of 20 vouchers issued out of 107 for the territory). Completed 7 outreach visits to referral agencies. Presented Dementia Friends Information to 19 people. Presented training sessions and informational calls to reach more than 100 people with Project CARE information

Area Agency on Aging is spearheading the Dementia Friends Initiative in the four-county area. Dementia Friends is a global movement developed by the Alzheimer's Society in the United Kingdom and now underway in the United States. This initiative provides a system of technical assistance and tools and resources to assist communities and individuals to take action to improve community and system capabilities, optimize the health, well-being, and involvement of people with dementia and their care partners, and support them to continue in their roles. Newton is the first city to test this concept. Our Dementia Friends Roll out in Newton was held in April with wonderful attendance and many people interested and involved. Since that time, we have reached out to participants to begin the Dementia Friends Process. We have met with two business leaders to provide information and resources to begin the process. We are working with additional businesses who have expressed interest in becoming Dementia Friends Certified. There are three information sessions planned in the upcoming months to work toward Dementia Friendly Newton. Please contact us if you are interested in more information!

### COMMUNITY & ECONOMIC DEVELOPMENT

**Sherry Long**  
 Rick Oxford  
 Laurie Powell  
 Lisa Helton  
 Erin Schotte  
 Jennifer Cannon  
 Helen Whisnant



**5**

Mortgage Payment Program Loans

Alexander - 1  
 Burke - 0  
 Caldwell - 2  
 Catawba - 2



**27**

Homeowner Foreclosure Preventions

Alexander - 3  
 Burke - 3  
 Caldwell - 7  
 Catawba - 9  
 Iredell - 3  
 Watagua - 1  
 Wilkes - 1



**3**

First-Time Homebuyers

Alexander - 0  
 Burke - 0  
 Caldwell - 1  
 Catawba - 2



**4**

Housing Rehab(s) Completed

Alexander - 0  
 Burke - 2  
 Caldwell - 2  
 Catawba - 0

### GRANTS/ACTIVITIES



- We had our **HOME BUYER EDUCATION PROGRAM KICK-OFF Meeting**. 19 Participants Attended
- 1 Essential Single-Family Rehab (ESFR) Contract in Caldwell signed

### IT/GEOGRAPHIC INFORMATION SYSTEMS

**Scott Miller**  
 Daniel Ezell  
 Tom Bell  
 Todd Stroupe  
 Trey Schweitzer



**120**  
 Total Help-Desk Tickets



**9**  
 Mgt. Tasks



**33**  
 End-User Support



**3**  
 Trainings



**31**  
 Map Requests



**13**  
 Meetings



**11**  
 Data Requests



**20**  
 Misc. Tasks

### Greenway Transit

- Greenway Passenger Sampling Trips - 17

### General Mapping

- Town of Catawba, Catawba Co. Schools, Hildebran, Greater Hickory MPO, Rutherford College, WPCOG Community & Economic Development

### Drexel GIS

- Collected 430 Electric and Water features and placed into GIS
- Completed secondary sweep of water and electric infrastructure.
- Created "Water/Sewer" and "Electric" web-maps, which allow Town Staff to edit and update infrastructure features.
- Trained Public Works staff onsite in use of Online Viewer, Editing Webmaps, and GPS Equipment

### Hickory GIS

- Helped the City of Hickory with verifying their residential address for the 2020 US Census

### STEM

- Created GIS-enabled online form for WPCOG STEM program to gather and analyze information about STEM-related programs

### Ongoing Projects

- Burke County Quality of Life Mapping Project

COMMUNITY & REGIONAL PLANNING

**Alison Adams**  
Johnny Wear  
Brian Horton  
Taylor Dellinger  
Teresa Kinney  
Averi Ritchie  
Becca Bleich  
Hunter Nestor  
Duncan Cavanaugh

**Planning**

- Attended 8 Commission, Council, and Planning Board meetings
- Began annexation and rezoning process on property located in Catawba for the Central-Business District in Catawba
- Begin drafting new fowl animal ordinance and zoning text amendment
- Continued drafting zoning text amendments to present to planning board in late summer/early fall for Drexel
- Updated zoning permit for Catawba
- Staff attended the annual Air and Water Quality Conferences
- Began reviewing amendments to Zoning Ordinance and Minimum Housing Code for Hudson
- Reviewed 1 minor subdivision for Gamewell
- Completed draft of Comprehensive Plan update, includes mapping and new future land use for Rutherford College
- Worked with the Hildebran Board of Adjustment to approve a variance
- Held two nuisance hearings at the Hildebran Town Council meeting
- Inspected vacant homes in Sawmills
- Continued working with the Catawba County EDC

**Transportation**

- Meetings - Non-profit lunch and presentation for Burke Transit Route Project; Attended Board of Directors meeting at Greenway Public Transportation; Met with Caldwell County residents on 321-127 Connector; Hosted and presented at Western NC Annual Air Quality Conference
- Submitted Prioritization 5.0 scores for regional projects

- Adopted the 2045 Metropolitan Transportation Plan (MTP)
- Adopted the Comprehensive Transportation Plan (CTP)
- Submitted the local input scores for prioritization of Regional Impact Tier projects
- Completed 12 Vehicle Occupancy Rate surveys at seven locations across the region
- Hosted 5310 Grants Workshop
- Dispersed invoices for Burke Transit Route Project

**Data**

Answered 54 requests for data during month of June  
Gave CGEM presentation at Catawba County Manger/Superintendents Meeting  
Updated Building Permit information for Burke County, Morganton, Caldwell County and Catawba County  
Completed analysis of education attainment rankings for all MSAs in the US with comparisons to the Hickory MSA  
Completed analysis of 60 and over age groups for the region between 2008 and 2028  
Completed NADO award application for the Burke Quality of Life Explorer

**Environmental**

- Held the Western NC Air and Water Quality Conferences
- Completed three septic tank repair for the Septic Tank Repair Program
- Instructed teachers about water quality and storm water at the STEM event "Fill in the Gap"

REGIONAL HOUSING AUTHORITY

**Stephanie Harvey**  
Vicky Abernethy  
Kala Guido  
JoAnn Parlier  
Elizabeth Moncrief  
Kim Duncan  
By Khang



**1,043**  
Units Leased



**160**  
In Office Client Meetings



**114**  
Inspections Completed



**39**  
Vouchers Issued



**1,637**  
Waiting List



**88**  
Total Vouchers Pending



**100**  
Congratulation Letters



**\$399,858**  
Paid on Tenant's Behalf



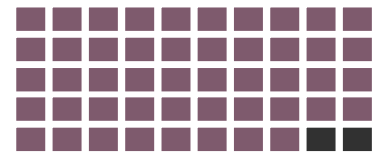
**\$383.37**  
Average Housing Assistance Payment

Sec. 8 Client Household Demographics

Total Number of Families (1,032)



- Female Head of Household 884 (86%)
- Male Head of Household 148 (14%)



- Single 989 (95%)
- Couple 43 (5%)

Children 1 - 18 (991) | Average age (8)  
Males (461) | Females (530)

WORKFORCE DEVELOPMENT

**Wendy Johnson**  
April Lail  
Elizabeth Hilliard  
Donna Gilbert  
Leslie Farris  
Matthew Xiong

JOBSEEKER SERVICES



**12**  
Scholarships Issued

Job seekers currently receiving training scholarships



**5**  
Trainings

On-the-Job-Training (OJT) & Work Experience



**116**  
New Register Unemployed

People not working that newly registered in NCWorks.gov



**208**  
1x NCWorks Registrants

People that registered in NCWorks.gov for the first time

EMPLOYER SERVICES



**315** Employers served at NCWorks Career Centers



**6** Staff assisted Recruitment Events at a Career Center or Employer Site



**6,852** Job openings in Alexander, Burke, Caldwell & Catawba Counties

Learn more at [www.westernpiemontworks.org](http://www.westernpiemontworks.org)

